

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
February 7, 2018

Dental Policy Review Committee Members Present

Mary Pat Burgess, Chicago Department of Public Health
Greg Johnson, Illinois State Dental Society
Jim Thommes, Dental Director DentaQuest of Illinois
Henry Lotsof, Avesis
Kathy J. Shafer, Southern Illinois University
Jason Grinter, Onsite Dental
Jorelle R. Alexander, Cook County Health & Hospitals System

Dental Policy Review Committee Members Not Present

Mona VanKanegan, Illinois Department of Public Health
Mary Margaret Looker, Central Counties Health Centers
Mary Hayes, Pediatric Dental Health Associates, Ltd
Kathy Olson, Crusader Community Health

HFS Staff Present

Christina McCutchan (BPAS), Shelly Defrates (BPAS), Robin Holler (BHPS), Michelle Maher (BMC), Laura Ray (BMC), Angela Woods-House (OIG), Genita Smith-Peacock (OIG), Carol Denson (OIG)

DentaQuest Staff Present

Aaron Washburn, Krista Smothers, Dionne Haney

Interested Parties

Priti Patel, Greater Elgin Family Care Ctr	Kate Maley, Shriver Center
Kim Martineck, Greater Elgin Family Care Ctr	Tweed Thornton, Health Care Council
Evan Bell, Next Level Health	Kelly Pulliam, Liberty Dental
Chris Manion, IL State Dental Society	Stacey Ballweg, IDPH
Mona Martin, ADSO	Andrea Kovach, Shriver Center
Karen Moredock, DCFS	Dana Flood, Avesis
Judy Bowlby, Liberty Dental	Bryan McMillan, Liberty Dental
Daniel Flott, Liberty Dental	Michelle Castle, United Dental Partner
Dru O'Rourke, ICAAP	
Anthony Hough, Molina	
Cyrus Winnett, IAMHP	

Meeting Minutes

- I. **Call to Order:** A quorum was established and the meeting was called to order February 7, 2018 at 1:00 p.m. by a motion by Greg Johnson and a second by Dr. Kathy Shafer.
- II. **Introductions:** Dental Policy Review members, HFS staff and interested parties were introduced in Chicago and Springfield.
- III. **Old Business**
 - a. **December 4, 2017 Meeting Minutes:** Greg Johnson made a motion to accept and post the minutes, which was duly second by Dr. Kathy Shafer. Motion was approved.
- IV. **New Business**

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- a. **Managed Care and HealthChoice Illinois Update:** Michelle Maher, Bureau Chief of the Bureau of Managed Care, gave an update on HealthChoice Illinois.

Michelle stated that as of January 1st, members in Managed Care were moved into the 7 new plans. Two weeks ago, they mailed information to other members that will be moving into a new plan effective date of April 1, 2018. Michelle also stated that Special Needs and DCFS children are still on track to be moved July 1, 2018.

The Bureau is continuing to work with MCOs to get their networks set up. Many providers are still in negotiations. If a member is worried because their provider hasn't signed the agreement with a particular MCO but plans to participate in that MCO, they are encouraged to go ahead and enroll with that MCO because once they are enrolled, they may change their PCP on at least a monthly basis.

Michelle went on to state that each member will have a 30 day enrollment choice period. For members who do not make an active choice, their MCO will be auto assigned. The initial enrollment letter will state which MCO and PCP the client will be assigned to if they do not make a choice. The auto assignment algorithm for determining that MCO and PCP is based first on maintaining PCP/patient relationships if the Department's system contains that information. Otherwise the algorithm looks at historical claims information to try to establish if there is an existing relationship. The next step is family member MCO relationships. If no match is made through these data sources, the MCO assignment will be based on geographical proximity. Geographically based enrollment is distributed among the MCOs based on four bands, with those MCOs in Band 1 receiving the most auto-assignment and those MCOs in Band 4 receiving no auto-assignment. The band placement for the MCOs is based on the MCO's cost, and any sanction they may be under with the Department. In the future, their performance on quality measures will be taken into consideration for band placement.

The only exception to this process will be those that are in a nursing home or long term care facility. Nursing home residents that do not make an active choice will be assigned based on the MCO participation of their nursing home.

Greg asked when an announcement would go out to the MCOs or their dental administrator providers notifying them that they all dental specialists are considered to be "Other specialist Providers" according to the MCO/HFS master contract, so will be responsible for the guidelines of miles/minutes and after hours requirement that a voicemail alone is not an acceptable. Christina stated that she is meeting with the Bureau of Managed Care to discuss these issues at the end of the month.

- b. **IMPACT/ Provider Enrollment Update:** Christina introduced Robin Holler as the new acting Bureau Chief of Bureau Chief of Hospital and Provider Services, now that Mashelle Rose has retired.

Robin stated that the W9 workaround has been working. The Illinois Comptroller's office still will not certify dental providers. However, sometimes an individual W-9 can be certified. For providers who cannot get the W-9 certified, PES staff will send the information to the contactor in Michigan to add the EIN/TIN to the vendor table. We are sending this information weekly as needed. The final fix is currently in testing and we are not sure when it will completed. Until fixed, please send any W9 certification issues to the IMPACT.Help email address with W9 certification in the subject line.

As promised, Robin also gave the updated enrolled provider information. There are currently 2,591 dental providers that are active in the system(s). Of these, there are 101 pediatric dentists, 128 orthodontists, 26 periodontists, 84 oral surgeons and 11 endodontists

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enrolled. And, there are currently only 11 providers "in review", meaning that IMPACT staff are currently reviewing.

Robin also stated that the majority of applications are being approved in 30 days or less, but that there continues to be back feed issues. Christina reminded everyone that if they have any issues with their IMPACT applications, to contact her or Robin to follow up on.

Dionne Haney did ask if it was true that IMPACT only allows a 60 day term date for dental providers when a license expires, while Illinois Department of Professional Regulations allows a 90 day grace period with no gap. Robin confirmed that the standard in IMPACT is 60 days and it cannot be changed. Robin also stated that we have been having some issues with licenses, but that they are working on. Christina asked if the providers with license expirations will be on her deactivation list and Robin stated that they will not be. However, providers will get letters from IMPACT stating that their license is due to expire in 45 days, so for dental providers they should expect their letters in mid-August.

Greg Johnson asked if IMPACT cross references specialty licenses. According to Robin, the only way that IMPACT will know of a specialty is if the provider picks the specialty as a sub-specialty. IMPACT does not verify with Department of Professional Regulation if the provider is licensed as the specialist they state in the application.

Dionne also reminded Robin that dental schools will be graduating in May and June so there will be lots of applications for dental providers coming in around that time.

- c. **DentaQuest FFS Update:** Dionne Haney stated that DentaQuest is currently paying fee-for-service claims on a three week cycle, usually within 30 days.

DentaQuest MCO Update: Aaron Washburn did not have any new information to report.

- d. **Liberty MCO Update:** Dr. Jason Grinter stated that Liberty has been working with IMPACT on providers due to credentialing change on January 1, 2018.
- e. **Avesis MCO Update:** Dr. Henry Lotsof stated that Avesis is also working on getting providers into their network, especially specialists.
- f. **Envolve Update:** Dr. Preddis Sullivan was unable to attend, so he asked Christina McCutchan to give an update: Envolve is currently processing and accepting all prior authorizations from other MCO companies to those who have moved into Envolve's network, concentrating on shoring up oral surgery presence in Illinois and have made the approved ADA codes operational in their system.
- g. **Illinois State Dental Society Update:** Greg Johnson of Illinois State Dental Society (ISDS) gave a legislative update.

ISDS sponsored HB4947/SB2429. This bill proposes that the Department cover adult preventive services and reimburse dentists at Memisovski level, require HFS to implement MCO dental metrics, MCO accept any willing provider and allow FQHCs to bill for a dental encounter when dental hygienists provide eligible services under general supervision.

Illinois Primary Health Care Association (IPHCA) sponsored SB2491 however they drafted their version incorrectly, according to Greg, as that draft would reimburse the dental hygienist and not the FQHC. ISDS is going to draft another version of the bill.

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Delta Dental also introduced HB4597 regarding school dental exams. Currently, school exams take place in Kindergarten, 2nd and 6th grade. They are proposing school dental exams also take place in 9th grade, as well as when a child first enrolls in public, private or parochial or nursery school.

Greg also stated that Illinois now is at an all-time high for dentists and dental hygienists. Currently, there are 10,963 dentists and 8,894 dental hygienists according to IDPFR as of December 2017.

Kelly Pullium from Liberty Dental asked Greg if ISDS does any recruitment or outreach to try to get dental providers enrolled in Medicaid. Greg stated that they have asked members in the past, but they continue to hear the same thing – low reimbursement rate, too much work to get enrolled, etc.

Greg asked about the prescription monitoring program, stating that SB772 passed during veto session and Governor signed in December. The bill requires all providers that have a Controlled Substance (CS) license to enroll in the Illinois Prescription Monitoring Program by January 1, 2018. Will IMPACT start doing verification to ensure compliance? Christina stated that she would speak to Mark Huston, Bureau Chief over Pharmacy to ask as she does not know.

- h. Illinois Department of Public Health Update:** Mona VanKanegan was unable to attend, so Stacey Ballweg gave a brief update on All Kids School Program for her. The oral health consultants have completed 41 site reviews since July 1st: 31 have been completed and 10 have a corrective action plan. DPH currently has only two oral health consultants. Last week, they interview for a third and hope to have hired in time for the next school year.
- i. Orthodontia:** Christina reported that the Department has approved another automatic qualifier on the Handicapping Labio-Lingual Deviation Index (HLD) for orthodontia. The additional automatic qualifier is “Impacted Maxillary Central Incisor”. The rule is now headed to the Joint Commission on Administrative Rules (JCAR) for approval. No effective date has been determined as of yet.
- j. Procedure / Dental Office Reference Manual (DORM) Update:** Christina McCutchan stated that the DORM is still in process and will get to the Board members when ready for final review.

Christina also stated that the 2018 Dental Fee Schedule has been posted to the website with the new codes we discussed at the last meeting.

The request for D1354 Interim Caries Arresting Medicament, commonly known as Silver Diamine Fluoride, has not been approved as yet but she is continuing to work on it.

- k. Bylaws and Membership -** Christina stated that she will send members a copy of the draft revised bylaws so the committee can formally vote on the amendment allowing changes to the bylaws at the next meeting.

If the motion to change minutes passes at the next meeting, Christina stated she would then be asking for suggestions to amend the Membership Section of the bylaws. There are currently many positions required that no longer in existence and due to the change of most members moving from fee-for-service to managed care program, we should have each MCO dental director on the board.

Christina stated that Mary Hayes' term expired on 09/30/17 and that Kathy Olson is unable to continue in her role due to a change in job. So, she is asking that members submit names and bios of those that they believe would benefit the committee.

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- I. **Ethics Training** – Christina stated that she has been notified by the Department’s Ethics Officer that two of the members of this committee have not completed their 2017 Ethics Training. She asked that those who have not completed do so immediately and to scan her a copy of the Acknowledgement of Participation form.

- m. **2018 Meeting Dates** – Christina stated that she has been told that the meeting on May 2, 2018 was not going to work for many members, so asked the committee what date would work. Jorelle Alexander made a motion to change the date from May 2nd to May 9th, which was duly seconded by Greg Johnson. Motion was approved.

- n. **Open Discussion:** There were no questions or comments during open discussion.

- V. **Adjournment:** Dr. Thommes made a motion to adjourn the meeting, which was duly seconded by Greg Johnson and passed without objection by the committee. The meeting adjourned at 2:09 PM.

Next meeting is scheduled for May 9, 2018.