

Illinois Department of Healthcare and Family Services  
Dental Policy Review Committee  
May 8, 2019

**Dental Policy Review Committee Members Present**

Dionne Haney, Illinois State Dental Society (ISDS)  
James Thommes, Dental Director DentaQuest of Illinois  
Henry Lotsif, Avesis  
Kathy J. Shafer, Southern Illinois University  
Jason Grinter, Onsite Dental  
Mary Margaret Looker, Central Counties Health Centers

**Dental Policy Review Committee Members Not Present**

Mary Pat Burgess, Chicago Department of Public Health  
Jorelle R. Alexander, Cook County Health & Hospitals System  
Mona VanKanegan, Illinois Department of Public Health  
Mary Hayes, Pediatric Dental Health Associates, Ltd

**HFS Staff Present**

Christina McCutchan (BPAS), Shelly Defrates (BPAS), Lisa Barnes (BPAS), Robin Holler (BHPS), Mary Richey (OIG)

**DentaQuest Staff Present**

Aaron Washburn, Jerusha Clark

**Interested Parties**

Judy Bowlby, Liberty Dental	Jamie Weber, Avesis
Yaroslav Yarmolyuk, Orthodontic Experts	Maria Bell, Avesis
Tony Hough, Molina	Jennifer Bereckis, UIC
Danny Hanna, UIC	Elizabeth Ziemba, UIC
Louie Whitesman, All Kids Dental Center	Karen Moredock, DCFS
Stacey Ballweg, IDPH	Stephanie Altman, Shriver Center

**Meeting Minutes**

- I. **Call to Order:** A quorum was established, and the meeting was called to order May 8, 2019 at 1:00 p.m. by a motion by Dr. James Thommes and a second by Dr. Mary Margaret Looker.
- II. **Introductions:** Dental Policy Review members, HFS staff and interested parties were introduced in Chicago and Springfield.
- III. **Old Business**  
  
**August 1, 2018 Meeting Minutes:** Dr. James Thommes made a motion to accept and post the revised minutes, which was duly second by Dr. Jason Grinter was approved.
- IV. **IMPACT/Provider Enrollment Updates**

Ms. Robin Holler, Bureau Chief for the Bureau of Hospital and Provider Services (BHPS), provided an IMPACT update.

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Mr. Aaron Washburn, from DentaQuest, asked why there has been an increase in wait time for backfeeding the approvals of providers. Ms. Dionne Haney, ISDS, wanted to know exactly what does increased wait approval time mean? Ms. Robin Holler explained that applications and modifications can take up to 30 days for approval and FQHCs can take up to 60 days for approval.

Ms. Dionne Haney inquired why there hadn't been a response to the FOIA ISDS submitted regarding dental specialists. Ms. Robin Holler stated that all provider information is being verified before we can release the information. Staff are currently working to verify that all dental specialty providers are registered correctly in IMPACT.

Ms. Christina McCutchan inquired if all renewal of dental licenses had been completed in IMPACT. Ms. Robin Holler indicated that there was an extension in IMPACT of 90 days after license expired to give providers the time allowed according to the Illinois Dental Practice Act and believes all dental providers that submitted license renewal updates have been completed as she hasn't heard of any issues.

## **V. Dental Updates**

### **Announcements**

Ms. Christina McCutchan announced that since the November 7, 2018 meeting, HFS now has a new administration that includes Ms. Theresa Eagleson as the Director of HFS, and Mr. Doug Elwell as the new Medicaid Director.

### **Managed Long Term Services and Supports (MLTSS)**

Ms. Christina McCutchan stated that HFS is implementing MLTSS statewide effective July 1, 2019. The MLTSS program is currently in 6 counties and will be expanded to include all Illinois counties with the roll out of letters to members starting on May 13, 2019. Members enrolled in the MLTSS will still have their dental benefits covered by the fee-for-service program. A provider notice will be coming out soon.

### **DCFS and Special Needs**

Ms. Christina McCutchan stated that there is no update as to when the DCFS children will be going into HealthChoice Illinois.

### **Fee for Service Dental Contract**

Ms. Christina McCutchan stated that there have been questions regarding the dental contract status. The current contract vendor is DentaQuest and expires on June 30, 2019. At this time, HFS staff are unable to discuss the status of the contract because the contract is currently in the procurement process but for those that would like more information, may check the Illinois Bid Buy system for any updates. The website is [www.bidbuy.illinois.gov](http://www.bidbuy.illinois.gov).

Ms. Dionne Haney inquired to please define the procurement process. Ms. Lisa Barnes, Bureau Chief for the Bureau of Professional and Ancillary Services, explained that the procurement process involves any communication, negotiation, contract amendment or contract extension that is currently ongoing. The agency is not allowed to discuss any part of the procurement process until it has been completed.

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Dr. Mary Margaret Looker asked HFS if there will be something in place by July 1, 2019. Ms. Christina McCutchan confirmed that HFS does not foresee any issues.

**CMS 416**

Ms. Christina McCutchan stated that HFS submitted the CMS 416 to Federal CMS before the April 1, 2019 deadline but will be rerunning and submitting the report in July when all MCO information has been submitted.

**Dental Legislation**

Ms. Christina McCutchan provided an update on 2019 legislation:

- **HB0273** Coverage for anesthesia in conjunction with dental care to individuals diagnosed with autism of any age, not just under age 19. Agency Neutral, Status – House Tabled
- **HB2894** All Kids Insurance Program sunsets on 10/01/19. Extends the sunset to October 2024. Status – passed house 4/4/19 and assigned to Senate Insurance Committee 4/24/19
- **HB3027** Coverage for charges incurred and anesthetics in conjunction with dental care to an individual in a hospital or an ambulatory surgical treatment center if: (1) the individual has a medical condition that requires hospitalization or general anesthesia for dental care; or (2) the individual is a person with a disability. Status – House Rules Committee
- **SB0027** TeleHealth bill.
- **SB0167** Defines teledentistry

Ms. Christina McCutchan provided updates on the following Public Acts that were passed in 2018:

- **PA 100-0930** (SB2587), effective 1/1/19, amends the Telehealth Act to add dentists to the definition of health care professional.
- **PA 100-0976** (SB2631), effective 1/1/19, amending Illinois Dental Practice Act to clarify provisions regarding digital scans for final impressions for the fabrication of prosthetic appliances or crowns. Provides detailed information on expanded function for dental assistant training and upon completion of training certificate of completion must be kept on file at dental office and available upon request. No more than 4 dental assistants shall be supervised at one time and shall place, carve and finish an amalgam restorations or place, pack and finish composites restorations.
- **PA 100-0829** (HB4908), effective 1/1/19, added ninth grade students to kindergarten, second and sixth graders in any public, private or parochial school that must have a dental exam as requirement for attendance.

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Ms. Dionne Haney asked IDPH what is the status of this Public Act? Ms. Stacey Ballweg, IDPH, stated this currently going through the administrative rules process and waiting on the Program Management. Ms. Dionne Haney stated she thought the issue was IDPH was waiting for the form to be completed. Ms. Stacey Ballweg stated she will follow up on status with Dr. Mona VanKanegan, who was unable to attend the meeting.

- **PA 100-1106** (SB2777), effective 1/1/19, amended the Illinois Controlled Substance Act by requiring every licensed controlled substance prescriber to complete three hours of continuing education on safe opioid prescribing procedures before the next renewal.
- **PA 100-0762** (HB4953), effective 1/1/19, amended that all licenses renewed after January 1, 2020, require at least one hour of sexual harassment prevention training for licensure renewals and dental license renewal will be in 2021.
- **PA 100-1093** (HB4907 and SB2952), effective 8/26/18, added that a licensed or non-licensed designee employee in the licensed prescriber's office and who has received training in the federal Health Insurance Portability and Accountability Act to consult the Prescription Monitoring Program on their behalf and be able to check on patients being prescribed schedule II opioids.
- **PA 100-0974** (SB2491), effective 8/19/18, allows Federally Qualified Health Center (FQHC) to be able to be reimbursed at the encounter rate for services provided to medical assistance recipients that are performed by a dental hygienist under the general supervision of a dentist.
- **PA 100-0897** (HB4643), effective 8/16/18, protecting the integrity of the profession by stopping an attempt by the physical therapists to treat TMD without the direct input of the dentist.
- **PA 100-0989** (HB4707), effective 8/20/18, amending to delete the original provisions that would have moved Schedule II opioids to a Schedule I category, making them illegal to prescribe. Sets up Prescription Drug Task Force Act.

**Dental Rules**

Ms. Christina McCutchan updated the committee on the status of the following rules that have been approved by the Joint Commission on Administrative Rules (JCAR):

- 140.421 - Orthodontia Rule adding the additional automatic qualifier "Impacted Maxillary Central Incisor"
- 140.421 Table D, Adult Dental Services rule
- Rule 140.462 - Allows a billable encounter at a Federally Qualified Health Centers (FQHCs) to include services performed by dental hygienists under the general supervision of a dentist.

Ms. Christina McCutchan also stated that HFS continues to meet on TeleHealth.

**Federally Qualified Health Clinics (FQHCs)**

Ms. Christina McCutchan informed the committee of the following notices that have been released regarding FQHCs:

- On September 20, 2018, a provider notice stating that a billable encounter at an FQHC included services performed by dental hygienist under the general supervision of a dentist.
- On November 15, 2018, the provider notice clarifying how to bill for dentures at an FQHC
- On December 19, 2018 the new FQHC rate letter was distributed.

Ms. Christina McCutchan also reminded all present that all FQHC claims must have D0999 on the first line of the claim or the encounter will not be paid.

**CDT Codes**

**2019 CDT Codes**

Ms. Christina McCutchan stated the following CDT codes have been added to the 2019 fee schedule:

- D1516 (space maintainer – fixed – bilateral, maxillary) and D1517 (space maintainer – fixed – bilateral, mandibular) will replace D1515 (space maintainer – fixed – bilateral)
- D1526 (space maintainer – removable – bilateral, maxillary) and D1527 (space maintainer – removable – bilateral, mandibular) will replace D1525 (space maintainer – removable – bilateral)

**D1354**

Ms. Christina McCutchan also announced that the dental service D1354 (Silver Diamine Fluoride) can only be performed in an office setting.

**D9613**

Dr. Kathy Shafer, Southern Illinois University, requested a discussion on the possibility of adding D9613 (infiltration of sustained release therapeutic drug – single or multiple sites) as a covered service. Ms. Christina McCutchan reminded the committee that the previous administration did not approve D9613. It was explained that D9613 is a drug that is delivered directly to an extraction site area and keeps it numb for days while decreasing the need for opioid prescriptions.

Dr. James Thommes, Dental Director DentaQuest of Illinois, recommended a study on the value of use of D9613 and measure the amount of decrease in opioid prescriptions.

Ms. Christina McCutchan asked board members to do some additional research on the drug, including what other states are covering and reimbursing and will circle back on at the next meeting.

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**D4910**

Ms. Dionne Haney had asked if the committee could discuss D4910 given that adults now receive preventive and periodontal coverage. D4910 is a Periodontal Maintenance Procedure that is not currently a covered service. Dr. James Thommes informed the committee that D4910 is normally used after a patient receives either D4341 (Periodontal Scaling and Root Planing – 4 plus teeth) or D4342 (Periodontal Scaling and Root Planing – 1-3 teeth). Currently, providers are using D1110 (Adult Prophylaxis) instead of D4910.

A motion was made by Ms. Dionne Haney to cover D4910 at the price of \$67.00 for adults ages 21 and older after the service of D4341 or D4342, with an edit to tie D1110 and D4910 to once every 12 months and second by Dr. Mary Margaret Looker.

**Eligibility**

Ms. Christina McCutchan informed the committee that there are about 760,000 full benefit enrollees eligible to receive dental care fee-for-service, with about 39% of those that are children under the age of 21. Adults include recipients dually eligible for Medicaid and Medicare, including those in the Medicaid Medicare Long Term Services and Supports (MLTSS) population.

Ms. Christina McCutchan reported that due to eligibility issues providers should not check eligibility on the DentaQuest web portal but should use one of the following:

1. Automated Voice Response System (AVRS) — 800-842-1461
2. The Medical Electronic Data Interchange ([MEDI](#)) website
3. Recipient Eligibility Verification (REV) system

A provider notice on this subject is with administration and should be sent out soon.

**Dental Office Reference Manual (DORM)**

Ms. Christina McCutchan stated that HFS has been working on the DORM for some time. The last DORM posted on the HFS website was from January 1, 2017. We have completed the 2019 updates that include new format, eligibility updates, direct links instead of attachments and the new addition of an automatic qualifier of “impacted maxillary central incisor.”

The new administration is very responsive and understands how important communication is. All future DORMs will have a page 2 that shows what was changed and have all revision history included when a new version comes out. A meeting has been setup for May 10, 2019 to review the handbook. HFS hopes to have the DORM posted and a provider notice go out by the end of June 2019.

**Orthodontia**

Ms. Christina McCutchan announced that on January 17, 2019, HFS released a provider notice announcing the addition of an automatic qualifier of “impacted maxillary central incisor” and revised guidelines for scoring conditions on the Handicapping Labio-Lingual Deviation (HLD) with an effective date of January 1, 2019. The intention

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of these revised guidelines was to make scoring easier and more concise. However, there continues to be confusion. Add to the fact that the link to the new HLD form did not work for many providers and the DORM did not go out at the same time as the notice, leading to all kinds of issues. So, because of all this, HFS decided to do an orthodontia scoring case study. HFS took 4 cases and distributed them to all the MCOs and DentaQuest for scoring. HFS received each HLD back, compared and the result was that there needed to be greater clarification to four of the conditions: Ectopic Teeth, Anterior crowding of maxilla, Anterior crowding of mandible and Labio-lingual Spread.

Dr. Randall Markarian, President of the Illinois State Dental Society, and the current Dental Vendor, DentaQuest, have given comments on clarification of Ectopic Teeth, Anterior crowding of maxilla, Anterior crowding of mandible and Labio Lingual Spread. HFS is awaiting responses from all MCOs. Once all responses have been received the comments will go to Administration for approval.

Dr. Jason Grinter asked if a provider submits for prior authorization for orthodontic and gets denied can you submit again and get approved. Ms. Christina McCutchan responded that for the fee for service program, a provider can resubmit a prior authorization for orthodontic later especially as time passes and teeth may become worse, they may possibly qualify. The orthodontist is still able to get reimbursed with an D8999 if the member does not qualify.

Dr. Jason Grinter asked if DentaQuest uses orthodontic specialists to do the scoring. Dr. James Thommes, Dental Director for DentaQuest stating that they do not require an orthodontist to review the HLD but does provide quarterly training for orthodontic reviews. A question was then raised on how DentaQuest reviews orthodontic HLDs. Dr. James Thommes stated that the first reviewers are not dentists and will rescore the HLD. If the score qualifies, it is approved. If not approved by an auto-qualifier or does not receive a score of 28, it is sent for a second review by a dental consultant. It will be re-reviewed at this point and be overturned for approval or remain denied. This review is signed by the final reviewer which can be either a general dentist or an orthodontist. No clinical denials go out without review of a licensed dentist or orthodontist.

Ms. Judy Bowlby, Liberty Dental, asked on the case study that was done who was asked to score the cases on for the MCOs. Ms. Christina McCutchan stated it was not specified who should score the case studies, only the MCO's dental consultants as who would normally review.

Ms. Dionne Haney asked why these orthodontic changes did not go through the committee and asked why the committee exists. Ms. Christina McCutchan responded that the committee recommends policy to the Department and the Department may make policy decisions without bringing to the board.

Ms. Christina McCutchan also stated that orthodontic cases that are continuation of care shall continue no matter if approved in FFS or MCO. No additional scoring will be completed. All prior authorization regardless if FFS or MCO will be honored.

**I. Committee Update**

Ms. Christina McCutchan announced that a draft revision of the Bylaws for Article II – Membership has been sent to all Board members. The draft revision includes adding specialties of orthodontia, oral surgery and All Kids school-based health providers to be Board members and four standing members one from HFS, the current contractor’s Dental Director for Illinois, IDPH Division of Oral Health’s Dental Director and one representative from the Illinois State Dental Society.

Ms. Dionne Haney objected to there being a member from HFS on the Board stating that she felt that this is a conflict of interest. Ms. Dionne Haney made a motion to remove the HFS as a standing appointment member which would decrease the number of standing appointments to three and to change the number from eleven members to twelve members who are involved in rendering services to Medical Assistance and All Kids clients, as well as updating and posting the new members, which was duly seconded by Dr. James Thommes.

Ms. Christina McCutchan stated that she will reach out to the recommended providers, as well as send out letters to new members and those members that have expired terms but wish to continue with the Committee for an additional three years.

Dr. Jason Grinter asked if there is anyway to amend the bylaws to allow conference calls instead of video conference calls. Ms. McCutchan stated she will investigate this and get back to the committee.

**VII. Illinois Department of Public Health (IDPH) – Division of Oral Health (DOH) Update**

Ms. Mona VanKanegan was unable to attend the meeting, so Ms. Stacey Ballweg reported for her. According to Ms. Stacey Ballweg, 50 reviews have been completed 27 of the 50 had finding with one having 7 or more finds. One item that we are seeing a consistent challenge with is the child prophylaxis service with the code D1120. This service is primarily a preventive treatment intended to control local irritational factors by the removal of plaque, calculus and stains from the tooth structures in the permanent and transitional dentition. Dental providers need to ensure that both plaque and calculus are removed and in the case of calculus removal, will need to use dental scalers. When a dentist is working with an expanded function dental assistant (EFDA), the dentist will need to examine the patient and instruct EFDA on what will be done at the school visit. Per the Dental Practice Act, expanded function dental assistants are not allowed to scale teeth and thus this service needs to be completed by the EFDA supervising dentist. The dentist also must review and check after services are completed before dismissing the patient.

**VIII. Illinois State Dental Society Update**

Ms. Dionne Haney stated she had no update.

**IX. Open Discussion**

Ms. Dionne Haney stated that there is a provider that does sedation in an office setting and asked if the Department is going to work with them in the future. Ms. Christina McCutchan stated that she has spoken with this provider and the provider and the



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Department could not come to an agreement on reimbursement rates. Mr. Aaron Washburn stated that DentaQuest also met with this provider and did not contract with them due to rates as well. Ms. Dionne Haney stated that she believed that programmatic change for adding an anesthesia group for access in the Southern part of the state, not just a reimbursement issue.

- X. **Adjournment:** Dr. Henry Lotsof made a motion to adjourn the meeting, which was duly seconded by Dr. James Thommes and passed without objection by the committee. The meeting adjourned at 2:21 PM.

Next meeting is scheduled for July 31, 2019 at 1pm.