

**HFS System Issue:**

ICG claims for FY'16 dates of service are rejecting with the C17/Illogical Place of Service and C33/Procedure Illogical for Role error codes. Additionally, please note ICG claims for FY'17 dates of service will reject if billed at this time.

**Problem:**

Coding and system modifications are necessary to transition administration of the ICG-R and ICG-C programs from DHS to HFS. These modifications are not yet complete, causing claims to reject in error.

**Providers Impacted:**

ICG providers

**Procedure Codes Impacted:**

All

**Problem Begin Date:**

July 2016

**Problem Fix Date:**

2/7/2017

**Resolution for Impacted Claims:**

Providers must resubmit all ICG claims that previously rejected due to the delay in coding and system modifications. Providers may request time overrides, if required, by contacting a community mental health billing consultant at 877-782-5565. Claim resubmissions will be eligible for a time override through August 5, 2017 if the claims previously rejected due to this programming implementation delay.