### Illinois Department of Healthcare and Family Services

April 2024: Medicaid Redeterminations

At the request of the HFS Director, the Illinois Department of Healthcare and Family Services presents this monthly report to monitor the completion of Medicaid Redeterminations. There are an estimated total of <u>2,274,437</u> cases which comprised of an estimated <u>3,765,256</u> individual customers that must go through the Medicaid redetermination process during the <u>12 Month PHE Unwinding Period</u>: June 2023 - May 2024. Consistent with reporting requirements to our federal CMS partners, this report will reflect previous month's outcome data by individual.

April's Cohort was comprised of 293,868 individuals. In April:

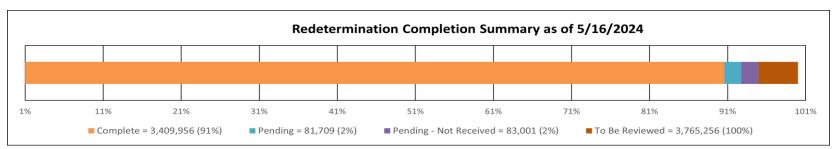
278,093 (95%) customers were reviewed,

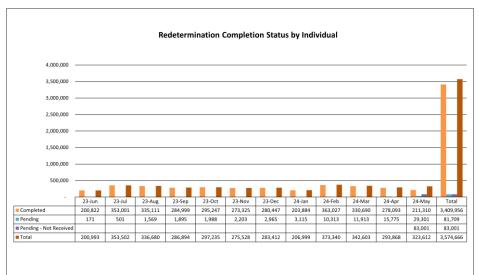
200,063 (68%) kept coverage,

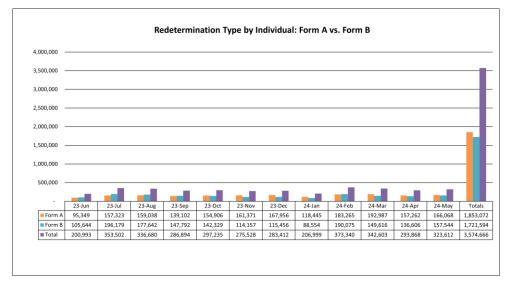
78,030 (27%) lost coverage, and

15,775 (5%) are still pending eligibility determination.

At the time of this report, May's Cohort have been sent request for redetermination but have not been through terminal entry. This group is comprised of 323,612 (9%) total individuals.



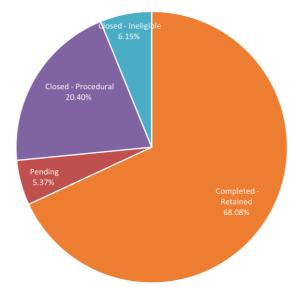




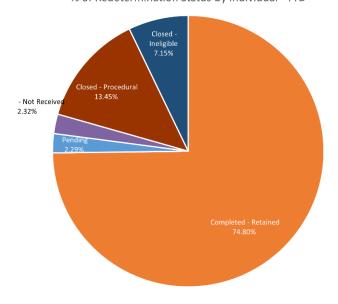
	Redetermination Status by Individual												
Status Type	23-Jun	*23-Jul	23-Aug	23-Sep	23-Oct	23-Nov	23-Dec	24-Jan	24-Feb	24-Mar	24-Apr	24-May	<b>Grand Total</b>
Completed - Retained	167,485	277,417	271,894	227,541	235,264	211,618	219,278	156,861	260,499	247,767	200,063	198,003	2,673,690
Pending	171	501	1,569	1,895	1,988	2,203	2,965	3,115	10,313	11,913	15,775	29,301	81,709
Pending - Not Received												83,001	83,001
Closed - Procedural	19,499	45,626	37,685	35,568	36,784	41,681	41,032	31,303	70,392	59,880	59,947	1,340	480,737
Closed - Ineligible	13,838	29,958	25,532	21,890	23,199	20,026	20,137	15,720	32,136	23,043	18,083	11,967	255,529
Totals	200,993	353,502	336,680	286,894	297,235	275,528	283,412	206,999	373,340	342,603	293,868	323,612	3,574,666

Status Type	Status Type Defined						
Completed - Retained	Approved (Medical Benefits Continue)						
Pending	Redetermination is received, but not yet processed						
Pending – Not Received	determination request has been sent but no response from customer (only seen on 'in-flight' records)						
Closed - Procedural	Failed to respond to redetermination or failed to provide supporting information						
Closed - Ineligible	Over income, refused to provide information, deceased, left the home, moved out of the state, customer request to withdraw/close case						

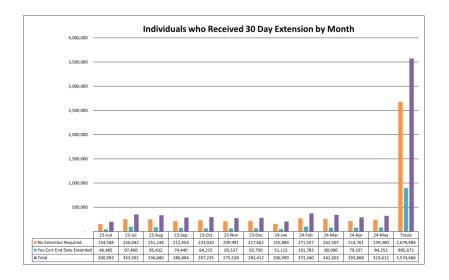
% of Redetermination Status by Individual - April 2024



% of Redetermination Status by Individual - YTD



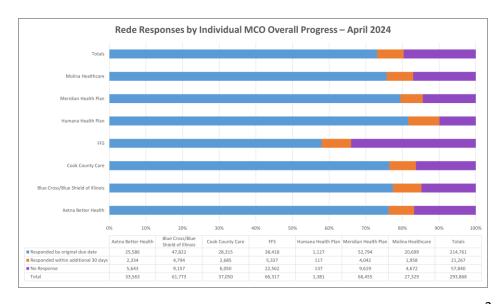
The data below represents the outcome of the April 2024 redeterminations, and illustrates the responses received during the original due date and the 30-day grace period flexibility that was provided to Illinois by federal CMS. The 30-day Grace Period Flexibility was implemented in June 2023 and will remain in place during the 12 Month PHE Unwinding Period: June 2023 - May 2024. This flexibility permits the delay of procedural terminations for one month (approx. 30 days) for customers who did not return their redetermination by their original due date.



The chart to the left, 'Individuals who Received 30 Day Extension by Month', demonstrates 73% of Individuals due for REDE in April responded timely.

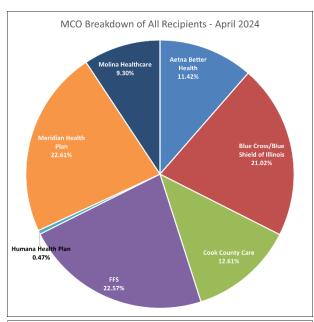
27% of individuals due in April were given an additional 30-days to respond.

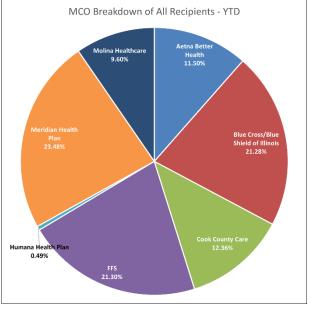
The chart to the right, 'Rede Responses by Individual MCO Overall Progress – April 2024' represents redetermination responses by MCO during the initial redetermination due date, during the 30-day extension and 'No Responses' that were canceled after terminal entry, effective May 2024.



MCO Breakdown by I	ndividual – April 2024
MCO	Count
Aetna Better Health	33,563
Blue Cross/Blue Shield of Illinois	61,773
Cook County Care	37,050
FFS	66,317
Humana Health Plan	1,381
Meridian Health Plan	66,455
Molina Healthcare	27,329
Grand Total	293,868

MCO Breakdown	MCO Breakdown by Individual - YTD									
MCO	Count									
Aetna Better Health	432,598									
Blue Cross/Blue Shield of Illinois	800,903									
Cook County Care	465,199									
FFS	801,400									
Humana Health Plan	18,331									
Meridian Health Plan	883,659									
Molina Healthcare	361,152									
Grand Total	3,574,666									





	Race by M	ICO Response vs N	o Response – Api	ril 2024			
	Race	Aetna Betto	er Health	Blue Cross/Bl Illine		Cook Cou	nty Care
		Count	Column %	Count	Column %	Count	Column %
Response	Total Response	27,920	83.19%	52,616	85.18%	31,000	83.67%
	American Indian or Alaskan Native	55	0.20%	176	0.33%	66	0.21%
	Asian Indian	156	0.56%	685	1.30%	235	0.76%
	Black or African American	7,057	25.28%	10,486	19.93%	10,715	34.56%
	Chinese	59	0.21%	211	0.40%	130	0.42%
	Filipino	37	0.13%	107	0.20%	54	0.17%
	Guamanian or Chamorro	1	0.00%		0.00%		0.00%
	Japanese	2	0.01%	8	0.02%	5	0.02%
	Korean	23	0.08%	65	0.12%	13	0.04%
	Native Hawaiian	12	0.04%	13	0.02%	13	0.04%
	Other Asian	531	1.90%	1,703	3.24%	556	1.79%
	Other Pacific Islander	130	0.47%	368	0.70%	266	0.86%
	Samoan	1	0.00%	8	0.02%	2	0.01%
	Unknown	6,623	23.72%	15,576	29.60%	10,043	32.40%
	Vietnamese	34	0.12%	109	0.21%	38	0.12%
	White	13,199	47.27%	23,101	43.90%	8,864	28.59%
No Response	Total No Response	5,643	16.81%	9,157	14.82%	6,050	16.33%
	American Indian or Alaskan Native	5	0.09%	20	0.22%	9	0.15%
	Asian Indian	39	0.69%	108	1.18%	66	1.09%
	Black or African American	1,257	22.28%	1,732	18.91%	1,626	26.88%
	Chinese	9	0.16%	29	0.32%	18	0.30%
	Filipino	15	0.27%	31	0.34%	16	0.26%
	Guamanian or Chamorro		0.00%	2	0.02%		0.00%
	Japanese	2	0.04%	6	0.07%	3	0.05%
	Korean	6	0.11%	10	0.11%	6	0.10%
	Native Hawaiian	6	0.11%	7	0.08%	1	0.02%
	Other Asian	76	1.35%	277	3.03%	108	1.79%
	Other Pacific Islander	36	0.64%	86	0.94%	101	1.67%
	Samoan		0.00%		0.00%	1	0.02%
	Unknown	1,320	23.39%	2,519	27.51%	1,914	31.64%
	Vietnamese	12	0.21%	17	0.19%	5	0.08%
	White	2,860	50.68%	4,313	47.10%	2,176	35.97%
Grand Total		33,563	100.00%	61,773	100.00%	37,050	100.00%

	Race by MCC	Response vs No R	esponse Cont. –	April 2024			
	Race	Fee-For-S	Service	Humana Healt	h Plan	Meridian Heal	th Plan
	Race	Count	Column %	Count	Column %	Count	Column %
Response	Total Response	43,755	65.98%	1,244	90.08%	56,836	85.53%
	American Indian or Alaskan Native	782	1.79%	3	0.24%	162	0.29%
	Asian Indian	294	0.67%	18	1.45%	379	0.67%
	Black or African American	10,921	24.96%	323	25.96%	11,512	20.25%
	Chinese	112	0.26%	3	0.24%	92	0.16%
	Filipino	116	0.27%	4	0.32%	70	0.12%
	Guamanian or Chamorro		0.00%		0.00%	1	0.00%
	Japanese	8	0.02%		0.00%	6	0.01%
	Korean	82	0.19%		0.00%	62	0.11%
	Native Hawaiian	20	0.05%		0.00%	19	0.03%
	Other Asian	887	2.03%	40	3.22%	1,037	1.82%
	Other Pacific Islander	230	0.53%	9	0.72%	225	0.40%
	Samoan	1	0.00%		0.00%	5	0.01%
	Unknown	7,834	17.90%	138	11.09%	17,449	30.70%
	Vietnamese	50	0.11%	2	0.16%	55	0.10%
	White	22,418	51.24%	704	56.59%	25,762	45.33%
	Total No Response	22,562	34.02%	137	9.92%	9,619	14.47%
No Response	American Indian or Alaskan Native	489	2.17%		0.00%	13	0.14%
	Asian Indian	156	0.69%		0.00%	65	0.68%
	Black or African American	5,687	25.21%	36	26.28%	1,918	19.94%
	Chinese	37	0.16%		0.00%	16	0.17%
	Filipino	80	0.35%		0.00%	30	0.31%
	Guamanian or Chamorro		0.00%		0.00%	2	0.02%
	Japanese	12	0.05%		0.00%		0.00%
	Korean	36	0.16%		0.00%	6	0.06%
	Native Hawaiian	6	0.03%		0.00%	6	0.06%
	Other Asian	373	1.65%	2	1.46%	212	2.20%
	Other Pacific Islander	153	0.68%		0.00%	80	0.83%
	Samoan		0.00%		0.00%		0.00%
	Unknown	4,251	18.84%	16	11.68%	2,535	26.35%
	Vietnamese	32	0.14%		0.00%	13	0.14%
	White	11,250	49.86%	83	60.58%	4,723	49.10%
rand Total		66,317	100.00%	1,381	100.00%	66,455	100.00%

	Race by MCO Response vs No			411.55	20-
	Race	Molina He		All Mo	
		Count	Column %	Count	Column %
Response	Total Response	22,657	82.90%	236,028	80.32%
	American Indian or Alaskan Native	61	0.27%	1,305	0.55%
	Asian Indian	91	0.40%	1,858	0.79%
	Black or African American	5,635	24.87%	56,649	24.00%
	Chinese	41	0.18%	648	0.27%
	Filipino	28	0.12%	416	0.18%
	Guamanian or Chamorro	1	0.00%	3	0.00%
	Japanese	2	0.01%	31	0.01%
	Korean	6	0.03%	251	0.11%
	Native Hawaiian	8	0.04%	85	0.04%
	Other Asian	286	1.26%	5,040	2.14%
	Other Pacific Islander	98	0.43%	1,326	0.56%
	Samoan	1	0.00%	18	0.01%
	Unknown	5,643	24.91%	63,306	26.82%
	Vietnamese	22	0.10%	310	0.13%
	White	10,734	47.38%	104,782	44.39%
	Total No Response	4,672	17.10%	57,840	19.68%
No Response	American Indian or Alaskan Native	3	0.06%	539	0.93%
	Asian Indian	27	0.58%	461	0.80%
	Black or African American	1,062	22.73%	13,318	23.03%
	Chinese	6	0.13%	115	0.20%
	Filipino	9	0.19%	181	0.31%
	Guamanian or Chamorro		0.00%	4	0.01%
	Japanese		0.00%	23	0.04%
	Korean	1	0.02%	65	0.11%
	Native Hawaiian	1	0.02%	27	0.05%
	Other Asian	67	1.43%	1,115	1.93%
	Other Pacific Islander	42	0.90%	498	0.86%
	Samoan		0.00%	1	0.00%
	Unknown	1,117	23.91%	13,672	23.64%
	Vietnamese	6	0.13%	85	0.15%
	White	2,331	49.89%	27,736	47.95%
Grand Total		27,329	100.00%	293,868	100.00%

	Ethnicity k	y MCO Response vs l	No Response – Apr	ril 2024			
	Fāhuisiā.	Aetna Bette	er Health	Blue Cross/Blue S	hield of Illinois	Cook Coun	ty Care
	Ethnicity	Count	Column %	Count	Column %	Count	Column %
Response	Total Response	27,920	83.19%	52,616	85.18%	31,000	83.67%
	Another Hispanic, Latino, or Spanish origin	2,131	7.63%	6,348	12.06%	4,627	14.93%
	Cuban	22	0.08%	57	0.11%	23	0.07%
	Mexican, Mexican American, Chicano/a	1,669	5.98%	5,222	9.92%	3,940	12.71%
	Non-Hispanic/Latino	16,673	59.72%	24,848	47.23%	13,243	42.72%
	Puerto Rican	183	0.66%	514	0.98%	336	1.08%
	Unknown	7,242	25.94%	15,627	29.70%	8,831	28.49%
No Response	Total No Response	5,643	16.81%	9,157	14.82%	6,050	16.33%
	Another Hispanic, Latino, or Spanish origin	693	12.28%	1,211	13.22%	1,161	19.19%
	Cuban	5	0.09%	14	0.15%	24	0.40%
	Mexican, Mexican American, Chicano/a	429	7.60%	1,015	11.08%	990	16.36%
	Non-Hispanic/Latino	2,954	52.35%	4,214	46.02%	2,193	36.25%
	Puerto Rican	59	1.05%	89	0.97%	59	0.98%
	Unknown	1,503	26.63%	2,614	28.55%	1,623	26.83%
Grand Total		33,563	100.00%	61,773	100.00%	37,050	100.00%

	Ethnicity by MCO Response vs No Response Cont. – April 2024											
	Ethnicity	Fee-For-S	ervice	Humana He	alth Plan	Meridian He	alth Plan					
	Ethnicity	Count	Column %	Count	Column %	Count	Column %					
Response	Total Response	43,755	65.98%	1,244	90.08%	56,836	85.53%					
	Another Hispanic, Latino, or Spanish origin	4,255	9.72%	153	12.30%	5,031	8.85%					
	Cuban	31	0.07%	1	0.08%	36	0.06%					
	Mexican, Mexican American, Chicano/a	2,472	5.65%	60	4.82%	4,143	7.29%					
	Non-Hispanic/Latino	27,723	63.36%	889	71.46%	29,153	51.29%					
	Puerto Rican	504	1.15%	11	0.88%	361	0.64%					
	Unknown	8,770	20.04%	130	10.45%	18,112	31.87%					
No Response	Total No Response	22,562	34.02%	137	9.92%	9,619	14.47%					
	Another Hispanic, Latino, or Spanish origin	2,515	11.15%	12	8.76%	1,115	11.59%					
	Cuban	17	0.08%		0.00%	13	0.14%					
	Mexican, Mexican American, Chicano/a	1,512	6.70%	11	8.03%	804	8.36%					
	Non-Hispanic/Latino	12,953	57.41%	95	69.34%	4,908	51.02%					
	Puerto Rican	365	1.62%		0.00%	68	0.71%					
	Unknown	5,200	23.05%	19	13.87%	2,711	28.18%					
Grand Total		66,317	100.00%	1,381	100.00%	66,455	100.00%					

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	Ethnicity by MCO Response vs No Response Cont. – April 2024									
	Ethnicity	Molina Hea	althcare	All MC	Os					
	Etillicity	Count	Column %	Count	Column %					
Response	Total Response	22,657	82.90%	236,028	80.32%					
	Another Hispanic, Latino, or Spanish origin	1,670	7.37%	24,215	10.26%					
	Cuban	10	0.04%	180	0.08%					
	Mexican, Mexican American, Chicano/a	1,266	5.59%	18,772	7.95%					
	Non-Hispanic/Latino	13,308	58.74%	125,837	53.31%					
	Puerto Rican	137	0.60%	2,046	0.87%					
	Unknown	6,266	27.66%	64,978	27.53%					
No Response	Total No Response	4,672	17.10%	57,840	19.68%					
	Another Hispanic, Latino, or Spanish origin	539	11.54%	7,246	12.53%					
	Cuban	9	0.19%	82	0.14%					
	Mexican, Mexican American, Chicano/a	366	7.83%	5,127	8.86%					
	Non-Hispanic/Latino	2,501	53.53%	29,818	51.55%					
	Puerto Rican	38	0.81%	678	1.17%					
	Unknown	1,219	26.09%	14,889	25.74%					
Grand Total		27,329	100.00%	293,868	100.00%					

	Race of All Recipients by Outcome – April 2024											
Race	Closed -	Ineligible	Closed -	Procedural	Complete	d - Retained	Pe	nding	All Ou	tcomes		
Race	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %		
American Indian or Alaskan Native	104	0.58%	554	0.92%	1,078	0.54%	108	0.68%	1,844	0.63%		
Asian Indian	166	0.92%	485	0.81%	1,474	0.74%	194	1.23%	2,319	0.79%		
Black or African American	3,687	20.39%	13,710	22.87%	50,137	25.06%	2,433	15.42%	69,967	23.81%		
Chinese	37	0.20%	123	0.21%	527	0.26%	76	0.48%	763	0.26%		
Filipino	38	0.21%	186	0.31%	341	0.17%	32	0.20%	597	0.20%		
Guamanian or Chamorro	1	0.01%	5	0.01%	1	0.00%		0.00%	7	0.00%		
Japanese	4	0.02%	23	0.04%	23	0.01%	4	0.03%	54	0.02%		
Korean	20	0.11%	65	0.11%	208	0.10%	23	0.15%	316	0.11%		
Native Hawaiian	11	0.06%	27	0.05%	69	0.03%	5	0.03%	112	0.04%		
Other Asian	411	2.27%	1,159	1.93%	4,025	2.01%	560	3.55%	6,155	2.09%		
Other Pacific Islander	98	0.54%	511	0.85%	1,019	0.51%	196	1.24%	1,824	0.62%		
Samoan	2	0.01%	1	0.00%	15	0.01%	1	0.01%	19	0.01%		
Unknown	4,204	23.25%	14,155	23.61%	53,789	26.89%	4,830	30.62%	76,978	26.19%		
Vietnamese	32	0.18%	95	0.16%	243	0.12%	25	0.16%	395	0.13%		
White	9,268	51.25%	28,848	48.12%	87,114	43.54%	7,288	46.20%	132,518	45.09%		
Grand Total	18,083	100.00%	59,947	100.00%	200,063	100.00%	15,775	100.00%	293,868	100.00%		

Ethnicity of All Recipients by Outcome – April 2024										
Ethnicity	Closed - Ineligible		Closed - Procedural		Completed - Retained		Pending		All Outcomes	
Ethnicity	Count	Column %	Count	Column %	Count	Column %	Count	Column %	Count	Column %
Another Hispanic, Latino, or Spanish origin	2,306	12.75%	7,447	12.42%	19,055	9.52%	2,653	16.82%	31,461	10.71%
Cuban	17	0.09%	82	0.14%	135	0.07%	28	0.18%	262	0.09%
Mexican, Mexican American, Chicano/a	1,682	9.30%	5,306	8.85%	14,933	7.46%	1,978	12.54%	23,899	8.13%
Non-Hispanic/Latino	9,560	52.87%	30,972	51.67%	108,352	54.16%	6,771	42.92%	155,655	52.97%
Puerto Rican	154	0.85%	691	1.15%	1,766	0.88%	113	0.72%	2,724	0.93%
Unknown	4,364	24.13%	15,449	25.77%	55,822	27.90%	4,232	26.83%	79,867	27.18%
Grand Total	18,083	100.00%	59,947	100.00%	200,063	100.00%	15,775	100.00%	293,868	100.00%

			onse – Apri			
	Respo	nded	Did Not I	Respond	То	tal
Language	Count	Column	Count	Column	Count	Column
African Franch	F.4	%		%	60	%
African French	54	0.02%	6	0.01%	60	0.02%
Albanian	39	0.02%	3	0.01%	42	0.01%
Amharic	5	0.00%		0.00%	5	0.00%
Arabic	766	0.32%	90	0.16%	856	0.29%
Armenian	5	0.00%		0.00%	5	0.00%
Bengali	9	0.00%		0.00%	9	0.00%
Bosnian	21	0.01%	3	0.01%	24	0.01%
Chinese - Cantonese	248	0.11%	23	0.04%	271	0.09%
Chinese - Mandarin	436	0.18%	70	0.12%	506	0.17%
Croatian	1	0.00%		0.00%	1	0.00%
Czech	4	0.00%	2	0.00%	6	0.00%
English	210,138	89.03%	50,311	86.98%	260,449	88.63%
Farsi	22	0.01%	2	0.00%	24	0.01%
French	63	0.03%	24	0.04%	87	0.03%
German	2	0.00%		0.00%	2	0.00%
Greek	18	0.01%	3	0.01%	21	0.01%
Gujarati	242	0.10%	35	0.06%	277	0.09%
Haitian Creole	36	0.02%	20	0.03%	56	0.02%
Hindi	160	0.07%	22	0.04%	182	0.06%
Indonesian	1	0.00%		0.00%	1	0.00%
Italian	2	0.00%		0.00%	2	0.00%
Japanese		0.00%	1	0.00%	1	0.00%
Khmer	9	0.00%	2	0.00%	11	0.00%
Korean	186	0.08%	31	0.05%	217	0.07%
Laotian	7	0.00%		0.00%	7	0.00%
Lithuanian	18	0.01%	4	0.01%	22	0.01%
Other	475	0.20%	101	0.17%	576	0.20%
Polish	530	0.22%	118	0.20%	648	0.22%
Portuguese	19	0.01%	11	0.02%	30	0.01%
Punjabi	5	0.00%	3	0.01%	8	0.00%
Romanian	44	0.02%	10	0.02%	54	0.02%
Russian	336	0.14%	168	0.29%	504	0.17%
Serbian	20	0.01%	11	0.02%	31	0.01%
Sign Language	5	0.00%	2	0.00%	7	0.00%
Somali	3	0.00%	1	0.00%	4	0.00%
Spanish	20,460	8.67%	6,207	10.73%	26,667	9.07%
Swahili	39	0.02%	9	0.02%	48	0.02%
Tagalog	37	0.02%	2	0.00%	39	0.01%
Thai	5	0.00%	1	0.00%	6	0.00%

Language by Response – April 2024											
	Respo	nded	Did Not	Respond	Total						
Language	Count	Column	Count	Column	Count	Column					
		%		%		%					
Tigrinya	2	0.00%		0.00%	2	0.00%					
Turkish	19	0.01%	16	0.03%	35	0.01%					
Ukrainian	667	0.28%	261	0.45%	928	0.32%					
Unknown	461	0.20%	200	0.35%	661	0.22%					
Urdu	214	0.09%	30	0.05%	244	0.08%					
Uzbek	11	0.00%	16	0.03%	27	0.01%					
Vietnamese	182	0.08%	21	0.04%	203	0.07%					
Hebrew	1	0.00%		0.00%	1	0.00%					
Slovak	1	0.00%		0.00%	1	0.00%					
Grand Total	236,028	100.00%	57,840	100.00%	293,868	100.00%					

	Outcome by Age Group – April 2024									
Age	Outcome	Count								
00 – 18	CLOSED - INELIGIBLE	806								
	CLOSED - PROCEDURAL	13,071								
	COMPLETED - RETAINED	84,104								
	PENDING	4,167								
	Sub Total	102,148								
19 – 64	CLOSED - INELIGIBLE	16,043								
	CLOSED - PROCEDURAL	41,014								
	COMPLETED - RETAINED	93,126								
	PENDING	8,415								
	Sub Total	158,598								
65+	CLOSED - INELIGIBLE	1,234								
	CLOSED - PROCEDURAL	5,862								
	COMPLETED - RETAINED	22,833								
	PENDING	3,193								
	Sub Total	33,122								
<b>Grand Total</b>		293,868								

Medicare Status of All Recipients	– April 2024
REDE Status/Medicare Status	Count
Closed - Ineligible	18,083
PART A ONLY	18
PART B ONLY	3
NO MEDICARE	17,210
PART A AND B	852
Closed - Procedural	59,947
PART A ONLY	265
PART B ONLY	27
NO MEDICARE	53,215
PART A AND B	6,440
Completed - Retained	200,063
PART A ONLY	546
PART B ONLY	1,092
NO MEDICARE	171,776
PART A AND B	26,649
Pending	15,775
PART A ONLY	77
PART B ONLY	36
NO MEDICARE	12,266
PART A AND B	3,396
Grand Total	293,868

TPL St	atus of All Recipients – April 2	2024
	Outcome	Count
Comprehensive	CLOSED - INELIGIBLE	2,424
Coverage (HIGH TPL)	CLOSED - PROCEDURAL	16,954
	COMPLETED - RETAINED	14,465
	PENDING	929
	Sub Total	34,772
Non-Comprehensive	CLOSED - INELIGIBLE	15,659
Coverage (BLANK)	CLOSED - PROCEDURAL	42,993
	COMPLETED - RETAINED	185,598
	PENDING	14,846
	Sub Total	259,096
GRAND TOTAL		293,868

Report Run Date: May 17, 2024

	Recipient Outcome by County – April 2024									
	CLOSED - INELIGIBLE		CLOSED - PROCEDURAL		COMPLETED - RETAINED		PENDING		Grand Total	
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total
Adams	72	5.31%	249	18.36%	993	73.23%	42	3.10%	1,356	100.00%
Alexander	9	5.63%	26	16.25%	123	76.88%			160	100.00%
Bond	16	7.34%	44	20.18%	155	71.10%			218	100.00%
Boone	69	7.74%	249	27.91%	535	59.98%	39	4.37%	892	100.00%
Brown			15	20.27%	55	74.32%			74	100.00%
Bureau	34	7.89%	66	15.31%	309	71.69%	22	5.10%	431	100.00%
Calhoun	11	12.22%	23	25.56%	54	60.00%			90	100.00%
Carroll	13	5.94%	41	18.72%	163	74.43%			219	100.00%
Cass	14	4.98%	48	17.08%	210	74.73%	9	3.20%	281	100.00%
Champaign	189	6.05%	646	20.67%	2,211	70.75%	79	2.53%	3,125	100.00%
Christian	53	8.59%	95	15.40%	449	72.77%	20	3.24%	617	100.00%
Clark	14	4.86%	59	20.49%	203	70.49%	12	4.17%	288	100.00%
Clay	19	6.81%	39	13.98%	202	72.40%	19	6.81%	279	100.00%
Clinton	27	6.91%	76	19.44%	282	72.12%	6	1.53%	391	100.00%
Coles	59	5.97%	217	21.94%	665	67.24%	48	4.85%	989	100.00%
Cook	6,600	5.52%	23,606	19.74%	79,562	66.55%	9,787	8.19%	119,555	100.00%
Crawford	31	8.54%	73	20.11%	237	65.29%	22	6.06%	363	100.00%
Cumberland	12	6.82%	28	15.91%	132	75.00%			176	100.00%
De Witt	19	8.76%	31	14.29%	162	74.65%			217	100.00%
DeKalb	128	8.14%	299	19.01%	1,115	70.88%	31	1.97%	1,573	100.00%
Douglas	25	8.25%	62	20.46%	208	68.65%	8	2.64%	303	100.00%
DuPage	815	7.22%	2,592	22.97%	7,292	64.62%	586	5.19%	11,285	100.00%
Edgar	29	8.36%	62	17.87%	247	71.18%	9	2.59%	347	100.00%
Edwards	7	8.14%	10	11.63%	64	74.42%			86	100.00%
Effingham	41	7.65%	98	18.28%	382	71.27%	15	2.80%	536	100.00%
Fayette	27	6.18%	70	16.02%	328	75.06%	12	2.75%	437	100.00%
Ford	23	9.58%	43	17.92%	165	68.75%	9	3.75%	240	100.00%
Franklin	51	6.60%	149	19.28%	552	71.41%	21	2.72%	773	100.00%
Fulton	48	7.55%	102	16.04%	440	69.18%	46	7.23%	636	100.00%
Gallatin	7	6.19%	28	24.78%	78	69.03%			113	100.00%
Greene	33	11.38%	58	20.00%	189	65.17%	10	3.45%	290	100.00%
Grundy	53	7.68%	134	19.42%	479	69.42%	24	3.48%	690	100.00%

	Recipient Outcome by County – April 2024									
	CLOSED - INELIGIBLE		CLOSED - PROCEDURAL		COMPLETED - RETAINED		PENDING		Grand Total	
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total
Hamilton	9	5.70%	38	24.05%	106	67.09%		•	158	100.00%
Hancock	16	6.58%	32	13.17%	190	78.19%			243	100.00%
Hardin	7	8.86%	6	7.59%	62	78.48%			79	100.00%
Henderson	12	12.77%	15	15.96%	66	70.21%			94	100.00%
Henry	58	7.96%	135	18.52%	515	70.64%	21	2.88%	729	100.00%
Homeless	245	3.10%	1,843	23.34%	5,512	69.81%	296	3.75%	7,896	100.00%
Iroquois	36	8.43%	71	16.63%	309	72.37%	11	2.58%	427	100.00%
Jackson	45	4.23%	216	20.28%	760	71.36%	44	4.13%	1,065	100.00%
Jasper	6	4.32%	24	17.27%	98	70.50%	11	7.91%	139	100.00%
Jefferson	50	7.02%	118	16.57%	520	73.03%	24	3.37%	712	100.00%
Jersey	17	5.03%	68	20.12%	239	70.71%	14	4.14%	338	100.00%
Jo Daviess	13	6.50%	45	22.50%	136	68.00%	6	3.00%	200	100.00%
Johnson			43	17.77%	180	74.38%	14	5.79%	242	100.00%
Kane	701	8.29%	1,821	21.54%	5,643	66.74%	290	3.43%	8,455	100.00%
Kankakee	115	5.67%	402	19.81%	1,463	72.10%	49	2.41%	2,029	100.00%
Kendall	127	8.10%	372	23.74%	1,027	65.54%	41	2.62%	1,567	100.00%
Knox	79	7.29%	205	18.91%	739	68.17%	61	5.63%	1,084	100.00%
La Salle	135	7.36%	339	18.47%	1,293	70.46%	68	3.71%	1,835	100.00%
Lake	792	7.48%	2,161	20.42%	7,201	68.03%	431	4.07%	10,585	100.00%
Lawrence	21	8.50%	37	14.98%	181	73.28%	8	3.24%	247	100.00%
Lee	31	6.05%	101	19.73%	362	70.70%	18	3.52%	512	100.00%
Livingston	53	9.98%	92	17.33%	370	69.68%	16	3.01%	531	100.00%
Logan	33	6.76%	112	22.95%	330	67.62%	13	2.66%	488	100.00%
Macon	103	4.75%	393	18.14%	1,597	73.70%	74	3.41%	2,167	100.00%
Macoupin	38	4.73%	147	18.31%	569	70.86%	49	6.10%	803	100.00%
Madison	260	5.82%	848	18.98%	3,227	72.21%	134	3.00%	4,469	100.00%
Marion	45	4.63%	156	16.07%	754	77.65%	16	1.65%	971	100.00%
Marshall	9	6.12%	21	14.29%	108	73.47%	9	6.12%	147	100.00%
Mason	19	7.72%	48	19.51%	171	69.51%	8	3.25%	246	100.00%
Massac	32	9.36%	58	16.96%	251	73.39%			342	100.00%
McDonough	40	8.83%	85	18.76%	307	67.77%	21	4.64%	453	100.00%
McHenry	277	7.81%	817	23.03%	2,344	66.07%	110	3.10%	3,548	100.00%

Recipient Outcome by County – April 2024										
	CLOSED - INELIGIBLE		CLOSED - PROCEDURAL		COMPLETED - RETAINED		PENDING		<b>Grand Total</b>	
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total
McLean	161	8.01%	457	22.74%	1,357	67.51%	35	1.74%	2,010	100.00%
Menard	9	6.04%	38	25.50%	98	65.77%			149	100.00%
Mercer	24	10.96%	51	23.29%	138	63.01%	6	2.74%	219	100.00%
Monroe	16	7.08%	62	27.43%	141	62.39%	7	3.10%	226	100.00%
Montgomery	35	7.07%	63	12.73%	378	76.36%	19	3.84%	495	100.00%
Morgan	45	6.69%	115	17.09%	501	74.44%	12	1.78%	673	100.00%
Moultrie	19	9.22%	31	15.05%	144	69.90%	12	5.83%	206	100.00%
Ogle	63	7.84%	166	20.65%	554	68.91%	21	2.61%	804	100.00%
Out of Illinois	167	38.66%	8	1.85%	257	59.49%			432	100.00%
Peoria	226	5.78%	741	18.96%	2,820	72.14%	122	3.12%	3,909	100.00%
Perry	18	5.71%	47	14.92%	223	70.79%	27	8.57%	315	100.00%
Piatt	22	10.95%	41	20.40%	121	60.20%	17	8.46%	201	100.00%
Pike	17	5.06%	87	25.89%	222	66.07%	10	2.98%	336	100.00%
Pope	6	9.84%	10	16.39%	44	72.13%			61	100.00%
Pulaski	10	8.13%	17	13.82%	95	77.24%			123	100.00%
Putnam					32	86.49%			37	100.00%
Randolph	30	6.17%	105	21.60%	343	70.58%	8	1.65%	486	100.00%
Richland	17	6.05%	41	14.59%	204	72.60%	19	6.76%	281	100.00%
Rock Island	197	7.04%	562	20.07%	1,927	68.82%	114	4.07%	2,800	100.00%
Saline	45	6.91%	111	17.05%	483	74.19%	12	1.84%	651	100.00%
Sangamon	183	5.01%	712	19.50%	2,701	73.96%	56	1.53%	3,652	100.00%
Schuyler	12	8.89%	33	24.44%	89	65.93%			135	100.00%
Scott			6	8.70%	60	86.96%			69	100.00%
Shelby	22	7.75%	55	19.37%	194	68.31%	13	4.58%	284	100.00%
St. Clair	240	4.72%	967	19.01%	3,750	73.72%	130	2.56%	5,087	100.00%
Stark			15	18.52%	60	74.07%			81	100.00%
Stephenson	51	5.65%	146	16.19%	664	73.61%	41	4.55%	902	100.00%
Tazewell	152	7.67%	437	22.04%	1,364	68.78%	30	1.51%	1,983	100.00%
Union	27	6.67%	44	10.86%	294	72.59%	40	9.88%	405	100.00%
Vermilion	120	6.49%	325	17.57%	1,379	74.54%	26	1.41%	1,850	100.00%
Wabash			31	17.61%	125	71.02%	15	8.52%	176	100.00%
Warren	25	7.65%	57	17.43%	242	74.01%			327	100.00%

Recipient Outcome by County – April 2024										
	CLOSED - INELIGIBLE		CLOSED - PROCEDURAL		COMPLETED - RETAINED		PEN	DING	Grand Total	
County	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total	Count	% of Row Total
\	4.4		40		424			TOTAL	405	
Washington	11	5.95%	40	21.62%	131	70.81%			185	100.00%
Wayne	26	8.55%	44	14.47%	231	75.99%			304	100.00%
White	14	5.26%	48	18.05%	181	68.05%	23	8.65%	266	100.00%
Whiteside	64	6.48%	152	15.40%	753	76.29%	18	1.82%	987	100.00%
Will	793	7.81%	2,168	21.36%	6,910	68.09%	277	2.73%	10,148	100.00%
Williamson	74	5.84%	236	18.61%	885	69.79%	73	5.76%	1,268	100.00%
Winnebago	433	6.59%	1,225	18.63%	4,737	72.06%	179	2.72%	6,574	100.00%
Woodford	23	6.69%	73	21.22%	233	67.73%	15	4.36%	344	100.00%
(blank)	2,692	6.04%	10,170	22.80%	30,127	67.56%	1,607	3.60%	44,596	100.00%
Grand Total	18,083	6.15%	59,947	20.40%	200,063	68.08%	15,775	5.37%	293,868	100.00%