

Tips to Help You Choose

Need help choosing a health plan or PCP?

TIP 1

Think about your answers to these questions:

- Do you know which doctor or clinic you would like to see for your healthcare? Call the doctor or clinic to find out which health plans they have joined.
- Does the health plan your PCP has joined have the hospitals and specialists you use?
- What extra services does the health plan have?
- Do you need help finding a doctor or clinic?
- Do you need a doctor who speaks a certain language?
- Do you want to choose the same health plan and PCP for everyone in your family? You can choose a different health plan and PCP for each person.

TIP 2

- Read ***Your Health Plan Choices*** to learn about the services you can get from each plan.
- Read ***How to Enroll in a Health Plan*** to learn how to enroll in (join) the health plan you choose.
- Before starting the enrollment process, fill in the blanks on the back of this form so you'll be ready.

TIP 3

Illinois Client Enrollment Services can help you find a health plan and PCP, or enroll. There are two ways to get help or enroll.

- **Go to www.EnrollHFS.Illinois.gov.**
 - To see what extra services the health plans have, click "**Compare Plans**"
 - To find a doctor or clinic near you, click "**Find Providers**"
 - To enroll, follow the ***Step-by-Step Help to Enroll Online***" on the back of this page.
- **Call Illinois Client Enrollment Services at 1-877-912-8880 (TTY 1-866-565-8576).**
 - The call is free.
 - Call Monday to Friday from 8 a.m. to 7 p.m. and Saturday from 9 a.m. to 3 p.m.

Step-By-Step Help to Enroll Online

1. Go to www.enrollhfs.illinois.gov
2. To find a doctor, click “**Find Providers**”
3. To compare the services and extra benefits of the health plans, click “**Compare Plans**”
4. Before starting the enrollment process, fill in the blanks below so you'll be ready:

Doctor or Clinic Name	Doctor or Clinic Phone Number
Doctor or Clinic Address	
Your Name <i>(as it appears on your HFS medical card)</i>	Your Recipient ID Number <i>(9 digits)</i>
Your Social Security number	Your Date of Birth

5. To Enroll, go back to the home page and click “**Enroll**”
6. Click on “**Login Now**” and scroll down to “**Case Members Start Here**”
7. Type your first name exactly how it appears on your medical card and Tab
8. Type your last name exactly how it appears on your medical card and Tab
9. Complete at least two of the three remaining fields, date of birth, recipient ID number, or last 4 digits of your social security number, click “**Login**”
10. Click the box next to the name of the case member you would like to enroll. You can enroll one case member at a time. Or if you are enrolling all case members with the same health plan and PCP, you can select all case members. Click on “**Choose a PCP**”
11. If you know the doctor's name or phone number, click “**Yes**”. If not, click “**No**”.
12. If “Yes”, type doctor's last name. Scroll down and fill in one of the three location fields and click “**Search**”. [If the PCP you want is a clinic, click “**No**” and go to next step. If you enter a zip code, make sure you specify a distance also.]
13. If “No”, fill in as many of the other search criteria as possible. [To search by group practice/clinic name, scroll all the way down to the last question and type at least one word of the clinic name.]
14. When the provider list comes up, and you see the doctor or clinic you want, click on “**Choose this PCP**”.
15. All the health plans you can pick from will appear on the screen. The health plans your PCP works with will have a “**Choose Plan**” button on the right side. After reviewing the services and extra benefits of the plans and picking one, click on “**Choose Plan**”.
16. You will then be asked to “**Confirm**” or “**Make Changes**” to your enrollment.
17. There are health assessment questions that you can answer that will help your PCP and health plan coordinate your care.

Questions? Visit www.EnrollHFS.Illinois.gov or

call 1-877-912-8880 (TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

Tenemos información en español. Servicio de intérpretes gratis! Llame al 1-877-912-8880.