



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763
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June 24, 2024

Cristal Gary, CEO
Meridian Healthcare

RE: YouthCare Untimely April 2024 Monthly Lock-In Program Report Submission Sanction

Dear Ms. Gary:

This letter serves as written notification to YouthCare Health Plan ("YouthCare") of sanction pursuant to Section 7.16.2 of the Contract for Furnishing Health Services by a Managed Care Organization through the DCFS Youth Managed Care Specialty Plan ("Contract") between the Department of Healthcare and Family Services ("Department") and YouthCare.

YouthCare failed to submit in SharePoint, its April 2024 Recipient Lock-In Program Report on or before the 10th calendar day of May 2024. YouthCare submitted its April 2024 Recipient Lock-In Program Report into SharePoint on May 13, 2024. In addition, YouthCare did not request an extension to the report due date. As such, the Department is sanctioning YouthCare \$5,000. YouthCare is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, July 26, 2024. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Meridian Health Plan Inc
ORIG ID: ██████████
ENTRY DESCR: this is to be left blank
ENTRY CLASS: CCD
TRACE NO: Bank Information
ENTRY DATE: yymmdd
IND ID NO: Bank Information
IND NAME: Meridian Health Plan Inc
REMARK: YIC April 24 Lock-In Rpt
ORIG BANK: Bank Name

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Veronica Trimble at Veronica.A.Trimble@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator of Managed Care
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Laura Ray, Keshonna Lones, Veronica Trimble, Amy Roberts, Dennise Parker, April OShea, Donavon Patton, Joe Merwin