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**Medicaid Advisory Committee
Quality Care Subcommittee**

December 8, 2015
10 a.m. - 12 p.m.

401 S. Clinton
7th Floor Video Conference Room
Chicago, Illinois

And

201 South Grand Avenue East
3rd Floor Video Conference Room
Springfield, Illinois

Conference Call-In Number: 888-494-4032
Access Code: 5589848112

Agenda

- I. Call to Order
- II. Introductions
- III. Approval of September 2015 Meeting Minutes
- IV. 2016 Meeting Schedule
- V. Consumer Assessment of Healthcare Providers and Systems (CAHPS)
- VI. IDPH Health Disparities Overview
- VII. Other Business
- VIII. Adjournment

If you plan to participate by phone please respond in advance to Bridgett.Stone@illinois.gov for meeting materials, and so we may record your presence at the meeting accurately.

Illinois Department of Healthcare and Family Services

Quality Care Subcommittee September 29, 2015

Members Present

Kelly Carter, Chair, Illinois Primary Health Care Association
Candace Clevenger, Heritage Behavioral Health
Joshua Evans, Illinois Association of Rehabilitation Facilities
Art Jones, Medical Home Network
Ryan Lipinski, CountyCare Health Plan for Kathy Chan, Cook County Health and Hospitals System
Margaret Kirkegaard, Illinois Academy of Family Physicians
Edward Pont, Illinois Chapter American Academy of Pediatrics
Jacquelyn Smith, NextLevel Health Partners LLC (via phone)

Members Absent

Alvia Siddiqui, Advocate ACE/MCCN

HFS Staff Present

Sameena Aghi
Ellen Amerson
Shanan Casey
Julie Doetsch
Arvind K. Goyal
Teresa Hursey
Mary Moody
Alison Rhodes
Sylvia Riperton-Lewis
Stacey Splain
Bridgett Stone
Shannon Sweeney
Linda Wheal

Interested Parties

Rena Alvarez, HMPRG	Xenia Okalibe, SmartPlan Choice
Anne Bobb, Lurie Children's Hospital	Sharon Post, HMPRG
Judy Bowlby, Liberty Dental	Luvia Quinones, ICIRR
Molly Braun, Fresenius Medical Care	Dan Rabbitt, Heartland Alliance
Kim Burke, Lake County Health Department	Amy Sagen, UI Health
Anna Carvalho, LaRabida	Ralph Schubert, IPHA
Sandy DeLeon, Ounce of Prevention	Alicia Siani, EverThrive Illinois
Jacob Ginsburg, HMPRG	Jeanine Solinski, University of Chicago
Vivian Gonzalez, AHS	Felicia Spivak, BCBSIL
Ollie Idowu, Harmony	Rebecca Thompson, Progress Center
Nadeen Israel, EverThrive Illinois	
Andrea Kovach, Shriver Center	
Keith Kudla, FHN/ CCAI	
Deb Matthews, UIC-DSCC	
Karen Moredock, DCFS	

Illinois Department of Healthcare and Family Services

Quality Care Subcommittee September 29, 2015

Meeting Minutes

- I. **Call to Order:** The first bi-monthly meeting of the Medicaid Advisory Committee Quality Care Subcommittee was called to order September 29, 2015 at 10:06 a.m. by chair Kelly Carter. A quorum was established.
- II. **Introductions:** Quality Care subcommittee members, HFS staff, and interested parties were introduced in Chicago, Springfield, and over the phone. HFS Medical Programs Acting Administrator Teresa Hursey discussed that this first meeting would be a 'level-set' to inform members of the subcommittee of the current quality mission of HFS. Chair Kelly Carter thanked Dr. Pont for his service as Chair of the previous iteration, the Care Coordination subcommittee.
- III. **Approval of March 17, 2015, and June 9, 2015 Meeting Minutes of Care Coordination subcommittee:** Kelly Carter led a discussion on the March and June minutes of the Care Coordination subcommittee. Dr. Art Jones made a motion to approve the March meeting minutes. This motion was seconded by Dr. Ed Pont, and passed by unanimous vote. A quorum was not established at the June 9 meeting. Parliamentarian Dr. Arvind Goyal noted that as a quorum was not established, no actions were made, but the minutes could be approved as a record of the meeting. There were no objections by the committee.
- IV. **Review of subcommittee charge:** Kelly Carter reviewed the current subcommittee charge which was updated at the June 12 Medicaid Advisory Committee meeting. Dr. Art Jones inquired as to the support that HFS would provide in supplying data on social determinants of health. Dr. Margaret Kirkegaard made a motion to add the following language to item three of the subcommittee charge, "identify and address health disparities related to all medical assistance programs." The motion was seconded by Dr. Art Jones. The motion passed with unanimous approval.
- V. **Current Status Overview – Quality management:** Sylvia Riperton-Lewis, acting chief of the Bureau of Quality Management along with Julie Doetsch, Shanan Casey, Ellen Amerson, Sameena Aghi, Stacey Splain overviewed efforts of the Bureau of Quality Management including value based purchasing, quality metrics, informatics, quality monitoring, and the grievance and appeals process. Dr. Art Jones moved to make the information provided in the performance measures by health plan be unblinded to have specific information about

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individual MCO's. Sylvia Riperton-Lewis noted that the information will be updated and provided at the next meeting, and is also currently available on the HFS website at: (Find Link). The motion was vacated with this response.

Dr. Art Jones made a motion that HFS data should be broken down by FFS and MCO and compared against national standards. Margaret Kirkegaard seconded the motion. This motion passed unanimously. Ellen Amerson from HFS BQM noted that the department established baselines by comparing FFS vs MCO data. New HFS measures are HEDIS based which will allow comparison to national metrics. Previous measures were partially based on HEDIS, and this information is also on the HFS website (Insert Link).

Dr. Art Jones made a motion for HFS, "to create a plan to aggregate provider-level data to present". Dr. Pont seconded the motion and moved to amend the motion with the addition of "while concurrently improving MCO-Patient assignment accuracy." After discussion of the motion by committee members as well as Dr. Arvind Goyal the final motion, "HFS present a plan to aggregate and analyze provider level data, with appropriate disqualifiers, while concurrently improving MCO-Patient assignment accuracy at the December 9 meeting of the Quality Care subcommittee." The motion was voted on by the committee and passed unanimously.

- VI. **Direction of Subcommittee:** Kelly Carter led a discussion on the direction of the subcommittee, noting that several motions had requested information, and the committee will begin focusing on this information for the next meeting.
- VII. **Open to Subcommittee:** No additional items were brought to the committee.
- VIII. **Adjournment:** The meeting was adjourned at 11:55 a.m.