# Illinois Department of Healthcare and Family Services N.B. Stakeholder Subcommittee of the Medicaid Advisory Committee August 22, 2022 3:00 pm – 4:30 pm

Due to COVID-19 concerns, the N.B. Stakeholder Subcommittee was held via WebEx.

#### **Members Present**

Amanda Walsh IL Children's Mental Health Partnership

Angie Hampton Egyptian Public and Mental Health Department

Ashley Deckert Illinois Collaboration on Youth

Bernadette May Family Service Association of Greater Elgin Christine Achre Primo Center for Women and Children

Dee Ann Ryan Family Advocate

Emily Miller Illinois Association of Rehabilitation Facilities

Jason Keeler Allendale Association

Jennifer Roland University of Illinois Urbana Champaign – School of Social Work

Dr. Michael Naylor University of Illinois at Chicago

Michelle Churchy-Mims Community Behavioral Healthcare Association

Regina Crider Youth and Family Peer Support Alliance Stephanie Barisch Center for Youth and Family Solutions

#### **Members Absent**

Andrea Danes Accelerant Health

Anna Harvey YWCA of Metropolitan Chicago

Brandy Moore Centerstone
Jennifer McGowan-Tomke NAMI Chicago

Josh Evans Illinois Association of Rehabilitation Facilities
Jud DeLoss Illinois Association for Behavioral Health
Michaela Granger Youth and Family Peer Support Alliance

# I. Welcome and Call to Order / Introductions

The meeting was opened, and roll call was taken. A quorum was established.

# II. Approval of Meeting Minutes

Because a quorum was not established at the July meeting, the minutes from the May 23, 2022 and the July 22, 2022, meeting were both approved.

## III. Healthcare & Family Services Implementation Update

Kristine provided an update on implementation of the Pathways to Success program:

 First discussion was regarding the Chair position for the NB Subcommittee. All of the subcommittees of the MAC are Chaired by external partners, and the MAC determined that this should be the case for the NB Subcommittee as well. Kristine announced that the MAC has appointed Regina Crider as the Chairperson for the NB Subcommittee. Chairperson Crider will be

- running the meetings and will be receiving ongoing support from HFS staff including Kristine Herman, Kristen Kennedy and Tabitha Kennedy.
- Chairperson Crider introduced herself and her role as the Executive Director of the Youth and Family Peer Support Alliance as well as her experience in ensuring family voice and choice in System of Care initiatives.

Chairperson Crider asked Kristine to provide an update on the implementation of the Pathways to Success program:

- The final list of selected and interested CCSOs was posted on August 8th on the Pathways webpage and sent out via public notice on August 9th. HFS is still finalizing DSAs 7, 9, 10, 14, 19, and 23. DSA 9 is pending partnership agreements on MCR (Champaign area). The other DSAs do not yet have an identified CCSO, but HFS is continuing to work with providers who may be interested in covering those areas.
- HFS hosted the kick-off meeting for qualified CCSOs on August 11th and received very good
  participation and a large number of questions. HFS is currently compiling a Q and A document
  from that Kick-off and will post it to the Pathways website in the next week or so.
- HFS has asked CCSOs to hold off on starting the modification of their IMPACT enrollments while
  the last steps are completed to prep IMPACT for those modifications. We anticipate that those
  steps will be completed in the next week or so and a provider notice will be sent to the CCSOs
  notifying them of when they can begin that process.
- HFS is also finalizing the ARPA Grant Agreements that CCSOs will need to sign so that HFS can
  begin disbursement of ARPA funds to CCSOs to support implementation and to establish
  Individual and Therapeutic Support Services funds. The agreement templates are going through
  HFS internal approval process and should be ready to distribute in early September.
- HFS will be hosting one-one-one meetings starting in early September to discuss hiring and implementation progress with each of the CCSOs. The schedule for those meetings is being finalized and HFS will be reaching out to CCSOs to finalize a time with them this week. HFS will also host office hours September 1, 2-3 following the FSP Operations call and September 15th 2-3 following the SASS operations call. These will occur in October, November and December as well. Office hours are meant to be open times for CCSOs to join HFS staff and ask any questions that may be coming up during implementation.
- At the end of September, HFS will be gathering information from CCSOs for Mobile Crisis
  Response Readiness Reviews, in anticipation of CCSOs taking over Mobile Crisis Response duties
  starting November 1st.
- In October, HFS will begin gathering information from CCSOs for Readiness Reviews for care coordination services and training will begin for care coordination staff and for providers who are offering other Pathways to Success services.
- In November, Mobile Crisis Response will be transitioned to CCSOs and the new Designated Service Areas, CCSOs will be notified of the Readiness Review results and on-site visits to CCSOs that passed their Readiness Reviews will begin.
- In December, HFS will receive final staffing lists from CCSOs to determine how many children they will be able to begin serving in January. HFS will assign children to each of the CCSOs and will notify MCOs of the assignments.
- In January, CCSOs will begin engaging Pathways youth and families, and will also begin providing services for youth in the Family Support Program.
- Again, the timeline is really subject to CCSO readiness. If a CCSO is able to staff up more quickly and ready to provide services more quickly, HFs will accommodate that schedule. If CCSOs are not ready to go by January do to staffing concerns, HFS will accommodate that as well. We want

- to get services in the community as quickly as possible but are fully cognizant of the current challenges that providers are experiencing.
- The Pathways to Success Administrative Rule 141 was on JCARs August calendar and was approved for adoption
- The Implementation Plan and Milestone document will be updated with new timelines based on the approval date of the 1915(i).
- The decision support criteria that will be used to determine N.B. Class Member status as well as the appropriate tier of care coordination is being finalized with N.B. Class Counsel and Expert and will be shared publicly once finalized.

Q: When will CCSOs begin enrolling providers?

A: CCSOs are not going to enroll providers. CCSOs are responsible for coordinating services among providers, but providers of other services will be enrolled with HFS/MCOs. CCSOs will work with other providers but will not be paying those providers for other Pathways to Success services, with the exception of Individual and Therapeutic Support Services.

Q: So provider of other Pathways to Success services will need to enroll with HFS?
A: Yes, those providers will have to go through HFS' provider enrollment and approval process.

Q: What will the expectation be for Family Resource Developers in the new model?

A: The Family Resource Developer will not be mandated under the Pathways to Success program. HFS is moving toward Family Peer Support to be provided in conjunction with services to offer caregivers ongoing peer support. The Family Peer Supporter will have lived experience and will complete HFS approved training through PATH.

Q: Given the update in the Rule 140 rates, have the rates for the Pathways to Success services been updated?

A: Yes, rates have been reviewed again in light of legislated rate increases. The rates have not yet been finalized but the increases have been taking into consideration.

Q: Was the new IATP child and family team code reviewed as well in light of increases? A: Yes, that rate is also being reviewed.

### IV. Subcommittee Feedback on Provider and Family Engagement Strategies

Provider Messaging workgroup update was provided by Stephanie Barisch, who presented a plan that included four (4) phases of communication with providers that started with top-down strategies coming from the state and bottom-up strategies coming from providers and communities. The four-phase plan is attached to the meeting minutes.

Chairperson Crider indicated that the family messaging workgroup would begin meeting in the near future.

### V. Additional Business: Old & New

A. Old Business

Subcommittee discussed the training curriculum for paraprofessionals and working with the infrastructure that already exists for the CRSS. Explained that it comes with supportive services including tuition waivers, stipend, child care coverage, clothes for job interviews, etc. The CRSS infrastructure is supported through DHS-DMH. Kristine will reach out to their director to get additional information.

Subcommittee also discussed needing to expand the participants in the subcommittee to include Illinois State Board of Education and Juvenile Justice as well as other state agencies that need to understand the program. Also discussed the need to increase family voice.

Member of the public raised a concern about the accessibility of the meeting. Melishia Bansa from HFS described the process for members and the public to access the meeting. It was also identified that the link in the agenda pointed to the wrong webpage. HFS will correct that for the next meeting.

Subcommittee member inquired about the timeline for the development of PRTFs. HFS indicated that PRTFs will be developed after the Pathways to Success services are rolled out and that there were residential providers on the subcommittee who could help provide feedback on that implementation process.

B. Items for future discussion

None

#### IV. Public Comment

There were no public comments.

## V. Adjournment

Meeting was adjourned at 4:14pm.