At the request of the HFS Director, the Illinois Department of Healthcare and Family Services presents this monthly report to monitor the completion of Medicaid Redeterminations. There are an estimated total of <u>2,274,437</u> cases which comprised of an estimated <u>3,765,256</u> individual customers that must go through the Medicaid redetermination process during the <u>12 Month PHE Unwinding Period</u>: <u>June 2023 - May 2024</u>. <u>Consistent with reporting requirements to our federal CMS partners, this report will reflect previous month's outcome data by individual</u>.

March's Cohort was comprised of 342,603 individuals. In March:

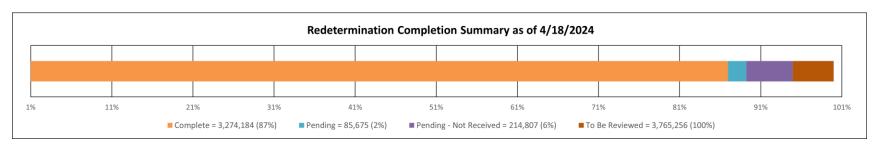
325,070 (95%) customers were reviewed,

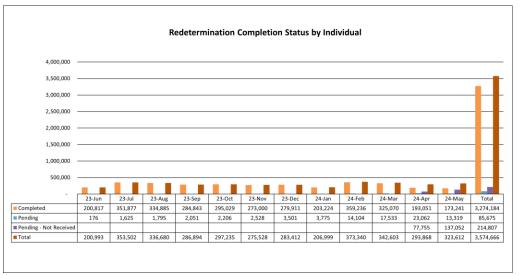
242,180 (71%) kept coverage,

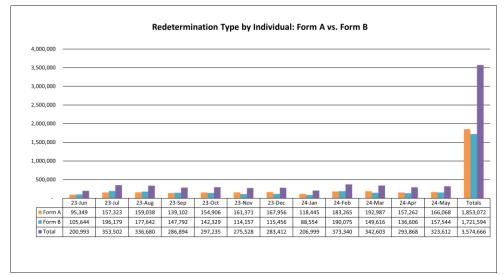
82,890 (24%) lost coverage, and

17,533 (5%) are still pending eligibility determination.

At the time of this report, April and May Cohorts have been sent request for redetermination but have not been through terminal entry. This group is comprised of 617,480 (17%) total individuals.



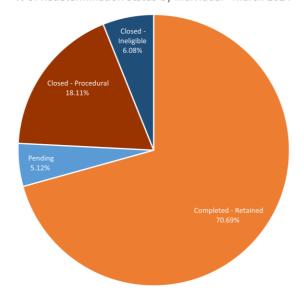




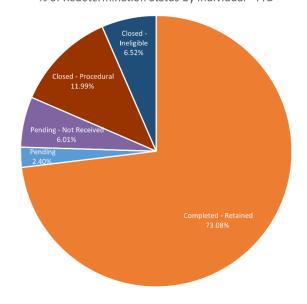
	Redetermination Status by Individual												
Status Type	23-Jun	*23-Jul	23-Aug	23-Sep	23-Oct	23-Nov	23-Dec	24-Jan	24-Feb	24-Mar	24-Apr	24-May	Grand Total
Completed - Retained	167,260	276,340	271,344	227,040	234,642	210,992	218,298	155,797	256,095	242,180	182,014	170,420	2,612,422
Pending	176	1,625	1,795	2,051	2,206	2,528	3,501	3,775	14,104	17,533	23,062	13,319	85,675
Pending - Not Received											77,755	137,052	214,807
Closed - Procedural	19,732	45,974	38,079	35,982	37,257	42,092	41,683	31,957	72,392	62,055	866	591	428,660
Closed - Ineligible	13,825	29,563	25,462	21,821	23,130	19,916	19,930	15,470	30,749	20,835	10,171	2,230	233,102
Totals	200,993	353,502	336,680	286,894	297,235	275,528	283,412	206,999	373,340	342,603	293,868	323,612	3,574,666

Status Type	Status Type Defined
Completed - Retained	Approved (Medical Benefits Continue)
Pending	Redetermination is received, but not yet processed
Pending – Not Received	Redetermination request has been sent but no response from customer (only seen on 'in-flight' records)
Closed - Procedural	Failed to respond to redetermination or failed to provide supporting information
Closed - Ineligible	Over income, refused to provide information, deceased, left the home, moved out of the state, customer request to withdraw/close case

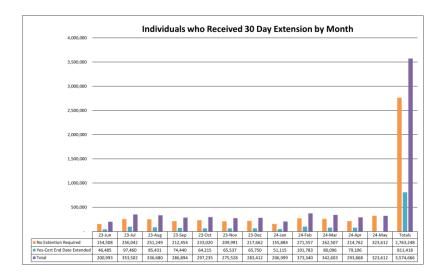
% of Redetermination Status by Individual - March 2024



% of Redetermination Status by Individual - YTD



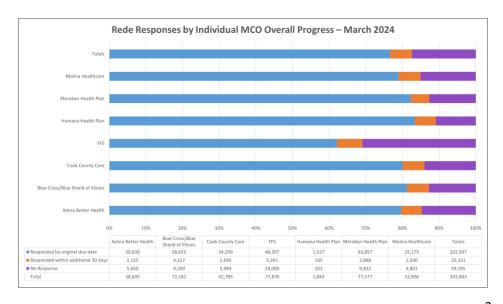
The data below represents the outcome of the March 2024 redeterminations, and illustrates the responses received during the original due date and the 30-day grace period flexibility that was provided to Illinois by federal CMS. The 30-day Grace Period Flexibility was implemented in June 2023 and will remain in place during the 12 Month PHE Unwinding Period: June 2023 - May 2024. This flexibility permits the delay of procedural terminations for one month (approx. 30 days) for customers who did not return their redetermination by their original due date.



The chart to the left, 'Individuals who Received 30 Day Extension by Month', demonstrates 77% of Individuals due for REDE in March responded timely.

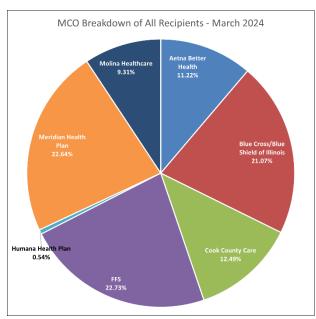
23% of individuals due in March were given an additional 30-days to respond.

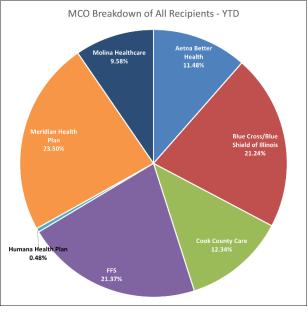
The chart to the right, 'Rede Responses by Individual MCO Overall Progress – March 2024' represents redetermination responses by MCO during the initial redetermination due date, during the 30-day extension and 'No Responses' that were canceled after terminal entry, effective April 2024.



MCO Breakdown by Ir	ndividual – March 2024
MCO	Count
Aetna Better Health	38,435
Blue Cross/Blue Shield of Illinois	72,181
Cook County Care	42,785
FFS	77,876
Humana Health Plan	1,843
Meridian Health Plan	77,577
Molina Healthcare	31,906
Grand Total	342,603

MCO Breakdown	by Individual - YTD
MCO	Count
Aetna Better Health	410,392
Blue Cross/Blue Shield of Illinois	759,177
Cook County Care	441,143
FFS	764,050
Humana Health Plan	17,250
Meridian Health Plan	840,178
Molina Healthcare	342,476
Grand Total	3,574,666





	Race by Mo	CO Response vs No	Response – Mar	rch 2024			
	Race	Aetna Betto	er Health	Blue Cross/Bl Illino		Cook Cou	nty Care
		Count	Column %	Count	Column %	Count	Column %
Response	Total Response	32,785	85.30%	62,972	87.24%	36,801	86.01%
	American Indian or Alaskan Native	83	0.25%	256	0.41%	108	0.29%
	Asian Indian	188	0.57%	713	1.13%	169	0.46%
	Black or African American	8,190	24.98%	12,569	19.96%	13,573	36.88%
	Chinese	55	0.17%	245	0.39%	148	0.40%
	Filipino	32	0.10%	102	0.16%	63	0.17%
	Guamanian or Chamorro	1	0.00%	2	0.00%	3	0.01%
	Japanese	5	0.02%	6	0.01%	4	0.01%
	Korean	35	0.11%	82	0.13%	23	0.06%
	Native Hawaiian	12	0.04%	24	0.04%	13	0.04%
	Other Asian	577	1.76%	2,160	3.43%	569	1.55%
	Other Pacific Islander	136	0.41%	348	0.55%	248	0.67%
	Samoan	1	0.00%	6	0.01%		0.00%
	Unknown	8,298	25.31%	19,301	30.65%	11,966	32.52%
	Vietnamese	25	0.08%	96	0.15%	31	0.08%
	White	15,147	46.20%	27,062	42.97%	9,883	26.86%
No Response	Total No Response	5,650	14.70%	9,209	12.76%	5,984	13.99%
	American Indian or Alaskan Native	14	0.25%	25	0.27%	7	0.12%
	Asian Indian	28	0.50%	99	1.08%	51	0.85%
	Black or African American	1,304	23.08%	1,869	20.30%	1,775	29.66%
	Chinese	8	0.14%	28	0.30%	20	0.33%
	Filipino	9	0.16%	19	0.21%	11	0.18%
	Guamanian or Chamorro	1	0.02%	1	0.01%	1	0.02%
	Japanese	1	0.02%		0.00%	1	0.02%
	Korean	14	0.25%	11	0.12%	5	0.08%
	Native Hawaiian	3	0.05%	3	0.03%		0.00%
	Other Asian	82	1.45%	252	2.74%	114	1.91%
	Other Pacific Islander	38	0.67%	81	0.88%	77	1.29%
	Unknown	1,302	23.04%	2,485	26.98%	1,933	32.30%
	Vietnamese	14	0.25%	27	0.29%	8	0.13%
	White	2,832	50.12%	4,309	46.79%	1,981	33.10%
Grand Total		38,435	100.00%	72,181	100.00%	42,785	100.00%

	Race by MCO	Response vs No Re	sponse Cont. – N	March 2024			
	Race	Fee-For-S	Service	Humana Healt	h Plan	Meridian Heal	th Plan
	Kace	Count	Column %	Count	Column %	Count	Column %
Response	Total Response	53,788	69.07%	1,642	89.09%	67,745	87.33%
	American Indian or Alaskan Native	1,030	1.91%	6	0.37%	173	0.26%
	Asian Indian	355	0.66%	28	1.71%	423	0.62%
	Black or African American	13,886	25.82%	432	26.31%	13,942	20.58%
	Chinese	134	0.25%	5	0.30%	107	0.16%
	Filipino	98	0.18%	11	0.67%	74	0.11%
	Guamanian or Chamorro	3	0.01%		0.00%	1	0.00%
	Japanese	7	0.01%		0.00%	4	0.01%
	Korean	90	0.17%	2	0.12%	97	0.14%
	Native Hawaiian	23	0.04%	1	0.06%	25	0.04%
	Other Asian	1,188	2.21%	57	3.47%	1,389	2.05%
	Other Pacific Islander	312	0.58%	11	0.67%	225	0.33%
	Samoan	1	0.00%		0.00%		0.00%
	Unknown	9,257	17.21%	185	11.27%	21,715	32.05%
	Vietnamese	42	0.08%	1	0.06%	62	0.09%
	White	27,362	50.87%	903	54.99%	29,508	43.56%
	Total No Response	24,088	30.93%	201	10.91%	9,832	12.67%
No Response	American Indian or Alaskan Native	494	2.05%		0.00%	15	0.15%
	Asian Indian	176	0.73%	2	1.00%	96	0.98%
	Black or African American	5,936	24.64%	66	32.84%	1,948	19.81%
	Chinese	60	0.25%		0.00%	17	0.17%
	Filipino	97	0.40%	2	1.00%	15	0.15%
	Guamanian or Chamorro		0.00%		0.00%		0.00%
	Japanese	11	0.05%		0.00%	3	0.03%
	Korean	29	0.12%		0.00%	13	0.13%
	Native Hawaiian	14	0.06%		0.00%	5	0.05%
	Other Asian	398	1.65%	7	3.48%	201	2.04%
	Other Pacific Islander	170	0.71%	1	0.50%	44	0.45%
	Unknown	4,546	18.87%	23	11.44%	2,833	28.81%
	Vietnamese	30	0.12%		0.00%	12	0.12%
	White	12,127	50.34%	100	49.75%	4,630	47.09%
Grand Total		77,876	100.00%	1,843	100.00%	77,577	100.00%

	Race by MCO Response vs No	Response Cont. – M	larch 2024		
	Race	Molina He	althcare	All Mo	COs
	Nace	Count	Column %	Count	Column %
Response	Total Response	27,105	84.95%	282,838	82.56%
	American Indian or Alaskan Native	48	0.18%	1,704	0.60%
	Asian Indian	92	0.34%	1,968	0.70%
	Black or African American	6,669	24.60%	69,261	24.49%
	Chinese	51	0.19%	745	0.26%
	Filipino	28	0.10%	408	0.14%
	Guamanian or Chamorro	1	0.00%	11	0.00%
	Japanese	2	0.01%	28	0.01%
	Korean	14	0.05%	343	0.12%
	Native Hawaiian	11	0.04%	109	0.04%
	Other Asian	322	1.19%	6,262	2.21%
	Other Pacific Islander	109	0.40%	1,389	0.49%
	Samoan		0.00%	8	0.00%
	Unknown	7,282	26.87%	78,004	27.58%
	Vietnamese	20	0.07%	277	0.10%
	White	12,456	45.95%	122,321	43.25%
	Total No Response	4,801	15.05%	59,765	17.44%
No Response	American Indian or Alaskan Native	3	0.06%	558	0.93%
	Asian Indian	23	0.48%	475	0.79%
	Black or African American	1,148	23.91%	14,046	23.50%
	Chinese	18	0.37%	151	0.25%
	Filipino	13	0.27%	166	0.28%
	Guamanian or Chamorro		0.00%	3	0.01%
	Japanese	2	0.04%	18	0.03%
	Korean	7	0.15%	79	0.13%
	Native Hawaiian	1	0.02%	26	0.04%
	Other Asian	60	1.25%	1,114	1.86%
	Other Pacific Islander	25	0.52%	436	0.73%
	Unknown	1,150	23.95%	14,272	23.88%
	Vietnamese	9	0.19%	100	0.17%
	White	2,342	48.78%	28,321	47.39%
Grand Total		31,906	100.00%	342,603	100.00%

	Ethnicity b	y MCO Response vs N	lo Response – Mai	rch 2024			
	Fábraición.	Aetna Bette	er Health	Blue Cross/Blue S	hield of Illinois	Cook Cour	ty Care
	Ethnicity	Count	Column %	Count	Column %	Count	Column %
Response	Total Response	32,785	85.30%	62,972	87.24%	36,801	86.01%
	Another Hispanic, Latino, or Spanish origin	2,528	7.71%	7,703	12.23%	5,245	14.25%
	Cuban	23	0.07%	55	0.09%	29	0.08%
	Mexican, Mexican American, Chicano/a	1,832	5.59%	6,256	9.93%	4,111	11.17%
	Non-Hispanic/Latino	19,070	58.17%	28,991	46.04%	16,182	43.97%
	Puerto Rican	258	0.79%	574	0.91%	432	1.17%
	Unknown	9,074	27.68%	19,393	30.80%	10,802	29.35%
No Response	Total No Response	5,650	14.70%	9,209	12.76%	5,984	13.99%
	Another Hispanic, Latino, or Spanish origin	578	10.23%	1,187	12.89%	1,091	18.23%
	Cuban	20	0.35%	18	0.20%	17	0.28%
	Mexican, Mexican American, Chicano/a	446	7.89%	966	10.49%	768	12.83%
	Non-Hispanic/Latino	3,077	54.46%	4,262	46.28%	2,303	38.49%
	Puerto Rican	45	0.80%	108	1.17%	83	1.39%
	Unknown	1,484	26.27%	2,668	28.97%	1,722	28.78%
Grand Total		38,435	100.00%	72,181	100.00%	42,785	100.00%

	Ethnicity by N	1CO Response vs No F	Response Cont. – N	March 2024			
	Ethnicity	Fee-For-S	Service	Humana He	alth Plan	Meridian He	ealth Plan
	Ethnicity	Count	Column %	Count	Column %	Count	Column %
Response	Total Response	53,788	69.07%	1,642	89.09%	67,745	87.33%
	Another Hispanic, Latino, or Spanish origin	5,398	10.04%	206	12.55%	5,906	8.72%
	Cuban	44	0.08%	2	0.12%	43	0.06%
	Mexican, Mexican American, Chicano/a	3,087	5.74%	75	4.57%	4,577	6.76%
	Non-Hispanic/Latino	34,455	64.06%	1,180	71.86%	34,427	50.82%
	Puerto Rican	667	1.24%	11	0.67%	444	0.66%
	Unknown	10,137	18.85%	168	10.23%	22,348	32.99%
No Response	Total No Response	24,088	30.93%	201	10.91%	9,832	12.67%
	Another Hispanic, Latino, or Spanish origin	2,443	10.14%	15	7.46%	1,036	10.54%
	Cuban	32	0.13%		0.00%	8	0.08%
	Mexican, Mexican American, Chicano/a	1,754	7.28%	6	2.99%	807	8.21%
	Non-Hispanic/Latino	13,622	56.55%	155	77.11%	4,866	49.49%
	Puerto Rican	482	2.00%	3	1.49%	95	0.97%
	Unknown	5,755	23.89%	22	10.95%	3,020	30.72%
Grand Total		77,876	100.00%	1,843	100.00%	77,577	100.00%

	Ethnicity by MCO Response vs No Response Cont. – March 2024									
	Ethnicity	Molina Hea	althcare	All MC	Os					
	Ethnicity	Count	Column %	Count	Column %					
Response	Total Response	27,105	84.95%	282,838	82.56%					
	Another Hispanic, Latino, or Spanish origin	2,016	7.44%	29,002	10.25%					
	Cuban	14	0.05%	210	0.07%					
	Mexican, Mexican American, Chicano/a	1,456	5.37%	21,394	7.56%					
	Non-Hispanic/Latino	15,438	56.96%	149,743	52.94%					
	Puerto Rican	180	0.66%	2,566	0.91%					
	Unknown	8,001	29.52%	79,923	28.26%					
No Response	Total No Response	4,801	15.05%	59,765	17.44%					
	Another Hispanic, Latino, or Spanish origin	447	9.31%	6,797	11.37%					
	Cuban	7	0.15%	102	0.17%					
	Mexican, Mexican American, Chicano/a	336	7.00%	5,083	8.50%					
	Non-Hispanic/Latino	2,631	54.80%	30,916	51.73%					
	Puerto Rican	48	1.00%	864	1.45%					
	Unknown	1,332	27.74%	16,003	26.78%					
Grand Total		31,906	100.00%	342,603	100.00%					

	Race of All Recipients by Outcome – March 2024											
Race	Closed - Ineligible		Closed -	Procedural	Complete	d - Retained	Pe	ending	All Outcomes			
nace	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %		
American Indian or Alaskan Native	129	0.62%	573	0.92%	1,447	0.60%	113	0.64%	2,262	0.66%		
Asian Indian	184	0.88%	498	0.80%	1,562	0.64%	199	1.14%	2,443	0.71%		
Black or African American	4,177	20.05%	14,473	23.32%	61,781	25.51%	2,876	16.40%	83,307	24.32%		
Chinese	44	0.21%	159	0.26%	588	0.24%	105	0.60%	896	0.26%		
Filipino	38	0.18%	171	0.28%	318	0.13%	47	0.27%	574	0.17%		
Guamanian or Chamorro	2	0.01%	3	0.00%	8	0.00%	1	0.01%	14	0.00%		
Japanese	7	0.03%	18	0.03%	20	0.01%	1	0.01%	46	0.01%		
Korean	30	0.14%	82	0.13%	286	0.12%	24	0.14%	422	0.12%		
Native Hawaiian	6	0.03%	26	0.04%	99	0.04%	4	0.02%	135	0.04%		
Other Asian	478	2.29%	1,152	1.86%	5,074	2.10%	672	3.83%	7,376	2.15%		
Other Pacific Islander	121	0.58%	458	0.74%	1,101	0.45%	145	0.83%	1,825	0.53%		
Samoan	2	0.01%		0.00%	6	0.00%		0.00%	8	0.00%		
Unknown	5,183	24.88%	14,776	23.81%	67,034	27.68%	5,283	30.13%	92,276	26.93%		
Vietnamese	25	0.12%	103	0.17%	211	0.09%	38	0.22%	377	0.11%		
White	10,409	49.96%	29,563	47.64%	102,645	42.38%	8,025	45.77%	150,642	43.97%		
Grand Total	20,835	100.00%	62,055	100.00%	242,180	100.00%	17,533	100.00%	342,603	100.00%		

	Ethnicity of All Recipients by Outcome – March 2024										
Ethnicity	Closed - Ineligible		Closed - Procedural		Completed - Retained		Pending		All Outcomes		
Edinicity	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %	
Another Hispanic, Latino, or Spanish origin	2,831	13.59%	7,018	11.31%	23,421	9.67%	2,529	14.42%	35,799	10.45%	
Cuban	8	0.04%	105	0.17%	174	0.07%	25	0.14%	312	0.09%	
Mexican, Mexican American, Chicano/a	2,022	9.70%	5,242	8.45%	17,360	7.17%	1,853	10.57%	26,477	7.73%	
Non-Hispanic/Latino	10,472	50.26%	32,234	51.94%	130,069	53.71%	7,884	44.97%	180,659	52.73%	
Puerto Rican	211	1.01%	881	1.42%	2,213	0.91%	125	0.71%	3,430	1.00%	
Unknown	5,291	25.39%	16,575	26.71%	68,943	28.47%	5,117	29.18%	95,926	28.00%	
Grand Total	20,835	100.00%	62,055	100.00%	242,180	100.00%	17,533	100.00%	342,603	100.00%	

Language by Response – March 2024										
	Respo		Did Not I		Total					
Language	Count	Column %	Count	Column %	Count	Column %				
African French	26	0.01%	15	0.03%	41	0.01%				
Albanian	40	0.01%	5	0.01%	45	0.01%				
Amharic	12	0.00%		0.00%	12	0.00%				
Arabic	794	0.28%	84	0.14%	878	0.26%				
Armenian	8	0.00%	2	0.00%	10	0.00%				
Bengali	8	0.00%	1	0.00%	9	0.00%				
Bosnian	26	0.01%	1	0.00%	27	0.01%				
Chinese - Cantonese	310	0.11%	32	0.05%	342	0.10%				
Chinese - Mandarin	541	0.19%	71	0.12%	612	0.18%				
Croatian	2	0.00%		0.00%	2	0.00%				
Czech	3	0.00%	1	0.00%	4	0.00%				
English	253,631	89.67%	53,290	89.17%	306,921	89.59%				
Farsi	39	0.01%	19	0.03%	58	0.02%				
French	106	0.04%	28	0.05%	134	0.04%				
German	1	0.00%		0.00%	1	0.00%				
Greek	15	0.01%	2	0.00%	17	0.00%				
Gujarati	271	0.10%	35	0.06%	306	0.09%				
Haitian Creole	22	0.01%	23	0.04%	45	0.01%				
Hindi	194	0.07%	11	0.02%	205	0.06%				
Hungarian	1	0.00%		0.00%	1	0.00%				
Indonesian	3	0.00%		0.00%	3	0.00%				
Italian	5	0.00%		0.00%	5	0.00%				
Japanese	2	0.00%		0.00%	2	0.00%				
Khmer	7	0.00%		0.00%	7	0.00%				
Korean	254	0.09%	22	0.04%	276	0.08%				
Laotian	9	0.00%		0.00%	9	0.00%				
Lithuanian	23	0.01%	2	0.00%	25	0.01%				
Mandingo	1	0.00%		0.00%	1	0.00%				
Other	528	0.19%	122	0.20%	650	0.19%				
Polish	617	0.22%	111	0.19%	728	0.21%				
Portuguese	8	0.00%	6	0.01%	14	0.00%				
Punjabi	10	0.00%	1	0.00%	11	0.00%				
Romanian	49	0.02%	18	0.03%	67	0.02%				
Russian	373	0.13%	136	0.23%	509	0.15%				
Serbian	20	0.01%	3	0.01%	23	0.01%				
Sign Language	9	0.00%		0.00%	9	0.00%				
Somali	1	0.00%		0.00%	1	0.00%				
Spanish	23,182	8.20%	5,190	8.68%	28,372	8.28%				
Swahili	57	0.02%	9	0.02%	66	0.02%				

Language by Response – March 2024										
	Respo	nded	Did Not	Respond	Total					
Language	Count	Column %	Count	Column %	Count	Column %				
Tagalog	47	0.02%	4	0.01%	51	0.01%				
Thai	3	0.00%	2	0.00%	5	0.00%				
Tigrinya	1	0.00%	1	0.00%	2	0.00%				
Turkish	11	0.00%	16	0.03%	27	0.01%				
Ukrainian	593	0.21%	187	0.31%	780	0.23%				
Unknown	531	0.19%	253	0.42%	784	0.23%				
Urdu	252	0.09%	24	0.04%	276	0.08%				
Uzbek	16	0.01%	4	0.01%	20	0.01%				
Vietnamese	176	0.06%	34	0.06%	210	0.06%				
Grand Total	282,838	100.00%	59,765	100.00%	342,603	100.00%				

Outcome by Age Group – March 2024									
Age	Outcome	Count							
00 – 18	CLOSED - INELIGIBLE	1,026							
	CLOSED - PROCEDURAL	13,771							
	COMPLETED - RETAINED	101,993							
	PENDING	4,891							
	Sub Total	121,681							
19 – 64	CLOSED - INELIGIBLE	18,627							
	CLOSED - PROCEDURAL	42,974							
	COMPLETED - RETAINED	111,510							
	PENDING	9,560							
	Sub Total	182,671							
65+	CLOSED - INELIGIBLE	1,182							
	CLOSED - PROCEDURAL	5,310							
	COMPLETED - RETAINED	28,677							
	PENDING	3,082							
	Sub Total	38,251							
Grand Total		342,603							

Medicare Status of All Recipients – March 2024								
REDE Status/Medicare Status	Count							
Closed - Ineligible	20,835							
PART A ONLY	26							
PART B ONLY	3							
NO MEDICARE	19,830							
PART A AND B	976							
Closed - Procedural	62,055							
PART A ONLY	286							
PART B ONLY	21							
NO MEDICARE	55,122							
PART A AND B	6,626							
Completed - Retained	242,180							
PART A ONLY	586							
PART B ONLY	1,644							
NO MEDICARE	204,681							
PART A AND B	35,269							
Pending	17,533							
PART A ONLY	79							
PART B ONLY	29							
NO MEDICARE	13,710							
PART A AND B	3,715							
Grand Total	342,603							

TPL Status of All Recipients – March 2024								
	Outcome	Count						
Comprehensive	CLOSED - INELIGIBLE	2,783						
Coverage (HIGH TPL)	CLOSED - PROCEDURAL	18,364						
	COMPLETED - RETAINED	16,641						
	PENDING	1,253						
	Sub Total	39,041						
Non-Comprehensive	CLOSED - INELIGIBLE	18,052						
Coverage (BLANK)	CLOSED - PROCEDURAL	43,691						
	COMPLETED - RETAINED	225,539						
	PENDING	16,280						
	Sub Total	303,562						
GRAND TOTAL		342,603						

	Recipient Outcome by County – March 2024									
	CLOSED -	INELIGIBLE	CLOSED - PROCEDURAL		COMPLETED - RETAINED		PENDING		Grand Total	
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total
Adams	96	6.24%	296	19.25%	1,122	72.95%	24	1.56%	1,538	100.00%
Alexander	13	6.60%	26	13.20%	156	79.19%			197	100.00%
Bond	18	7.11%	44	17.39%	185	73.12%	6	2.37%	253	100.00%
Boone	83	7.16%	219	18.90%	834	71.96%	23	1.98%	1,159	100.00%
Brown			17	18.89%	66	73.33%			90	100.00%
Bureau	28	5.53%	74	14.62%	375	74.11%	29	5.73%	506	100.00%
Calhoun	16	16.33%	16	16.33%	65	66.33%			98	100.00%
Carroll	17	7.08%	42	17.50%	172	71.67%	9	3.75%	240	100.00%
Cass	30	9.46%	63	19.87%	215	67.82%	9	2.84%	317	100.00%
Champaign	212	5.83%	604	16.61%	2,757	75.80%	64	1.76%	3,637	100.00%
Christian	59	8.97%	113	17.17%	469	71.28%	17	2.58%	658	100.00%
Clark	21	6.60%	56	17.61%	240	75.47%			318	100.00%
Clay	9	3.66%	39	15.85%	181	73.58%	17	6.91%	246	100.00%
Clinton	29	6.86%	89	21.04%	300	70.92%			423	100.00%
Coles	97	8.13%	203	17.02%	870	72.93%	23	1.93%	1,193	100.00%
Cook	7,668	5.45%	23,924	17.01%	98,403	69.94%	10,692	7.60%	140,687	100.00%
Crawford	25	6.60%	56	14.78%	275	72.56%	23	6.07%	379	100.00%
Cumberland	13	6.10%	34	15.96%	162	76.06%			213	100.00%
De Witt	19	6.01%	67	21.20%	228	72.15%			316	100.00%
DeKalb	128	6.83%	362	19.33%	1,333	71.17%	50	2.67%	1,873	100.00%
Douglas	30	8.06%	69	18.55%	263	70.70%	10	2.69%	372	100.00%
DuPage	1,074	8.00%	2,621	19.52%	9,097	67.75%	636	4.74%	13,428	100.00%
Edgar	20	5.45%	63	17.17%	275	74.93%	9	2.45%	367	100.00%
Edwards	8	5.97%	26	19.40%	89	66.42%	11	8.21%	134	100.00%
Effingham	39	7.51%	75	14.45%	386	74.37%	19	3.66%	519	100.00%
Fayette	41	10.22%	58	14.46%	297	74.06%			401	100.00%
Ford	24	9.30%	41	15.89%	188	72.87%			258	100.00%
Franklin	75	7.90%	193	20.34%	662	69.76%	19	2.00%	949	100.00%
Fulton	37	5.35%	128	18.50%	483	69.80%	44	6.36%	692	100.00%
Gallatin	11	8.66%	17	13.39%	95	74.80%			127	100.00%
Greene	19	5.90%	39	12.11%	256	79.50%	8	2.48%	322	100.00%
Grundy	34	4.08%	145	17.41%	598	71.79%	56	6.72%	833	100.00%

	Recipient Outcome by County – March 2024									
	CLOSED -	INELIGIBLE	CLOSED - PROCEDURAL		COMPLETED - RETAINED		PENDING		Grand Total	
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total
Hamilton	11	6.63%	45	27.11%	110	66.27%			166	100.00%
Hancock	17	5.20%	66	20.18%	235	71.87%	9	2.75%	327	100.00%
Hardin	9	12.16%	8	10.81%	54	72.97%			74	100.00%
Henderson	12	13.48%	15	16.85%	61	68.54%			89	100.00%
Henry	65	7.98%	144	17.67%	578	70.92%	28	3.44%	815	100.00%
Homeless	191	2.48%	1,561	20.29%	5,793	75.28%	150	1.95%	7,695	100.00%
Iroquois	32	5.98%	70	13.08%	426	79.63%	7	1.31%	535	100.00%
Jackson	54	4.09%	252	19.08%	986	74.64%	29	2.20%	1,321	100.00%
Jasper	11	5.98%	29	15.76%	124	67.39%	20	10.87%	184	100.00%
Jefferson	45	4.68%	173	17.98%	732	76.09%	12	1.25%	962	100.00%
Jersey	18	5.08%	68	19.21%	252	71.19%	16	4.52%	354	100.00%
Jo Daviess	23	9.31%	41	16.60%	173	70.04%	10	4.05%	247	100.00%
Johnson	15	6.70%	28	12.50%	175	78.13%	6	2.68%	224	100.00%
Kane	814	8.16%	1,895	19.00%	7,012	70.30%	253	2.54%	9,974	100.00%
Kankakee	157	6.07%	408	15.78%	1,991	76.99%	30	1.16%	2,586	100.00%
Kendall	142	7.59%	377	20.16%	1,296	69.30%	55	2.94%	1,870	100.00%
Knox	50	4.74%	164	15.56%	737	69.92%	103	9.77%	1,054	100.00%
La Salle	87	3.99%	381	17.49%	1,522	69.88%	188	8.63%	2,178	100.00%
Lake	989	7.94%	2,206	17.72%	8,736	70.17%	518	4.16%	12,449	100.00%
Lawrence	19	6.01%	38	12.03%	244	77.22%	15	4.75%	316	100.00%
Lee	57	8.48%	107	15.92%	495	73.66%	13	1.93%	672	100.00%
Livingston	54	9.18%	83	14.12%	434	73.81%	17	2.89%	588	100.00%
Logan	23	4.67%	79	16.02%	380	77.08%	11	2.23%	493	100.00%
Macon	145	5.47%	423	15.96%	2,026	76.45%	56	2.11%	2,650	100.00%
Macoupin	59	6.98%	123	14.56%	643	76.09%	20	2.37%	845	100.00%
Madison	333	6.28%	982	18.51%	3,798	71.59%	192	3.62%	5,305	100.00%
Marion	62	5.63%	168	15.25%	857	77.77%	15	1.36%	1,102	100.00%
Marshall	10	6.02%	22	13.25%	119	71.69%	15	9.04%	166	100.00%
Mason	18	6.72%	52	19.40%	195	72.76%			268	100.00%
Massac	18	4.28%	69	16.39%	326	77.43%	8	1.90%	421	100.00%
McDonough	42	8.33%	86	17.06%	343	68.06%	33	6.55%	504	100.00%
McHenry	409	9.52%	944	21.97%	2,800	65.18%	143	3.33%	4,296	100.00%

	Recipient Outcome by County – March 2024									
	CLOSED -	- INELIGIBLE	CLOSED - PROCEDURAL		COMPLETED - RETAINED		PENDING		Grand Total	
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total
McLean	145	6.26%	491	21.20%	1,641	70.85%	39	1.68%	2,316	100.00%
Menard	14	9.72%	25	17.36%	104	72.22%			144	100.00%
Mercer	13	7.22%	27	15.00%	135	75.00%			180	100.00%
Monroe	19	6.83%	62	22.30%	188	67.63%	9	3.24%	278	100.00%
Montgomery	45	7.92%	94	16.55%	412	72.54%	17	2.99%	568	100.00%
Morgan	41	5.28%	134	17.25%	591	76.06%	11	1.42%	777	100.00%
Moultrie	13	5.49%	47	19.83%	170	71.73%	7	2.95%	237	100.00%
Ogle	62	6.84%	178	19.63%	642	70.78%	25	2.76%	907	100.00%
Out of Illinois	131	26.73%	24	4.90%	329	67.14%	6	1.22%	490	100.00%
Peoria	230	4.98%	841	18.22%	3,372	73.07%	172	3.73%	4,615	100.00%
Perry	21	5.53%	69	18.16%	274	72.11%	16	4.21%	380	100.00%
Piatt	14	6.22%	45	20.00%	163	72.44%			225	100.00%
Pike	23	6.87%	53	15.82%	251	74.93%	8	2.39%	335	100.00%
Pope	7	8.86%	13	16.46%	59	74.68%			79	100.00%
Pulaski			15	12.20%	102	82.93%			123	100.00%
Putnam			18	31.03%	32	55.17%			58	100.00%
Randolph	55	8.47%	88	13.56%	486	74.88%	20	3.08%	649	100.00%
Richland	17	4.66%	58	15.89%	277	75.89%	13	3.56%	365	100.00%
Rock Island	147	4.66%	534	16.94%	2,331	73.93%	141	4.47%	3,153	100.00%
Saline	34	5.60%	99	16.31%	460	75.78%	14	2.31%	607	100.00%
Sangamon	245	5.85%	736	17.57%	3,152	75.26%	55	1.31%	4,188	100.00%
Schuyler	11	9.57%	16	13.91%	84	73.04%			115	100.00%
Scott	7	6.86%	14	13.73%	81	79.41%			102	100.00%
Shelby	29	8.84%	43	13.11%	248	75.61%	8	2.44%	328	100.00%
St. Clair	342	5.55%	1,068	17.33%	4,639	75.27%	114	1.85%	6,163	100.00%
Stark	6	5.77%	15	14.42%	80	76.92%			104	100.00%
Stephenson	75	6.87%	159	14.57%	816	74.79%	41	3.76%	1,091	100.00%
Tazewell	188	8.39%	471	21.01%	1,517	67.66%	66	2.94%	2,242	100.00%
Union	22	5.82%	63	16.67%	254	67.20%	39	10.32%	378	100.00%
Vermilion	118	4.89%	354	14.66%	1,835	75.98%	108	4.47%	2,415	100.00%
Wabash			39	21.31%	118	64.48%	22	12.02%	183	100.00%
Warren	27	6.80%	78	19.65%	281	70.78%	11	2.77%	397	100.00%

	Recipient Outcome by County – March 2024										
	CLOSED -	INELIGIBLE	CLOSED - PROCEDURAL		COMPLETED - RETAINED		PENDING		Grand Total		
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	
Washington	23	13.22%	27	15.52%	123	70.69%			174	100.00%	
Wayne	22	6.53%	60	17.80%	249	73.89%	6	1.78%	337	100.00%	
White	13	4.50%	29	10.03%	217	75.09%	30	10.38%	289	100.00%	
Whiteside	77	6.89%	175	15.67%	845	75.65%	20	1.79%	1,117	100.00%	
Will	864	7.06%	2,334	19.08%	8,569	70.05%	466	3.81%	12,233	100.00%	
Williamson	92	6.03%	257	16.85%	1,100	72.13%	76	4.98%	1,525	100.00%	
Winnebago	476	5.86%	1,273	15.68%	6,230	76.71%	142	1.75%	8,121	100.00%	
Woodford	22	5.23%	115	27.32%	262	62.23%	22	5.23%	421	100.00%	
(blank)	3,143	6.20%	10,888	21.47%	34,711	68.44%	1,979	3.90%	50,721	100.00%	
Grand Total	20,835	6.08%	62,055	18.11%	242,180	70.69%	17,533	5.12%	342,603	100.00%	