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Public Education Subcommittee Meeting Minutes

Date | Time: Thursday, August 18, 2022, | 10:00 a.m. to 12:00 Noon

Location: Due to COVID 19Concerns, this meeting was held virtually via WebEx

Audience: Public Education Subcommittee (Pub Ed)

Pub Ed members Present:

Chair (*)

Aubrey Biga proxy for Brittany Ward, Lurie Children's Hospital

Chantel Bowen, SIU Schod of Medicine

Connie Schiele, HSTP

Edith Avila Olea, ICIRR

Erin Weir Lakhmani, Mathematica Policy Research

* Kathy Chan, Cook County Health

Nadeen Israel, AIDS Foundation of Chicago

Sherie Arriazola Martinez,

Sue Vega, Alivio Medical Center

Pub Ed Members Absent:

Nancy Aguirre, Community and Residential Services Authority

State Staff Members Present:

Arvind Goyal

Angela Imhoff

Carrington Davis

Danni Mendez

Gabriela Moroney

Jesse Lava

Kati Hinshaw

Kristin Hartsaw

Laura Phelan

Lauren Polite

Melishia Bansa

Robert Mendonsa

Veronica Archundia

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- I. **Call to Order:** The meeting was called to the order by Kathy Chan, Madam on Thursday, August 18, 2022 at 10:00 a.m. on the WebEx Platform.
- II. **Roll Call of Committee Members:** Melishia Bansa, Special Assistant to Director of HFS, facilitated Roll Call of Committee members.
- III. **Introduction of HFS Staff:** Melishia Bansa, Special Assistant to the Director of HFS, introduced presenters from the HFS executive team as well as other HFS staff members.
- IV. **Review and Approval of June 16,2022, Meeting Minutes:** Corrections to the meeting minutes were requested by chairperson, Kathy Chan.
 - a) **Motion:** Connie Schiele, Madam Chair, with necessary corrections, moved approval of the meeting minutes. Committee member: Sue Vega seconded the motion. No oppositions. No abstentions. **Motion carried.**
- V. **Application Agent reminder:** Margaret Dunne, Program Analyst thanked all participant agencies who have submitted Agreements as requested by HFS. She described the necessary steps to follow for organizations who are interested in becoming HFS Application Agents [HFS Application Agent Instructions](#). Additional inquiries can be made at: HFS.ApplicationAssisters@illinois.gov
- VI. **Healthcare & Family Services Executive Report Update:**
 - A) **Medical Programs:** The complete presentation can be referenced and reviewed at the following link:
[Presentation Decks | HFS \(illinois.gov\)](#)
 1. **Medicaid-Approvable Housing Support:** Senior Public Service Administrator, Gabriela Moroney said that HFS is working towards aligning housing supports within agency's vision for health equity. A question was asked about a timeline for this plan. She said there no timeline at this point but will bring this topic back to the HFS administration.
 2. **Reproductive Updates:** Policy Manager, Kati E. Hinshaw discussed the overall objectives. Details can be reviewed at:
[Presentation Decks | HFS \(illinois.gov\)](#).
 3. **CHIP & Medicaid Expansion:** Policy Director, Laura Phelan provided a presentation concerning the transition of 190,000 children covered by (CHIP (Titled XXI) who are being transitioned to the Medicaid Expansion (Titled XIX).
 - B) **Health Choice Illinois:** Deputy Administrator, Robert Mendonsa provided details of the MMAI transition , for more details, visit: [Presentation Decks | HFS \(illinois.gov\)](#).
 - C) **Eligibility Updates:** Detailed metrics concerning the Health Benefits for Immigrant Seniors was provided by Policy Director, Laura Phelan. For complete details link: [Reports | HFS \(illinois.gov\)](#)
 - D) **PHE Communications, Resources and Updates:** Special Assistant to the Director, Jesse Lava presented, the PHE may be extended; States will get 60 days' notice from federal government before it ends. He discussed new resources on the HFS website/ toolkit [Address Update Messaging Toolkit](#)
- VII. **DHS Updates:** IDHS Statewide Processing Center Administrator, Angela Imhoff provided the update.
 - Text Messaging
 - DHS is implementing text message reminders for customers.

- Call Center**
- Campaigns include Interview Appointment Reminders, REDE Due Reminders, and MPR Due Reminders.
 - Customer may opt in/out through Manage My Case or when filing an application.
 - As of September 21, 2022, ALL FCRC's will be rolled into the Statewide Phone System. This means that when someone dials the FCRC phone number they will be routed through the Statewide Phone System and be routed to the appropriate Queue or Office.

VIII. Public Comments: No comments were provided

IX. Additional Business: Old and New

A) Open Discussion:

1. The tentative September 1st committee meeting has been canceled because the Public Health Emergency has been extended.
2. Public Education Subcommittee Operations: Melishia Bansa, Special Assistant to Director of HFS discussed the following information:
 - To Provide Public Comments during the next Public Education Subcommittee which will be held on Thursday, October 20, 2022. You Must Register in Advance as follows:
 - Interested Parties must email request to provide comments to Veronica.Archundia@Illinois.gov by no later than 5:00pm on Monday, October 17, 2022. Please cc Margaret.Dunne@illinois.gov and Melishia.Bansa@illinois.gov.
 - Title your email correspondence with the following statement in the subject line:
 - Request to Provide MAC: Public Education Subcommittee Public Comment on October 20, 2022.
 - All public speakers must provide their name, title, organization name, email address and contact number when signing up to speak.
 - Speaker Requirements during the Meeting: The Department will try to accommodate as many requests as possible. Upon the public comment time allotted, each speaker will be given less than 3 minutes to provide comments during the meeting.

B) Items for Future Discussion: None discussed

C) HFS Announcements:

1. ILogin. One Login. Everything Illinois:

Margaret Dunne said that during this Fall/Winter 2022/2023 the State of Illinois will introduce a new way for ABE users to log in to their accounts. The goal is to improve protection of private information. **ILogin** uses the latest security tools to protect information and reduce the chance that someone other than you can get your data. This new process will be required for all users logging in to the ABE Apply for Benefits, Manage My Case and Provider Login Portal.

2. Workforce Developments:

Jesse Lava provided the update. There is \$180M in this year's budget for healthcare workforce development, and there may be approximately \$200M in the next year's budget, though it isn't yet determined. Mr. Lava said that HFS is currently developing strategies on

how to invest these funds, which may be dispersed over time. He encouraged input from stakeholders for a wide range of possibilities. For further information please contact jesse.java@illinois.gov, cc Veronica.archundia@illinois.gov and Melishia.Bansa@illinois.gov

3. Email Notifications:

To Receive MAC: Public Education Subcommittee Email Notifications Regarding Public Meeting Notices, sign up for our MAC and Subcommittee Listserv at the following links: [MAC and Subcommittees E-mail Notification Request | HFS \(illinois.gov\)](#)

X. Adjournment: Meeting was adjourned at 11:52 a.m.

A. Motion: Kathy Chan, Madam Chair moved a motion to adjourn the meeting. Connie Schiele, Public Education Subcommittee member, seconded. No opposition. No abstentions. Motion Carried.

B. Next Meeting October 20, 2022.