

Welcome to Wraparound!

What is Wraparound?

Wraparound is a service offered through Pathways to Success. It's a team-based service that is guided by the wishes and hopes of your family. The team, who is chosen and created by your family, can have people that are helpful to you; they may be professionals, such as therapists or teachers, or others that support you such as family, friends, or neighbors.

Why am I getting this letter?

You may have recently met with someone who listened to your story and discussed what has been going on in your life. Based on this discussion, a tool was completed to help decide if you and your family could benefit from Wraparound services. If you would like to know more about the tool, please contact:

Contact Name:	Agency:
Address:	
Email:	Phone Number:

What are the benefits of this service?

- You and your family get to make the decisions about the care you receive.
- The focus is on your whole family, not just one person.
- Your family can work together to problem solve what works for your family.
- Professionals who are involved partner with you and your family, as opposed to telling you all solutions.
- You can build a team of people who support you that can last beyond this service.
- Everyone working with you can come together and work from one plan.

What's the Process?

- 1** Your family will receive a letter from the Department of Healthcare and Family Services to let you know if you are eligible for Wraparound services.
- 2** You will receive a phone call from a Facilitator at your local Care Coordination and Support Organization (CCSO) to schedule an initial meeting with your family to discuss the Wraparound service and whether you and your family think it would be a good fit.
- 3** If your family decides to participate, the process begins by gathering additional information to learn more about what your family does well and areas where additional support might be beneficial. You will be able to talk about additional supports that have been helpful to you or may be currently providing a service to you and decide if you would like them to be invited to be on your team.
- 4** An initial meeting is scheduled and held for all team members to talk about how the team can best support your family based on your family's needs, interests, and goals.
- 5** Team meetings happen at least every other month, to work through tasks and goals established by your family during the team meetings. You will also have ongoing support from the Facilitator between team meeting.
- 6** Once you feel comfortable managing your family's needs, the team will spend the next 30-60 days working on a plan to support your family in continuing the process toward your goals on your own once Wraparound ends.
- 7** Celebrate! Your team will reflect on and celebrate all the hard work the family and team has put into this process, and celebrate your family's success!