

**Illinois Department of Healthcare and Family Services  
Care Coordination Subcommittee Meeting**

**June 24, 2014**

401 S. Clinton, Chicago, Illinois  
201 S. Grand Avenue East, Springfield

**Members Present**

Edward Pont, Chair, ICAAP  
Kathy Chan, CCHHS  
Kelly Carter, IPHCA  
Alvia Siddiqi, IHC  
Art Jones, LCHC

**Members Absent**

Diana Knaebe, Heritage BHC  
Josh Evans, IARF  
Mike O'Donnell, ECLAAA, Inc.

**HFS Staff Present**

Arvind Goyal  
James Parker  
Debra Clemons  
Molly Siegel  
Bridget Larson  
Kai Tao  
Jeffrey Todd

**Interested Parties Present**

Marian Adly, Next Level Health  
Lindsey Artola, IlliniCare  
Amy Bolsen, EverThrive IL  
Anna Carvalho, La Rabida  
Andrew Fairgrieve, HMA  
Eric Foster, IADDA  
Paul Frank, Harmony/Wellcare  
Lucero Gomez, Cigna-HealthSpring  
Deb Gracey, HMA  
Marvin Hazelwood, Consultant  
Alex Herzog, LAF  
Franchella Holland, Advocate Physician Partners  
A. George Hovanec, Consultant  
Ollie Idowu, Molina  
Nicole Kazee, U of I Health System  
Vince Keenan, IAFP  
Anissa Lambertino, HMA  
Philippe Largent, Consultant  
Theresa Larsen, Meridian Health Plan  
Dennis Majeski, Johnson & Johnson

Marilyn Martin, Access Living  
Susan Melczer, NCHC  
Emily Miller, IARF  
Diane Montanez, Alivio Medical Center  
Basel Musherbach, Shriver Center  
Chez Ordonez, AFC  
Jennie Pinkwater, ICAAP  
Sharon Post, HMPRG  
Patricia Reedy, DHS/DMH  
Jennifer Rojas, Alivio Medical Center  
Phyllis Russell, ACMHAI  
Ken Ryan, ISMS  
Christy Serrano, Ounce of Prevention  
Sam Smothers, MedImmune  
Jeannine Solinski, University of Chicago Medicine  
Margaret Stapleton, Shriver Center  
Gary Thurnauer, Pfizer  
Susan Vega, Alivio  
Matt Werne, IPHCA

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**I. Call to Order-**

Chair, Dr. Edward Pont called the meeting to order at 10:06 am.

**II. Introductions**

The members of the Medicaid Advisory Committee Care Coordination Subcommittee and attendees in Chicago and Springfield and those participating via telephone were introduced.

**III. Review of February 4, 2014 and May 13, 2014 Meeting Minutes**

Cathy Chan moved that the February 4, 2014 minutes be approved as written. The motion was seconded and carried. Dr. Pont asked the committee to table the review of the May 13, 2014 minutes pending review and possible addendums he might propose. In response to the Chair's question, the HFS staff advised that the minutes of May 13, 2014 meeting as written were consistent with guidance from the Robert's Rules of Order.

**IV. Continuity of Care Updates**

- In continuation of discussion on Expansion/Family Transition from the last meeting, Jim Parker gave a detailed description of the algorithm the client enrollment broker uses to assign clients to the managed care plans. In response to questions, the committee was informed that the department would make exceptions to a closed panel policy in the case of newborns and families with complex children.
- Further discussion occurred on the issue of continuity of patient care if and when a provider terminates their contract with a managed care plan.

After discussion, Dr. Pont moved: "The department (HFS) consider utilization of state resources, such as a Client Enrollment Broker, when a provider organization severs a contract with an insurance entity. This is for the purposes of maintaining continuity during the transition period." The motion was seconded and carried by a unanimous vote of the committee.

**V. Quality Measures**

Jeff Todd, Chief, Bureau of Quality Management, distributed a document with information on the history and responsibilities of the Bureau of Quality Management. He also responded to questions from the audience:

Jim Parker reported that the Department will attempt to develop consistency across all contracts by standardizing the measures being used. Goals include:

- Structure the process to be more focused,
- Create incentives,
- Make delivery system changes.

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**VI. Illinois Framework Presentation**

Kathy Monahan, Director of the IL Framework for HealthCare and Human Services, made a presentation on the Illinois-HHS Interoperability Projects. The IL Framework is supported by the Governor's office and the Directors of the nine state agencies with a mission to coordinate the use of shared technology and business processes across Illinois' federally-funded healthcare transformation initiatives. Ms. Monahan provided a handout which described the history, goals, structure and activities of the IL Framework. Meeting attendees were asked to complete an evaluation as part of the Framework's stakeholder engagement involvement process.

**VII. Care Coordination Projects Update**

James Parker, Deputy Director of Operations provided the update.

Managed Care Rollout :

Mailings in the Metro East region have begun. The mailing schedule will be posted this week on the HFS website. Target dates for other regions: Central Illinois – July 21, 2014; Chicago and Collar Counties – August 8, 2014; Auto-assignment – November 11, 2013; All initial mailings - January 1, 2015

HFS will conduct a webinar on the Care Coordination Roll-Out: Mon, June 30, 2014, 2-3:30 p.m.

**VIII. Adjournment**

The meeting was adjourned at 11:50 am.

The next meeting will be scheduled at the usual locations in Chicago and Springfield from 10:00 am to 12:00 pm on August 12, 2014.