

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee
July 31, 2019

Dental Policy Review Committee Members Present

Pam Cuffle, Illinois State Dental Society (ISDS)
James Thommes, Dental Director DentaQuest of Illinois
Henry Lotsof, Avesis
Jason Grinter, Onsite Dental
Mary Margaret Looker, Central Counties Health Centers
Mary Pat Burgess, Chicago Department of Public Health
Jorelle R. Alexander, Cook County Health & Hospitals System
Mona VanKanegan, Illinois Department of Public Health
Danny Hanna, University of Illinois (UIC)
Randall Markarian, Orthodontics
Cyrus Oates, Oates Dental

Dental Policy Review Committee Members Not Present

Kathy J. Shafer, Southern Illinois University
Gregory Dietz, Children's Center for Dentistry

HFS Staff Present

Christina McCutchan (BPAS), Shelly Defrates (BPAS), Mary Richey (OIG)

DentaQuest Staff Present

Aaron Washburn

Interested Parties

Judy Bowlby, Liberty Dental	Dave Marsh, ISDS
David Vinkler, Molina	Jill Hayden, Meridian
Alicia Ekhoft, C-U Public Health	Deb Fruitt, C-U Public Health
Ryan Voyles, Health News Illinois	Carol Leonard, Avesis
Liliana Cassasio, Avesis	Maria Bell, Avesis
Daisy Roman, Molina	Eric Johns, Meridian

Meeting Minutes

- I. **Call to Order:** A quorum was established, and a motion was put to the floor by Dr. Henry Lotsof to call the July 31, 2019 meeting to order at 1:04 p.m.; it was seconded by Dr. Mary Margaret Looker and passed unanimously.
- II. **Introductions:** Dental Policy Review members, HFS staff and interested parties were introduced in Chicago and Springfield.

Mrs. Christina McCutchan explained that the committee is comprised of selected board members that are committed to share their expertise, review policy and procedures, express challenges they are experiencing and make recommendations to the Department to positively impact the health of our dental members. She reminded attendees that this committee is not a managed care committee and will only deal with fee-for-service issues.

Mrs. McCutchan stated that since last meeting, we have had five new board members

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join the committee. She welcomed each new board member and had each state their background of expertise.

- **Dr. Danny Hanna**, 06/04/19 – 06/04/22, University of Illinois at Chicago
- **Dr. Randall Markarian**, 05/20/19 – 05/20/22, Orthodontics
- **Dr. Cyrus Oats**, 06/04/19 – 06/04/22, Oates Dental
- **Ms. Pam Cuffle**, 07/09/19 -07/09/22, Illinois State Dental Society (ISDS)
- **Dr. Gregory Dietz**, 06/04/19 – 06/04/22, Children’s Center for Dentistry

Dr. Gregory Dietz was unable to attend the meeting, so he will be introduced at the next meeting.

III. Old Business

May 8, 2019 Meeting Minutes

Dr. James Thommes made a motion to accept and post the revised minutes to the floor; it was seconded by Dr. Lotsoff and passed unanimously.

IV. IMPACT/Provider Enrollment Updates

Ms. Robin Holler, Bureau Chief for the Bureau of Hospital and Provider Services (BHPS), was unable to attend the meeting, so Ms. McCutchan let everyone know that although providers are required and certify that they enter the correct information into IMPACT, staff continue to work on the Dental Specialty Issue.

If providers have any other IMPACT Provider Enrollment Issues, please contact Ms. Holler or Ms. McCutchan.

V. Dental Updates

Fee for Service Dental Contract

Ms. McCutchan stated that the fee for service dental contract has been renewed for an additional year with DentaQuest starting July 1, 2019.

CMS 416

As discussed at the previous meeting, Ms. McCutchan stated that the Department submitted the CMS 416 report to Federal CMS before the April 1, 2019 deadline, but the CMS 416 is being reran and resubmitted to make sure that all MCO information has been submitted. This should be completed in the next few weeks.

Dental Rules

No update.

CDT Codes

D4910

Ms. McCutchan reminded the committee that at the last meeting, the board recommended to cover CDT code D4910 at the price of \$67.00 for adults ages 21 and older after the service of D4341 or D4342, with an edit to tie D1110 and D4910 to allow once every 12 months. This service D4910 has been approved, a provider notice along with an updated fee schedule should be out soon.

Question was asked if there must be a record of a D4341 or D4342 on file for the D4910 to pay when the member changes plan types. Answer was yes because the encounter data should be being sent from one plan to another if the member changes plans. If providers are having issues, please contact Ms. McCutchan with examples.

D9613

At the previous meeting, Dr. Kathy Schafer had asked board members if anyone had any interest in adding CDT code D9613 (infiltration of sustained release therapeutic drug – single or multiple sites) to the dental fee schedule. It was decided that board members would do some research and discuss at this meeting. Since Dr. Shafer was unable to attend the meeting, this issue has been tabled until the next meeting.

D4249

Dr. Danny Hanna made a motion to propose covering code D4249 with the same Prior Authorization, Benefit Limitations and Document Requirements as D4261 Osseous Surgery, with an edit to tie D4249 and D4261 to once every 24 months. The motion was second by Dr. Lotsf and passed unanimously.

Onlay Codes

Dr. Hanna made a motion to propose covering the following Onlay CDT codes (D2542, D2543, D2544, D2642, D2643, D2644) with the same Prior Authorization, Benefit Limitations and Document Requirements as the following crown CDT Codes (D2790, D2791, D2792, D2930, D2931, D2932, D2933, D2934) with an edit to tie the Onlay CDT Codes to the crown CDT Codes referenced once every 60 months. The motion was second by Dr. Lotsf and passed unanimously.

CDT 2020 Codes

Dr. Thommes made an announcement that the CDT 2020 Codes are being published in August and the changes were mostly to the language of codes, addition of space maintainer and orthodontic codes. Dr. Thommes will get an update of all relevant codes and Ms. McCutchan will send out to the members to discuss at the next meeting.

Eligibility

Ms. McCutchan informed the committee that on June 3, 2019, the Department released a provider notice encouraging dental providers to use the Department's eligibility systems to verify a member's dental eligibility. Due to eligibility constantly changing, Dental Providers should NOT rely on DentaQuest's web portal for eligibility.

Dental Provider should use one of the following methods to check members eligibility:

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- Automated Voice Response System (AVRS) — 800-842-1461
- [Medical Electronic Data Interchange \(MEDI\) website](#)
- Recipient Eligibility Verification (REV) system

Ms. McCutchan recommended providers printing the MEDI information for their records in case there is an eligibility discrepancy.

Managed Long Term Services and Supports (MLTSS)

Ms. McCutchan informed the committee that on July 24, 2019, the Department released a provider notice reminding all providers that effective July 1, 2019, the Managed Long Term Services and Supports (MLTSS) program is part of HealthChoice Illinois. Members enrolled in the MLTSS will still have their dental benefits covered by the fee-for-service program.

Dental Office Reference Manual (DORM)

Ms. McCutchan stated that DORM is still pending awaiting approval. The last DORM posted on the HFS website was from January 1, 2017.

Orthodontia

Ms. McCutchan stated that providers should be using the most current version of the Handicapping Labio-Lingual Deviation (HLD) scoring tool that was released in January 2019. This is the tool with 5 auto qualifiers and a score of 28 points to qualify for braces.

Ms. McCutchan stated that after a case study of orthodontia cases, the Department agrees that the HLD scoring tool requires greater clarification on guidelines and conditions should be complete. Ms. McCutchan stated that after revised, a provider notice and link to the revised form will be distributed.

Dr. Randall Markarian informed the committee that the cases used for the orthodontia scoring case study came from his office and consisted of both approved and denied cases. One case that was scored had a scoring difference that ranged from 16 to 33. Dr. Markarian proposed that HFS use the American Association of Orthodontists (AAO) Auto-qualifier Protocol however the Department has decided to continue with the HLD scoring tool. Dr. Markarian agrees that the language on needs to be tighten on some conditions.

Dr. Jason Grinter stated that there needs to be a focus on calibration and the definitions needed to be clearer.

VI. Committee Update

Bylaws

Ms. McCutchan informed committee that the Dental Policy Review Committee bylaws had been updated on the HFS website.

At the previous meeting, Dr. Grinter asked if there was any way to amend the bylaws to allow conference calls instead of video conference calls. Ms. McCutchan stated that she did research and that unfortunately, the committee does not allow for a board to participate via phone as there must a quorum in person for the meeting to happen. If

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for some reason a board member is unable to attend, they may be via telephone only if a quorum is established in person.

Ethics

Ms. McCutchan thanked the committee for completing their annual ethics training and asked if there are any members that haven't completed their ethics training to do so immediately and send to her a copy of the certificate so that she can get to the training area of the Department.

Future Meetings

In 2020, the Dental Policy Committee meeting will be moving the Springfield location to the Bloom building. Chicago asked about a new location for them that wouldn't involve highly paid parking. HFS is going to investigate.

2020 meeting dates will also be on the agenda at the next meeting.

VII. Illinois Department of Public Health (IDPH) – Division of Oral Health (DOH) Update

Smiles Health Growth

Dr. Mona VanKanegan, Oral Health Chief at IDPH, informed the committee about how IDPH (with the help of many partners) has completed the data collection phase of Healthy Smiles Healthy Growth, an in the mouth survey of Illinois 3rd grade children. We were able to engage 95 schools across Illinois. Data is in analysis phase. Report to be published Dec 2019.

Illinois Oral Health Plan IV

Dr. VanKanegan announced that IDPH began the process of Illinois Oral Health Plan IV with an Advisory and Steering Committee meeting this morning. There are 7 community meetings scheduled around the state starting in September and going through November 2019. At each of the meetings staff will synthesize all inputs received from community meetings and develop the second draft of the IOHP IV. Advisory and Steering Committee Members will be asked to provide written feedback to this second draft of IOHP IV. We will then present IOHP IV at a statewide in-person summit to occur in Spring or Summer of 2020. At this summit, stakeholders will have an opportunity to refine and adopt the Illinois Oral Health Plan IV.

Illinois State Fair

Dr. VanKanegan stated that IDPH is looking for dentist, dental hygienist and dental assistants to volunteer for the Illinois State Fair August 9, 2019 through August 16, 2019 to conduct school dental exams and provide oral health education. Two CEU's will be provided to volunteer dentists and dental hygienists.

Ms. McCutchan stated that she would send the information to all in attendance.

School Based Oral Health Program

Dr. VanKanegan informed the committee that IDPH and HFS are working to strategically expand school based oral health programs in areas of state that it does not reach yet. In the 2019/2020 school year, HFS will be asking school base providers which schools they provided services in (so that we can have updated data) and share information with providers interested in reaching out to more schools.

Ms. McCutchan stated that she would send out information on the All Kids School Program registration information for those that would like to participate in the school program.

Dave Marsh, ISDS, asked Dr. VanKanegan if she knew why it has taken over a year to add the 9th grade requirement for a dental exam before entry into school into Rule.

Dr. VanKanegan stated IDPH is working on updating the Rule but until it can be completed they are trying to work with the Illinois State Board of Education to require schools to require 9th grade dental exam before student is allowed into school.

Advocate Illinois Masonic Medical Center

Dr. VanKanegan announced that the Advocate Illinois Masonic Medical Center will be providing outpatient anesthesia services for low income special needs children who require dental rehabilitation. In addition to expanding access to care for this patient population and case diversion from the Operating Room, this is also a tremendous educational and training opportunity for our dental anesthesiology and General Practice residents.

Advocate Illinois Masonic Medical Center Department of Dentistry had been named the recipient of an American Dental Association Foundation (ADAF) Access to Oral Health Care for Children with Special needs grant that requires providers to complete a referral form that meets the following specific criteria for coverage under this grant:

1. Age of 18 and under
2. Qualifying Condition(s) of (intellectual disabilities, physical disabilities, Autism Spectrum Disorder)
3. Financial Status (Medicaid eligible or no source of reimbursement)

This grant will fund anesthesia services, all associated room charges, and if necessary the pediatric attending fee. Medicaid reimbursement and/or the grant will fund dental treatment.

Ms. McCutchan stated that she would send the information to all in attendance.

VII. Illinois State Dental Society Update

ISDS Staff Changes

Ms. Pam Cuffle, Illinois State Dental Society (ISDS) stated that Greg Johnson retired July 1, 2019 and that the Director of Professional Services is no longer with ISDS.

Legislation

Ms. Cuffle gave an update on the following legislation:

SB 167

On July 26, 2019, Public Act 101-0162 was signed by the Governor that defines teledentistry as the use of telehealth systems and methodologies in dentistry and includes patient care and education delivery using synchronous and asynchronous communications under a dentist's authority as provided under the Dental Practice Act.

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Ensures that a dentist has completed and maintains current certification in advanced cardiac life support or pediatric advanced life support. Allows dental practices not sold within the initial one-year period of death or incapacitation of a dentist to be able to apply for up to three 12-month period extensions.

ISDS did a broadcast email to all members about the definition of teledentistry and that it cannot be done over the phone.

HB 2676

On July 12, 2019, Public Act 101-0064 was signed by the Governor that removes language from the definition of public health dental hygienists; creates Section 13.5 training program for public health dental hygienists and Section 13.10 public health dental hygienist supervision agreement.

VIII. Open Discussion

Dr. VanKanegan asked that the topic of sealant retention measurement have through discussion at the next Dental Policy Committee Meeting. Ms. McCutchan stated it would be added to the agenda of the next meeting.

- IX. Adjournment:** Dr. Looker made a motion to adjourn the meeting, which was duly seconded by Dr. Thommes and passed unanimously. The meeting adjourned at 2 pm.

Next meeting is scheduled for November 13, 2019 at 1 pm.