

Illinois Department of Healthcare and Family Services  
Dental Policy Review Committee  
November 13, 2019

**Dental Policy Review Committee Members Present**

Pam Cuffle, Illinois State Dental Society (ISDS)  
James Thommes, Dental Director DentaQuest of Illinois  
Henry Lotsof, Avesis  
Mary Margaret Looker, Central Counties Health Centers  
Mary Pat Burgess, Chicago Department of Public Health  
Mona VanKanegan, Illinois Department of Public Health  
Danny Hanna, University of Illinois (UIC)  
Gregory Dietz, Children's Center for Dentistry

**Dental Policy Review Committee Members Not Present**

Kathy J. Shafer, Southern Illinois University  
Jorelle R. Alexander, Cook County Health & Hospitals System  
Jason Grinter, Onsite Dental  
Randall Markarian, Orthodontics  
Cyrus Oates, Oates Dental

**HFS Staff Present**

Shelly Defrates (BPAS), Mary Richey (OIG)

**DentaQuest Staff Present**

Aaron Washburn

**Interested Parties**

|   |  |
|---|--|
| Carol Leonard, Avesis                           | Jana West, Hancock County Dental           |
| Monica Dunn, Edgar County Dental                | Dr. Gary Wegmann, Preferred Dental Partner |
| Dr. Flavia Lamberghine, Apple Dental Care       | Dr. Peter Contos, Preferred Dental Group   |
| Dr. Luciana Sweis, Dental Caravan               | Daniela Aguilav, Schulz Dental             |
| Dr. Maria Sinis                                 | Dani Brazee, Molina                        |
| Dr. Mark Schulz                                 | Ken Papineau, Chicago Public Schools       |
| Dr. Eric Smyth, Citywide Smile                  | Noah Lehman, DentaQuest                    |
| Donna Martinez, The Heart That Smiles           | DeJuan Lever                               |
| Felicia Spivack, Meridian                       | Sara Moffitt, Chicago Dept. Public Health  |
| Katheryn Stafford-Holson, Chicago Public School | Maria Bell, Avesis                         |
| Liliana Carrasco, Avesis                        | Ericka Fairbanks, Avesis                   |
| Natalie Pardo Navejar, Tiny Tooth               | Dr. Lena Halikia, Dental Smiles            |
| Gigi Chioros, Dental Smiles                     | Jeannie Thrasher, Miles of Smiles          |
| Dr. Darskika Shah, Dentists r Us                | Sheretta Oates, Dentists r Us              |
| Rita Demask, Miles of Smiles                    | Dr. David Trost, Miles of Smiles           |
| Dr. Kevin Gibbs, Miles of Smiles                |  |

**Meeting Minutes**

- I. **Call to Order:** A quorum was established, and a motion was put to the floor by Dr. James Thommes to call the November 13, 2019 meeting to order at 1:01 p.m.; it was seconded by Dr. Gregory Dietz and passed unanimously.
- II. **Introductions:** Ms. Shelly DeFrates announced to the committee that Mrs. Christina McCutchan was out sick and unable to attend the meeting so she would be running the meeting in her place.

Dental Policy Review Committee members, Illinois Healthcare and Family Services (HFS) staff and interested parties were introduced in Chicago and Springfield.

Ms. Shelly DeFrates explained that the committee is comprised of selected board members that are committed to share their expertise, review policy and procedures, express challenges they are experiencing and make recommendations to the Department to positively impact the health of our dental members. She reminded attendees that this committee is not a managed care committee and will only deal with fee-for-service issues.

Ms. Shelly DeFrates announced to the committee that since Dr. Gregory Dietz was not present at the previous meeting when the new board members were announced, he was able to introduce himself to the committee.

### III. **Old Business**

#### **July 31, 2019, Meeting Minutes**

Dr. James Thommes made a motion to accept and post the revised minutes to the floor; it was seconded by Dr. Mary Margaret Looker and passed unanimously with a correction under CDT codes to change Ms. Kathy Schafer to Dr. Kathy Schafer. Ms. Shelly DeFrates made the notation and stated it would be updated before being posted.

### IV. **Training for Board Members**

Ms. Shannon Stokes, Ethics Officer for HFS, presented information to the committee on two mandatory trainings: Ethics Training and Sexual Harassment Prevention Training.

Both trainings must be completed by December 23, 2019. Ms. Shannon Stokes, explained that they have been unable to add the committee members to One-Net so her office will need to receive a hard copy (not a faxed or emailed) to comply with this requirement. The address to mail the hard copy along with the Sexual Harassment Prevention Training document will be included in the email that Ms. Christina McCutchan sends out.

Ms. Pam Cuffle, ISDS, asked if this training had to be done if dentist's have done similar sexual harassment training and received CE credit. Ms. Shannon Stoke stated that they will still need to do this training. Also, any state employee on the board will also have to complete this training because it is a little different than the state employee training.

## V. **IMPACT/Provider Enrollment Updates**

Ms. Robin Holler, Bureau Chief for the Bureau of Hospital and Provider Services (BHPS), was unable to attend the meeting, so Ms. Shelly DeFrates gave update that although providers are required and certify that they enter the correct information into IMPACT, staff continue to work on the Dental Specialty and License Issue.

Ms. Shelly DeFrates also announced that Mrs. Robin Holler is retiring from state government and her last day is November 27, 2019. If providers have any other IMPACT Provider Enrollment Issues, please contact Ms. Shelly DeFrates or Ms. Christina McCutchan.

## VI. **Dental Updates**

### **Announcements**

Ms. Shelly DeFrates informed the committee that the move of DCFS and Special Needs Kids to HealthChoice Illinois has been postponed to February 1, 2020. The HFS provider notice was issued on October 29, 2019.

Ms. Shelly DeFrates informed the committee that member eligibility is an ongoing issue. HFS issued a provider notice on June 3, 2019 and DentaQuest sent out a fax blast to providers reminding them to use AVRS, MEDI or REV systems to check eligibility. This will not change. This is for all HFS providers – not just dental providers.

Ms. Shelly DeFrates informed the committee that there are 2 remaining School Health Days for 2019 which are November 20, 2019 at DoubleTree Hilton in Arlington Heights and December 5, 2019 at Northfield Center in Springfield.

### **CMS 416**

As discussed at the previous meeting, Ms. Shelly DeFrates stated that HFS submitted the CMS 416 report to Federal CMS before the April 1, 2019, deadline. The CMS 416 has been rerun for a second time to include all encounter information but has not been submitted.

Ms. Shelly DeFrates informed the committee that the Paperwork Reduction Act (PRA) package authorizing the annual CMS-416 report is due for reauthorization. The new package has been posted to the Federal Register and comment period is open until December 30, 2019.

The main change effecting dental is the proposed change of changing line 12g from a count of children receiving **any** dental or other oral health service, to an unduplicated count of children receiving **any preventive** dental or **preventive** oral health service. This change would allow CMS to better track the unduplicated number those receiving preventive services in a variety of settings.

### **Dental Office Reference Manual (DORM)**

Ms. Shelly DeFrates stated that DORM is still pending awaiting approval. The last DORM posted on the HFS website was from January 1, 2017.

### **Orthodontia**

Ms. Shelly DeFrates stated that providers should be using the most current version of the Handicapping Labio-Lingual Deviation (HLD) scoring tool that was released in January 2019. This is the tool with 5 auto qualifiers and a score of 28 points to qualify for braces.

HFS is in the process of putting together a Power Point presentation that will go through each condition on the HLD with explanations and pictures of how to measure, etc to assure consistency. This Power Point is currently being reviewed and once all comments have been incorporated it will be brought to the board for review and recommendation of posting.

### **CDT Codes**

#### **D9613**

At the May 8, 2019 meeting Dr. Kathy Schafer had brought up the possibility of covering CDT code D9613 (infiltration of sustained release therapeutic drug – single or multiple sites) to the dental fee schedule. Since Dr. Kathy Shafer was unable to attend our last meeting, Ms. Shelly DeFrates is removing this issue for now.

#### **D4910**

At the May 8, 2019 meeting, the committee recommended covering CDT code D4910 Periodontal Maintenance Procedure and at the July 31, 2019 meeting the committee was informed that D4910 was approved. The provider notice was issued on August 1, 2019 and the dental fee schedule was updated and posted on August 1, 2019.

#### **D4249**

At the July 31, 2019, meeting Dr. Danny Hanna made a motion to propose covering code D4249 Clinical Crown Lengthening – Hard Tissue with the same Prior Authorization, Benefit Limitations and Document Requirements as D4261 Osseous Surgery, with an edit to tie D4249 and D4261 to once every 24 months. HFS Administration has approved D4249 with an effective date of January 1, 2020.

The committee confirmed that D4249 should be priced at \$138.80, the same as D4261. D4249 and should also have a benefit limitation of once per tooth per lifetime and should edit against D4260 and D4261 in the same quadrant in the same 24 months.

### **Onlay Codes**

At the July 31, 2019, meeting Dr. Danny Hanna made a motion to propose covering the following Onlay CDT codes (D2542, D2543, D2544, D2642, D2643, D2644) with the same Prior Authorization, Benefit Limitations and Document Requirements as the following crown CDT Codes (D2790, D2791, D2792, D2930, D2931, D2932, D2933, D2934) with an edit to tie the Onlay CDT Codes to the crown CDT Codes referenced once every 60 months. HFS Administration has approved D2542, D2543, D2544, D2642, D2643, D2644 with an effective date of January 1, 2020.

The committee confirmed that Onlays involve the same amount of time for preparation as a crown, requiring an impression, a lab and a delivery appointment therefore should

pay the same as a permanent crown fee. The new Onlay codes should edit against all permanent crown codes (D2790, D2791 and D2792) codes and should reimburse at the same rate of \$145.85 with a benefit limitation of 60 months per tooth.

#### **D0120 Exam Code**

Ms. Shelly DeFrates informed the committee that HFS Administration has agreed to remove the once per school year in the school setting at least 271 days apart requirement from the D0120 Periodic Oral Exam code change to once per school year period. The D0120 Exam Code benefit limitation of every 6 months in an office setting will continue to be a benefit along with the once per school year.

#### **D1354 Silver Diamine Fluoride (SDF)**

Mrs. Christina McCutchan sent an article on a survey conducted on SDF to the committee on November 12, 2019, as well as an American Academy of Pediatric Dentistry's (AAPD) policy on the use of SDF to all board members.

Currently D1354 allows providers to treat a maximum of 4 teeth per day providing participant has no history of any prior or same day billing of CDT category D2000 (Restorative codes) or CDT category D3000 (Endodontic codes) on the same tooth. In addition, providers may provide a maximum of two applications a year per tooth with a lifetime maximum of six applications of medicament per tooth both children and adults. Currently this procedure is only allowed in an **office setting**.

Ms. Shelly DeFrates asked the committee if they have any concerns or recommendations to change place of service to school setting or mobile setting, as HFS has been approached about extending location that may administer SDF.

During the discussion, the committee raised concerns regarding the need for patient/parental consent, permanent stain on teeth lasting the lifetime of the teeth, application requiring reapplication, frequency of follow-up visits and the need for the patient to have a dental home.

After discussion a motion was made that Silver Diamine Fluoride D1354 not be made available for school or mobile setting and continue only in the office setting. Dr. James Thommes made the motion; it was seconded by Mary Pat Burgess and passed unanimously.

### **VII. CDT 2020 Codes**

Dr. James Thommes presented the new CDT 2020 Codes to the committee. CDT Code D1550 is becoming obsolete and being replaced by D1551, D1552 and D1553. The other new CDT codes being considered for coverage are D0419 Assessment of Salivary Flow by Measurement, D2753 Crown Porcelain fused to Titanium and Titanium Alloys and D6753 Retainer Crown Porcelain fused to Titanium and Titanium Alloys.

A motion to cover all codes except D0419 was made by Dr. James Thommes; it was seconded by Dr. Mona VanKanegan and passed unanimously.

## **VII. Illinois State Dental Society Update**

### **ISDS Staff Changes**

Ms. Pam Cuffle, Illinois State Dental Society (ISDS) announced that they are in the final rounds for finding an Executive Director and should have a name in December.

### **Legislation**

Ms. Pam Cuffle announced that ISDS is working on legislation to increase reimbursement rates for dental codes. The legislation is in the development stages and ISDS will meet with HFS Administration before submitting legislation.

In 2017, legislation was submitted to carve out dental services from the Managed Care Plans. ISDS was the lead on this legislation but it did not pass. In the future ISDS will support but not lead legislation that supports carving out dental services from the Managed Care Plans to make it a standalone plan.

Ms. Pam Cuffle announced that ISDS will host the Access to Care conference, formerly known as the Public Health conference, on May 5, 2020 in Springfield.

## **VIII. Chicago Public Schools (CPS)**

Mary Pat Burgess, Chicago Department of Public Health, made a request to allow some dental teams that see CPS students to discuss some of their School-Based Dental concerns.

Three CPS providers Dr. David Trost from Miles of Smiles, DeJuan Lever husband of Dr. Karen Fields and Dr. Luciana Sweis from Dental Caravan presented issues dealing with the CPS requirements and the HFS benefit limitation.

The CPS Dental Providers presented the committee with a list of HFS Proposed Solutions which is comprised of 6 areas:

1. Parallel Billing – Reassume the ability for school based dental providers to bill once per school year for the services rendered.
2. Sealant Frequency – Needs to be changed to 2 to 3 years, in keeping up with the other 90% of States.
3. Sealant Placement – allow sealant to be placed on primary teeth, bicuspid and 3<sup>rd</sup> molars.
4. Raise reimbursement rates: There have been no rate increase for preventive services since 2002, and Illinois currently ranks 48<sup>th</sup> of the 50 states for restorative reimbursement. Ms. DeFrates informed the CPS providers that preventive rates were raised due to the Memisovski law suit in 2007 but restorative rates have not been increased.
5. Insurance Claims Payments – Velocity for payments among all MCO's need to be no less than 30 days. Ms. DeFrates informed the CPS providers that this is not an issue the committee can take up or address. The providers were informed that these issues need to be taken up with the MCO Plan.
6. Case Management – Providers need to the ability to file claims for all items related to case management. For instance, Rhode Island reimburses for all CDT Codes D9991 through D9994 at \$22 per case. North Carolina reimburses

the care coordination code at \$25 per case.

The CPS providers are requesting that the Dental Policy Review Committee vote and pass a resolution to investigate the implementation of these 6 points above.

Dr. Thommes stated the committee needs time to research before they will be able to make a recommendation to HFS.

**IX. Illinois Department of Public Health (IDPH) – Division of Oral Health (DOH) Update**

**Sealant Retention Measurement**

Dr. Mona Van Kanegan, Oral Health Chief at IDPH, asked that the topic of sealant retention measurement be tabled and discussed at the next Dental Policy Committee Meeting due to lack of time. Ms. DeFrates stated it would be added to the agenda of the next meeting.

**Fluoride Varnish for Pregnant Women**

Dr. Van Kanegan informed the committee about a pilot program IDPH has had success with getting pregnant women in primary care to an oral health setting, if needed. This program started with training primary care staff on asking risk based questions, providing oral health guidance, completing and documenting an mouth screening to make an appropriate referral to an oral health provider. The local health department participating seeks to provided fluoride varnish to pregnant women only during pregnancy. Dr. VanKanegan is wanting the committee input in making fluoride varnish available to pregnant women during pregnancy as a covered benefit. Dr. VanKanegan stated that Georgia, Iowa, Wisconsin and Nebraska currently provide this benefit to pregnant women.

Questions and support for services were raised included pregnancy specific Fluoride Varnish training and number of applications required to receive the full benefit of Fluoride Varnish. The committee decided research the information and discuss at the next meeting.

**Illinois Oral Health Plan IV**

Dr. Van Kanegan reported that the 7 community meetings are completed. Issues that were raised at the meetings was low rates of fee reimbursement, limited providers in community areas and lack of specialists that Medicaid members can be referred to. A standardized Oral Surgery (OS) referral form has been in use by Molina with good results as reported by referring dental provider and patients. The referring provider fills out the form with patient information. This is then sent to the dental administrator's staff. This staff member assesses the oral surgery referral resources and calls the patient with this information. Patients needing specialty OS services do not wait on the phone for lengthy time waiting referral resources/options. Dr. Van Kanegan asked that Policy Committee consider using a standard specialty OS referral form. Policy Committee agreed to bring this up at the next HFS dental MCO meeting, where such decisions are finalized.

**Smiles Health Growth**

Dr. Mona Van Kanegan, Oral Health Chief at IDPH, informed the committee that they nearing completion of data analysis collected on the Healthy Smiles Healthy Growth, in the mouth survey of Illinois 3<sup>rd</sup> grade children. The 2018-2019 survey data show that 53% of 3<sup>rd</sup> grade children surveyed had at least one dental sealant on a permanent molar and 22% had untreated decay. Data is in analysis is in the final phase and should be published December 2019. Dr. VanKanegan stated she will report additional results at the next meeting.

**X. Future Meetings**

In 2020, the Dental Policy Committee meeting will be moving the Springfield location to the Bloom Building at 201 South Grand Avenue East while the Chicago location will remain the same.

The future meeting dates were discussed, and the committee agreed to the January 29, 2020 date. The other three dates April 15 or 22, July 8 or 15 and October 14 or 21 were agreed to be determined by email.

- XI. Adjournment:** Dr. James Thomas made a motion to adjourn the meeting, which was duly seconded by Dr. Mary Margaret Looker and passed unanimously. The meeting adjourned at 3:10 pm.

Next meeting is scheduled for January 29, 2020 at 1 pm.