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Medicaid Advisory Committee

401 S. Clinton
1st Floor Video Conference Room
Chicago, Illinois

And

201 South Grand Avenue East
3rd Floor Video Conference Room
Springfield, Illinois

August 14, 2015
10 a.m. - 12 p.m.

Agenda

- I. Call to Order
- II. Introductions
- III. New Business
 - a. Legislative Update
 - b. Budget Update
 - c. Website Update
 - d. IMPACT-Provider Enrollment Update
 - e. Health Disparity Discussion
 - f. Topics for October meeting
- IV. Old Business
 - Phone Participation
- V. Subcommittee Reports
 - Public Education Subcommittee Report
- VI. Approval of June, 2015 Meeting Minutes
- VII. Other Business
- VIII. Adjournment

Illinois Department of Healthcare and Family Services

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MAC Members Present

Karen Brach, Blue Cross Blue Shield of Illinois
Kelly Carter, Illinois Primary Health Care Association
Kathy Chan, Chair, Cook County Health and Hospitals System
Jan Grimes, Illinois Home and Hospice Council
Thomas Huggett, Lawndale Christian Health Center
Arnold Kanter, Barton Management
Janine Lewis, EverThrive Illinois
Verletta Saxon, Centerstone
David Vinkler, Molina
Mary Driscoll, Illinois Department of Public Health (ex-officio)

MAC Members Absent

Tyler McHaley
Karen Moredock, Illinois Department of Children and Family Services, ex-officio (interim)
Glendean Sisk, Illinois Department of Human Services, ex-officio

HFS Staff Present

Theresa Eagleson
Arvind Goyal
John Hoffman
Teresa Hursey
Robert Mendonsa
Bridgett Stone
Gwen Walsh

Interested Parties

Lauren Angeles, Alivio Medical Center
Sherie Arriazola, TASC
Lindsey Artola, IlliniCare
Eric Boklage, Medical Home Network
Judy Bowlby, Liberty
Molly Braun, Fresenius Medical Care
Christine Breitzman, FHN/CCAI
Kim Burke, Lake County Health Department
Grant Cale, Bristol Myers Squibb
Terry Carmichael, CBHA
Anna Carvalho, LaRabida
Joe Cini, Automated Health Systems
Gerri Clark, DCSS
Sheri Cohen, Chicago Department of Public Health
Laurie Cohen, Civic Federation
Denise Cushaney, Xerox
Brian Dacy, Life Tech
Lia Daniels, IHA
Sandy De Leon, Ounce of Prevention

Anna Deatherage, HDIS
Wesley Eppin, Health & Medicine Policy Research Group
Tom Erickson, BMS
Andrew Fairgrieve, HMA
Maura Flanary, Shield Healthcare
Eric Foster, IADDA
Paul Frank, Harmony Well Care
Ramon Gardenhire, AIDS Foundation of Chicago
Judith Gethner, Illinois Partners for Human Service
Susan Gordon, Lurie Children's Hospital
Cathy Harvey, Molina
Jill Hayden, BCBSIL
Krysta Heaney, IL Health Information Exchange
Franchella Holland, Advocate
Kevin Hunt, Carle Medical
Nadeen Israel, EverThrive Illinois
William James, Together 4 Health
John Jansa, WKG Advisory
Bill Jensen, iCare

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Sarah Jensen, Denta Quest	Jennie Pinkwater, Illinois Chapter, AAP
Sara Jones, Meridian	Garth Reynolds, IPHA
Vince Keenan, IAFP	Ken Ryan, ISMS
Elyse Kienitz, Together 4 Health	Amy Sagen, UI Health
Judy King	John Schlofrock, Barton Management
Dave Koch, VNA Health Care	Ben Schoen, Molina
Mike Krug, Sunovion	Ralph Schubert, IPHA
Michael Lafond, Abbvie	Lynn Seermon, Consultant
Philippe Largent, Consultant	Karen Shablin, Optum
Brigid Leahy, Planned Parenthood	Daad Sharfi, Primo Center
Carol Leonard, DentaQuest	Alvia Siddiqi, AHS/ IHC
Mera Martin, PHRMA	Susan Simone, Land of Lincoln Legal Assistance Fund
Sarita Massey, Healthcura	Jacquelyn Smith, Next Level Health Partners
Valerie Mays, Together 4 Health	Jeanine Solinski, University of Chicago Medicine
Moriel McClerklin, SCCP	Dave Sproat, Bristol-Myers Squibb
Susan Melczer, MCHC	Margaret Stapleton, Shriver Center
Phil Mortis, Gilead	Alison Stevens, LAF
Lucky Mosqueda, Together 4 Health	Mikal Sutton, Cigna HealthSpring
Julie Nelson, Together 4 Health	Gary Thurnauer, Pfizer
Xenia Okalibe, Smart Plan Choice	Camille Trunkett, Family Health Network
Samantha Olds Frey, IAMHP	Dan Tullmann, Lumara
Brian O'Sullivan, MHCC	Susan Vega, Alivio
Carole Ouimet Slocum, Harmony Wellcare	Brittany Ward, Primo Center
Charles Owen, CCAI	Erin Weir, Age Options
Jim Parker, HMA	Kuliva Wilburn, Health Management Associates
Matt Peterson, Home Products Healthcare, Great Lakes HME	

Meeting Minutes

- I. The regular bi-monthly meeting of the Medicaid Advisory Committee was called to order June 12, 2015 at 10:08 a.m. by chair Kathy Chan. A quorum was established.
- II. **Introductions:** MAC members and HFS staff were introduced in Chicago and Springfield. Chair Kathy Chan acknowledged the three newly appointed members of the MAC, Dr. Thomas Huggett, Arnold Kanter, and Verletta Saxon.
- III. **Enrollment Status Report:** Robert Mendonsa presented the Medicaid enrollment updates. Currently there are over 1.8 million clients enrolled in a managed care plan with 1.4 million individuals enrolled with an MCO or MCCN and 465,000 enrolled with an ACE or CCE. Open enrollment began in April in the Metro East area for individuals with June 1 or July 1 enrollment anniversary dates. Client Enrollment Services (CES) is experiencing an average of 6,000-7,000 calls daily with wait times hovering around 30 seconds to 1min.

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A committee member requested HFS to make available open enrollment letter as well as enrollment numbers by age, HFS staff agreed to look into making that information available.

The letter is posted on the CES website at:

[http://enrollhfs.illinois.gov/sites/default/files/content-docs/ICES MMC OEletter EN 04 1revised.pdf](http://enrollhfs.illinois.gov/sites/default/files/content-docs/ICES_MMC_OEletter_EN_04_1revised.pdf)

IV. New Business

a. Budget and Legislative updates: Theresa Eagleson discussed the current budget situation; both the state of Illinois and as a result HFS do not currently have a budget, and the department will continue to keep all interested parties informed of any updates as they become available.

Gwen Walsh of the Office of Legislative Affairs discussed that 15-16 bills have passed which impact HFS, with the most major being the creation of a Senate Oversight Committee for Managed Care, though specifics are still being established. More at <http://www.ilga.gov/senate/committees/members.asp?CommitteeID=1871>

A committee member inquired about a back-up plan is there is no budget passed. Ms. Eagleson noted that HFS has little authority to pay any claims in FY16, which begins July 1, 2015. HFS will continue to pay FY15 bills, and once a budget has been passed, will be obligated to pay FY 16 claims.

A committee member inquired as to whether MCOs must continue to pay their network providers, unless HFS misses two consecutive payments. HFS staff confirmed that this is correct and is part of the MCO contract signed with the state.

There was an inquiry about 2.25% rate cuts included in SB788. SB788 has not been signed by the Governor, and this is separate from cuts included in the FY16 budget.

- b. Website Updates:** John Hoffman, Communications Director for HFS discussed updates being made to the HFS website and requested suggestions from the committee and interested parties on ways to improve the website. A survey will be distributed to all on the MAC listserv, and any additional comments can be directed to Mr. Hoffman.
- c. Subcommittee charge:** Kathy Chan led a discussion on proposed updates to subcommittee charges and attendance. Revised subcommittee charges were included in MAC materials made available online previous to the meeting. Kathy Chan made a motion to approve the charges as revised, and to continue the operation, current chairs,

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and membership of the public education and quality care committees. The motion was seconded by Arnold Kanter, and passed unanimously.

- d. Topic for August meeting:** Chair Kathy Chan led a discussion on the potential topic for the August meeting. In relation to health literacy it was noted that a guide will be published in the next few months that was created with input from the public education subcommittee and led by HFS intern Mariah Balaban.

It was established that health disparities will be discussed in more detail at August meeting. Bridgett Stone with HFS will serve as point person to gather information from committee members on this topic.

A committee member asked for Medicaid enrollment data broken down by race, ethnicity, geography, age. IDPH is in the process of State Health Improvement Plan and may have some of this information, along with other data helpful to this discussion

A committee member suggested the MAC look at access to dental care, mental health, LTSS and network adequacy, which may also be reviewed in quality care subcommittee
There was a brief discussion on methods to obtain qualitative data from clients.

V. Old Business

- a. Phone Participation:** Bridgett Stone reported on HFS teleconference capabilities. HFS has access for up to 150 participants to call in and can silence all lines to limit background noise or other disruptions and unmute during certain periods to allow for questions, but this capability would need to be moderated

A committee member noted that the beeps that occur on participant entry and exit are extremely distracting. David Vinkler made a motion that HFS explore the capability of a conference call line with listen-only mode and silenced tone on exit and entry. The motion was seconded and carried unanimously.

VI. Subcommittee Reports

- a. Public Education Subcommittee Report:** Kathy Chan reported on the most recent meeting of the Public Education subcommittee, which she chaired.
- b. Care Coordination Subcommittee Report:** Bridgett Stone reported on the post recent meeting of the Care Coordination subcommittee which she attended. There were

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questions on the content of the meeting, including discussion of the IMPACT provider enrollment system, which is modeled after one in Michigan. HFS noted that notices have been posted online and all providers who wish to participate as a Medicaid provider must complete enrollment process through IMPACT. There was additional inquiry on ACEs and CCEs. HFS is asking ACEs and CCEs to develop plans to become an MCCN or subcontract with an MCO no later than December so members would be moved by January 2016.

- VII. Approval of April, 2015 Meeting Minutes:** Janine Lewis made a motion to approve the April minutes; the motion was seconded by David Vinkler with all committee members voting to approve the minutes.
- VIII. Other Business:** Dr. Huggett brought up the topic of concerns with redetermination that he has encountered in his practice and requested more information on the appeals process, particularly for homeless clients. HFS will clarify the appeals process at the next MAC meeting. Dr. Huggett also discussed concerns with auto assignment, Robert Mendonsa of HFS requested specific examples to look further into the issue. It was noted that the names of MCE clients up for redetermination will be sent to MCEs to assist in client outreach.
- IX. Adjournment:** David Vinkler made a motion to adjourn the meeting, which was seconded by Karen Brach and voted without objection by the committee. The meeting was adjourned at 11:44 a.m.