



[HH_NAME]
[ADDRESS_LINE2]
[ADDRESS_LINE 1]
[CITY], [STATE] [ZIPCODE]-[ZIP4]
[POSTAL BARCODE]

[LETTER_DATE]

Your yearly HealthChoice Illinois open enrollment period is here!

Dear [HOC_NAME]:

HealthChoice Illinois is your way to make smart Medicaid choices

Your open enrollment period is the one time each year when you can change health plans in HealthChoice Illinois for your long-term care or waiver services. This does not affect your medical services or doctors.

If you want to keep your current health plan

You can stay with the health plan you have now. You do not have to call us or do anything.

If you want to change your HealthChoice Illinois plan for your long-term care or waiver services, you must choose before [DATE]

If you don't choose a new health plan before [DATE], you will stay in the plan you are in now. The next time you can change your plan will be during your open enrollment period next year.

If you want to change your health plan

You can change plans for any family member listed here:

| | |
|--------------|----------------|
| [ENROLLEE_1] | ID#: [EN1_RIN] |
| [ENROLLEE_2] | ID#: [EN2_RIN] |

More on the back »

Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880**
(TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

You can choose from these health plans:

| HealthChoice Illinois health plans | Toll-free number |
|------------------------------------------------|-------------------------|
| ▪ Blue Cross Community Health Plan | 1-877-860-2837 |
| ▪ CountyCare Health Plan (Cook county only) | 1-855-444-1661 |
| ▪ Harmony Health Plan | 1-800-608-8158 |
| ▪ IlliniCare Health | 1-866-329-4701 |
| ▪ Meridian Health Plan | 1-866-606-3700 |
| ▪ Molina Healthcare | 1-855-687-7861 |
| ▪ NextLevel Health Partners (Cook county only) | 1-833-275-6547 |

The health plans you can choose from may have changed since this letter was mailed. To see an updated list of your plan choices and learn more about the health plans, go to **EnrollHFS.Illinois.gov**. Click “Compare Plans.” Then choose your county and scroll down. Or call us at **1-877-912-8880** (TTY: 1-866-565-8576). We are open Monday to Friday, 8 a.m. to 7 p.m. The call is free.

To learn more about a specific health plan, call the health plan’s toll-free number listed above. All calls are free.

For help choosing a plan, read the *HealthChoice Illinois Plan Report Card* that came with this letter. Be sure to read the enrollment tips on the back under *Choosing a HealthChoice Illinois Plan*.

To change your HealthChoice Illinois plan

Call us at **1-877-912-8880** (TTY: 1-866-565-8576). You can call Monday to Friday 8 a.m. to 7 p.m. The call is free.

If you choose a different HealthChoice Illinois plan for your long-term care or waiver services, your new plan will send you a welcome packet in the mail. The packet will include your new member ID card and a member handbook. You will use your member ID card to get your long-term care or waiver services beginning on the start date of your new plan.

The member handbook has helpful information on extra benefits and more. If you have questions, call your health plan’s Member Services number. It is on your member ID card and in your member handbook. You will stay in your new health plan until your next yearly open enrollment period.

► Or, you can enroll in the Medicare-Medicaid Alignment Program (MMAI)

As a client receiving both Medicare and Medicaid benefits and living in a county that offers the MMAI program, you have two options for managed care enrollment:

1. You can stay in the HealthChoice Illinois program for your long-term care or waiver services, as discussed above, **or**

2. You can enroll with a health plan and PCP in the MMAI program. The MMAI program covers all your Medicare, Medicaid, long-term care or waiver services, and prescription drug benefits in one health plan.

You can choose from these MMAI health plans:

| MMAI health plans | Toll-free number |
|------------------------------------|-------------------------|
| ▪ Aetna Better Health Premier Plan | 1-866-600-2139 |
| ▪ Blue Cross Community MMAI | 1-877-723-7702 |
| ▪ Humana Health Plan | 1-800-787-3311 |
| ▪ IlliniCare Health | 1-877-941-0482 |
| ▪ Meridian Complete | 1-855-580-1689 |
| ▪ Molina Healthcare | 1-877-901-8181 |

Some health plans may not serve your area. To find out which plans are available to you and to learn more about the health plans, go to **EnrollHFS.Illinois.gov**. Click “Compare Plans.” Then choose your county and scroll down. Or call us at **1-877-912-8880** (TTY: 1-866-565-8576). We are open Monday to Friday, 8 a.m. to 7 p.m. The call is free.

To learn about a specific health plan, call the health plan’s toll-free number listed above. All calls are free.

To switch to the MMAI program

Call us at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free. You can switch to the MMAI program at any time.

Remember: If you want to stay in the health plan you have now, you do not need to do anything!

Thank you,

Illinois Client Enrollment Services

Questions? Visit **www.EnrollHFS.Illinois.gov** or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!

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