

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

Dental Policy Review Committee Members Present

Dionne Haney, Illinois State Dental Society
James Thommes, Dental Director DentaQuest of Illinois
Henry Lotsof, Avesis
Kathy J. Shafer, Southern Illinois University
Mona VanKanegan, Illinois Department of Public Health
Mary Margaret Looker, Central Counties Health Centers
Jorelle R. Alexander, Cook County Health & Hospitals System
Jason Grinter, Onsite Dental

Dental Policy Review Committee Members Not Present

Mary Pat Burgess, Chicago Department of Public Health
Mary Hayes, Pediatric Dental Health Associates, Ltd

HFS Staff Present

Christina McCutchan (BPAS), Shelly Debrates (BPAS), Mary Richey (OIG)

DentaQuest Staff Present

Krista Smothers, Carol Leonard, Michelle O'Neil, LaDessa Cobb

Interested Parties

Greg Johnson, Illinois State Dental Society	Julie Janssen, IFLOSS
Pam Cuffle, ISDS	Barbara Mousel, ISDS
Judy Bowlby, Liberty Dental	Kelly Pulliam, Liberty Dental
Karen Moredock, DCFS	Bryan McMillan, Liberty Dental
Maria Bell, Avesis	Dr. Danny Hanna, UIC
Tony Hough, Molina	

Meeting Minutes

- I. **Call to Order:** A quorum was established and the meeting was called to order August 1, 2018 at 1:09 p.m. by a motion by Dr. Mary Margaret Looker and a second by Dr. Henry Lotsof.
- II. **Introductions:** Dental Policy Review members, HFS staff and interested parties were introduced in Chicago and Springfield.
- III. **Old Business**
 - a. **May 9, 2018 Meeting Minutes:** Dr. James Thommes made a motion to accept and post the minutes, which was duly second by Dr. Henry Lotsof. Motion was approved.
- IV. **New Business**
 - a. **HFS Updates and Announcements:** Ms. McCutchan had the following updates and announcements:
 - HFS Administration

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

- HFS has a new Director. Director Bellock served as a state legislator since 1999 and healthcare has been a passion of her public career
- Ms. Teresa Hursey has now resumed Acting Medicaid Administrator role as well as being the Deputy Administrator of Operations.
- Mr. Mark Huston has taken a position in the Bureau of Claims Processing and Ms. Lisa Barnes is now the new Acting Bureau Chief of Bureau of Professional and Ancillary Services.
- Board Membership
Ms. Dionne Haney is now the newest member of the Dental Policy Review Committee (DPRC). She has taken Mr. Greg Johnson's place on the board for the Illinois State Dental Society (ISDS), rather than DentaQuest.
- Events
Mission of Mercy was held on July 20 and 21, 2018 here in Springfield was an amazing event and thanked those that were able to volunteer and helped support such a worthwhile event.
- Public Act 100-0587
The Governor signed Public Act 100-0587 (previously HB 3342 SAM 003) on June 4, 2018. Effective July 1, 2018, the Department enhanced dental coverage for adults ages 21 years and older. Reimbursement for diagnostic and preventative treatments are being reimbursed at the Memisovski rates and details can be found on handout or on the HFS fee schedule. Provider Notice was released on June 27, 2018. Rules have been sent over but have not published yet and the State Plan Amendment has not yet been approved by Feds.

Public Act 100-0587 includes more monitoring of contractual requirements between the MCOs and their Dental Administrators.
- CDT Codes
Handout of all CDT codes effective July 1, 2018 was distributed. The codes include adult dental services and CDT code D1354.
- HFS Web Site
Updates to HFS web site include the revised dental fee schedule, HFS subcontractors page, DPRC bylaws (Article V Amendment, Section I – Amending Bylaws), and DPRC membership listing.
- Orthodontia
Rule 140.421 additional orthodontia automatic qualifier, "Impacted Maxillary Central Incisor" on the Handicapping Labio-Lingual Deviation Index (HLD) still has not been approved. The comment period has ended and awaiting decision by Administration of the comments we received.
- Dental Office Reference Manual (DORM)

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

DORM changes have been made and redistributed to DPRC board members for additional comments.

- Question was raised as to whether or not the HIPAA Companion Guide was needed in the DORM? Members stated that it could be removed as it is not used.
- Need to remove D4271 from kids and adults fee schedule and DORM as code is no longer being used
- In Exhibit A, CDT codes D5611 and D5612 are missing the word "partial"
- CDT codes D5130 and D5140 in Exhibit A should state once per 60 months.
- In Exhibit B, CDT code should stay consistent with "one per year per patient"
- On the Preventative Page of both Exhibit A & B, paragraph stating "certain covered codes.... 02 or UA should be removed.
- CDT code D1354 within Exhibit B requires the age limitations be updated.
- In Exhibit A, Ortho Case Fee wording needs revised adding language that broken brackets are included in orthodontic charges and add information about additional adjustments requirement.
- In Section 12.04 of School Based services, restorative services at school should be POS 15 not POS 3.
- In Exhibits A and B, denture codes need benefit limitations revised.
- Also "caries" is misspelled.
- FQHC Prior Authorization and Billing
It was agreed by the committee that FQHCs require the same prior authorization requirements that regular dental offices do.

Reminder given that all FQHC dental claims should have CDT code D0999 on the first line.

Dr. Looker asked if all of the MCOs are handling FQHC billing in the same way as fee for service. It was confirmed that FQHC's should bill dentures in the following manner:

ONE ARCH

An FQHC can receive a total of 4 encounters for the denture/partial process after the initial visit has been completed.

- o 1 encounter visit- insertion of denture/partial- this would be the one of the following codes- D5110, D5120, D5211, D5212, D5213, D5214
- o 3 additional encounter visits- code D5899-appropriate visit remarks allowed for D5899 below

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

- If it is assumed that the average encounter rate is \$100 this would allow for approximately \$400 total payment to the FQHC for one arch

TWO ARCHES

An FQHC can receive a total of 7 encounters for the denture/partial process after the initial visit has been completed.

- 1 encounter visit- insertion of denture/partial- this would be the one of the following codes- D5110, D5120, D5211, D5212, D5213, D5214- both arches should be delivered at the same visit which provides one encounter for the delivery of both prosthetics
- 6 additional encounter visits (3 per arch)- code D5899- appropriate visit remarks allowed for D5899 below
- If it is assumed that the average encounter rate is \$100 this would allow for approximately \$700 total payment to the FQHC for two arches.

Appropriate Visits for Procedure Code D5899

1. Initial denture impressions
2. Final denture impressions
3. Vertical dimension of occlusion visits
4. Wax try in visits
5. Necessary adjustments post insertion
6. Repairs or relines during the six (6) month period following the insertion of the new prosthesis

Example for Two Arch Treatment

<i>Appointment</i>	<i>Services Provided</i>	<i>Possible Procedure Codes Billed</i>
First	Initial Exam and X-Rays	D0120/D0150, D0210/D0330
Second	Denture Impressions	D5899
Third	Denture Placement	D5110, D5120, D5211, D5212, D5213, D5214
Fourth	Denture Adjustment	D5899
Fifth	Denture Adjustment	D5899
Sixth	Denture Reline	D5899
Seventh	Denture Reline	D5899
Eight	Denture Adjustment	D5899

Ms. McCutchan agreed to send out a provider notice that will clarify how dentures are to be billed with FQHC, including prior authorization information included.

- MCO Issues
Ms. McCutchan instructed everyone that MCO issues need to go directly to the MCO or MCO Administrator.
- Insure Kids Now (IKN)
Ms. McCutchan reminded everyone that FFS and MCOs are federally required to update the IKN website quarterly. If anyone is not set up to do so, they are to contact Ms. McCutchan.

b. Committee Updates

Ms. McCutchan had the following DPRC updates:

- Ethics Training

All 2017 Ethics Trainings are complete. Now, members must complete the new 2018 Ethics Training request that was sent out to board members on May 11, 2018. If board members have not completed, they should do so ASAP and scan Ms. McCutchan a copy of the "Acknowledgement of Participation" form on page 39.

- Bylaws

Article V Amendment, Section I – Amending the DPRC Bylaws were amended at the last meeting on May 9, 2018 so committee now is able to revise.

Ms. Haney suggested adding several specialists to the board. Dr. Looker made a motion to add an Orthodontist, Oral Surgeon, School Based Provider, and Pedodontist to be new membership provider types, which was duly second by Dr. Alexander.

Ms. McCutchan asked board members to send her recommendations and bios of specialists they would like to see on the committee. She will review and announce at the next meeting.

Dr. Grinter suggested adding MCOs and MCO Dental Administrators to the committee since majority of population has moved to an MCO. Ms. Haney stated that she doesn't think that MCOs should be represented as a voting member. Ms. McCutchan announced that she would take back to Administration and will report back at the next meeting.

c. Managed Care and HealthChoice Illinois Update

The HealthChoice Illinois rollout will not be mailing HealthChoice Illinois enrollment letters to DCFS kids, Special Needs kids, or Premium Level II kids with October 1 effective dates. There is not a revised mailing or coverage effective date to share at this time.

The new Provider Complaint Portal link is available on the Medical Providers page of the HFS website under resources for providers on the left side.

d. IMPACT/ Provider Enrollment Update

Since Ms. Robin Holler, Bureau Chief for the Bureau of Hospital and Provider Services (BHPS) was unavailable, Ms. McCutchan gave update:

- BHPS continues to work on the change request in IMPACT to expand the grace period for dental licenses from 60 – 90 days.
- If a provider has updated their license with IDFPR, they should monitor IMPACT to make sure that it is updated. It is the provider's responsibility to make sure that the IMPACT enrollment is accurate. If it is close to the

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

expiration date and the license hasn't been updated in IMPACT, the provider should submit a modification to update the license in IMPACT.

- A provider notice was issued on 4/25/2018 regarding notice on Provider Daily Office Hours, Modifications/Terminations and License Renewal Information. See link:
<https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/prn180425a.aspx>. Ms. Haney inquired about an additional provider notice going out for dental license renewals. Ms. McCutchan stated that she would ask IMPACT if that could be done.
- When and if doing modification, providers should double check their dental specialties and make sure that they are only enrolled in specialties that they have a current license for.
- Ms. Haney inquired as to when IMPACT e-mails will go out to providers notifying them that their dental license is ending. Ms. McCutchan stated that she will ask BHPS and let the committee know.
- Ms. Haney also asked what the turnaround time is for new dental applications. According to Ms. McCutchan, the last she was told there was approximately a 30 day turn-around-time. Ms. McCutchan further stated that anyone having issues with their application, should contact IMPACT directly.
- Ms. Haney also stated that the ISDS FOIA Request of January 24, 2018 has not been appropriately received regarding Dental Specialists. Ms. McCutchan stated that the information back in January has been updated and will send to ISDS as requested.

e. DentaQuest MCO Update

Ms. Carol Leonard reported that DentaQuest is experiencing no payment delays, except for CountyCare as their payments are being delayed. Meridian's July payments were released last week.

f. Liberty MCO Update

Dr. Jason Grinter stated they were working on Provider Alert regarding adult benefits and allowing 2 cleanings a year. All new adult services have been backdated to July 1, 2018.

Dr. Grinter asked if it might be possible to come up with master grid on what is being paid by each MCO plan.

g. Avesis MCO Update

Dr. Henry Lotsof stated that Avesis has added adult dental to their website and all new adult services have been backdated to July 1, 2018.

Dr. Lotsof further confirmed that Avesis sent out a provider notice that did not have correct rates but a new provider notice will not be sent since provider portal have been updated.

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

h. Envolve Update

Ms. McCutchan announced that Dr. Preddis Sullivan will be leaving effective August 10, 2018. New dental director will be Dr. Brian Bastecki.

i. Illinois State Dental Society Update

Ms. Dionne Haney gave the results of Mission of Mercy:

- \$1,013,567.55 Total dollar amount of donated care
- 1,106 Volunteers
- 1,180 Patient Visits
- 1,170 Fillings
- 1,321 Extracted Teeth
- 683 Cleanings
- 152 Partial Dentures
- 69 Root Canals
- 894 X-rays

The next Mission of Mercy event will be held in the 2020, location will be decided in the Fall of 2018.

Ms. Haney also reported on the following Legislation:

- HB4907 – Prescription Monitoring Program (ISDS bill) sent to Governor on June 22, 2018 which adds one dentist to the Prescription Monitoring Program Advisory Committee to serve as members of the peer review subcommittee. Allows CS license holder to designate someone (licensed or non-licensed personel) to check PMP as long as he/she is HIPAA compliant.
- HB4908 – School Dental Exam (DDIL Foundation bill) sent to Governor on June 15, 2018 which provides that all children in K, 2, 6 and 9 of any public, private or parochial school have a dental examination.
- HB4953 – Sexual harassment training (Department of Professional Regulation bill) sent to Governor on 6/15 which requires 1 hr CE on sexual harassment prevention training for all license renewals occurring after January 1, 2020.
- SB2491 – FQHC Encounter for RDH (ISDS Bill) sent to Governor on 6/21 provides that a licensed dental hygienist working under the supervision off a dentist and employed by a FQHC shall be reimbursed for dental services.
- SB2587 – Telehealth Act (ISDS bill) sent to Governor on June 10, 2018 amending the Telehealth Act to included dental providers.
- SB2631 – Dental Practice Act (ISDS bill) sent to Governor on June 22, 2018 changing “Restricted Faculty license” to “Faculty Limited license” and allows dental assistants to place, carve and finish amalgam and composites if he/she has: 4000 hours of direct patient care; completion of structured training program; 16 hours of didactic study; 14 hours of clinical manikin training; Assessment

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

exam; Completion of 8 amalgam/composite restorations overseen by a dentist; and Certificate issued upon completion of all elements.

- SB2952 – PMP (was ISDS only Bill) sent to Governor on June 29, 2018 adds many things to PMP bill including ISDS dental issues.
- SB2777 – Controlled Substance, Continuing Education sent to Governor on June 28, 2018 allowing anyone licensed to prescribe controlled substance shall, during the pre-renewal period, complete three (3) hours of continuing education on safe opioid prescribing practices.

- j. **Illinois Department of Public Health Update:** Dr. Mona VanKanegan stated that with the pending addition of 9th grade dental examination mandate, the Illinois Department of Public Health (IDPH) Division of Oral Health (DOH) will be conducting interviews with key data users to see if the current School Examination Form should be updated. The update will be for the 2019/2020 school year.

Also, IDPH Division of Oral Health was awarded a HRSA Workforce grant for project to start September 1, 2018 with the goals to: 1) Improve understanding of oral health workforce, workforce shortages and capacities in Illinois to better focus on improving oral health status of Illinoisans; 2A) Include oral health training in state-certified CHW curriculum and by August 31, 2022, implement newly certified CHW curriculum in at least 3 college/universities in the state and train at least 50 CHW students; 2B) By August 31, 2022, implement CDHC certificate and train a total of 140 CDHC credentialed dental hygienists that will close education, prevention service and follow up care need gaps in high-risk elementary, middle or high school children and 2C) by August 31, 2022 train at least 12 PHDHs, a new category of dental hygienist working in public health settings to increase number of patients served with prevention and triage services to definitive oral health care.

Dr. VanKanegan was also happy to announce that for the 2017/2018 school year, 108 site visits were completed by three oral health consultants using a 69 point checklist:

- 29/108 reviews (or 27%) had zero findings
- 68/108 reviews (63%) had 0-3 findings
- 11/108 reviews (10%) had 7 or more findings

DOH Oral Health Consultants will provide additional assistance to providers with multiple findings and review them more frequently. Most common findings are 1) potential backflow: children closing mouths around slow speed evacuation and 2) providers not having spore test or waterline test results (if applicable) on site for reviewers.

V. Open Discussion

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
August 1, 2018

Ms. Julie Janssen from IFLOSS announced the Illinois Oral Health conference scheduled for October 1st – 2nd in Bloomington, IL.

Dr. Grinter expressed his concern regarding “dental specialists” being considered “specialists” in the MCO contracts with the state, expressing it is difficult to hire specialists when they must be available 24 hours a day, 7 days a week and must have a published after hours telephone number instead of voicemail.

Dr. Looker expressed concern regarding access to care issues and asked what the mileage parameters are for traveling to see a dental provider. According to the contract, children should have access to at least one dentist within a 30 mile radius or 30 minute drive from the member’s residence, unless in a rural area. In a rural area, children should have access to at least one dentist within a sixty mile radius or 60 minute drive from the member’s residence. For other specialists, member should have access to at least one specialty service within a 60 mile radius or 60 minute drive from member’s residence and within 90 miles or 90 minute drive for those in a rural area. Exceptions to this must be approved by HFS.

- VI. Adjournment:** Dr. Looker made a motion to adjourn the meeting, which was duly seconded by Ms. Haney and passed without objection by the committee. The meeting adjourned at 2:57 PM.

Next meeting is scheduled for November 7, 2018 at 1pm.