

Subcommittee Members Present:

Marvin Lindsey- Community Behavioral Healthcare Association
Gene Griffin- Illinois Children's Mental Health Partnership

Emily Miller - Illinois Association of Rehabilitation Facilities
Angie Hampton - Egyptian Public and Mental Health Department
Regina Crider - Youth and Family Peer Support Alliance
Eric Foster - Illinois Association for Behavioral Health
Dee Ann Ryan - Family Advocate
Tamara Doyle - Parent Advocate/ Haven Focused
Katrina Roberts - Parent Advocate/ Haven Focused
Eric Lenzo – Mt. Sinai Health System
Jason Keeler – Allendale Association
Deborah McCarrel - Illinois Collaboration on Youth (ICOY)
Jennifer McGowan-Tomke - National Alliance on Mental Illness
Michael Naylor- Illinois Psychiatric Society
Peter Nierman - Illinois Psychiatric Society
Margo Roethlisberger- Ada S. McKinley
Michele Churchy-Mims – Metropolitan Family Services

HFS Staff:

Kelly Cunningham
Christopher Gange
Kristine Herman
Jessica Johnson

Public:

Mikal Sutton- Blue Cross Blue Shield of IL
Brianna Lane- IlliniCare
Traci Powell- Harmony/Wellcare
Amanda Walsh- Legal Council for Health Justice
Meg Cooch- The Arc of Illinois
Grace Hong Duffin- Kenneth Young Center
Dr. O'Rourke- Illinois Chapter, American Academy of Pediatrics
Heather O' Donnell- Thresholds
Alli Schuck- Illinois Children's Mental Health Partnership
Sarah McCoy- IHCOP
LaRhonda Williams- IHCOP
Greg Lee- Meridian
Nicole Lee- Wellcare
Esther Sciammarella- Chicago Hispanic Health Coalition
David Vinkler- Molina Healthcare
Paul H. Bennet- Next Level
Jessica Pickens- Next Level Health
Dr. Lorrie Jones- Next Level Health
Terry Carmichael - Community Behavioral Healthcare Association
Meryl Sosa – Illinois Psychiatric Society
Anna Carvalho - representing CHOICES
Emily Chittajalla – La Rabida Children's Hospital
Malcolm Vandrevalla – University of Chicago

1. Due to technological issues, meeting start time was delayed to 11:30am. Apologies were extended to all participants.
2. Kelly Cunningham provided an overview of NB's purpose, deadlines and expectations including the required components of the Medicaid behavioral health delivery model, highlighting that Managed Care Organizations & Integrated Health Homes are key foundational components. (A copy of the final consent decree was shared with all subcommittee members prior to the meeting).

Marvin and Gene then discussed the role of the NB Stakeholder Subcommittee by explaining that is not the task of this committee to design the Model that will be implemented. However, it is the task of this committee to provide feedback and input for HFS' consideration related to specific areas of the Implementation Plan.

Because the Implementation Plan is due in October, the committee must be very focused and efficient. The anticipation is that the committee's work can be completed in the space of three meetings.

With that timeframe, there may be work to be completed between meetings, and the committee will need to submit a summary of feedback and input to HFS two weeks after the final meeting.

Questions can be submitted to HFS related to this committee at the email address HFS.NBsubcommittee@illinois.gov.

3. **The three NB Stakeholder Committee meeting dates, times and stakeholder feedback topics are as follows:**
 - **Family Engagement: Monday, July 9, 2018**
 - **Continuity of Care: Monday, July 23, 2018**
 - **Technical Support: Monday, August 6, 2018**

4. Questions/Comments from Committee Members:

Marvin and Gene asked for comments from the committee members related to the overview of the Consent Decree. There were several general comments regarding the Consent Decree from the committee members and from the public including the following:

Dee Ann Ryan: We need to educate families on services available to them under the ESPDT law.

Angie Hampton: We need continuity across the state level with this being a systems issue.

Eric Lenzo: There needs to be some sort of direct campaign to the public that assists with:

- Early Intervention
- How/where to access services (respite, tutoring, and mentoring)?

Marvin then asked the committee members and the public to focus their questions and comments specifically to the identified topic for the meeting, “What do families need most to ensure that kids are receiving effective services, what process is most effective for engagement; MCOs are required to have Family Leadership Councils, so how can they make them family-centered, ensuring feedback is both received and implemented, etc.”

Katrina Roberts, Tamara Doyle and Regina Crider began the discussion with their experiences as family advocates within the Choices Demonstration. They discussed the need to engage families early on in the development process to ensure that the system meets the needs of families. They each expressed that families often need assistance with understanding the mental health system, how the system can be accessed and what families should expect to experience. Through their experience, they have been able to develop successful Family Leadership Councils and have developed the ability to identify families who have the experience and skills necessary to be leaders in their community. They have also developed specific training for these families to help them understand how to successfully participate in the Leadership Council, quality improvement initiatives and in supporting other families that are accessing the system. They discussed that family input should not be the last component that is implemented in system development, that family input should be included as the system is developed, that families who are offering support must have access to families and not just through the family’s care coordinator, and that there needs to be sufficient support and education of MCO’s regarding the importance of meaningful input from the Family Leadership Council.

Members of the committee and the public then added these additional discussion points:

A current Medicaid MCO representative expressed that there are multiple priorities from the State including new state plan services, the 1115 waiver and others with “ridiculous” timelines and everything is treated as a “fire alarm”.

At this point, representatives from other MCOs expressed disagreement with that statement and explained that while they have prioritized the implementation of the Family Leadership Council, as required by their contracts, it has been difficult. They requested assistance from HFS with how best to develop a council.

Another MCO suggested that it might be a viable option to create a statewide, regional or local Family Leadership Council network or organization that each plan could then access to represent their Family Leadership Council. The committee agreed that this

specific input/feedback should go to HFS for consideration as an effective way to engage families and help MCOs meet their Family Leadership Council mandates. They also wanted to ensure that the school system was as much as possible incorporated into family engagement.

Other members of the public discussed the Family Consumer Specialists that had been employed by Department of Human Services and wanted to explore if they could be helpful in the discussion regarding family engagement.

Regina Crider also pointed out that there currently is a Parent Network committee statewide in place that could be beneficial.

5. Marvin and Gene again asked the committee members and members of the public to send additional comments to the HFS email at HFS.NBsubcommittee@illinois.gov.
6. Meeting was adjourned at 12:30pm. The next meeting will be held on July 23, 2018, from 11:00am – 12:30pm.