

NB Stakeholder Workgroup
Provider Communications Workgroup Minutes
Monday, Sept 12, 2022 – 11:00am-12:00pm

Attendees: Michelle Churchey-Mims, CBHA; Bernadette May, Family Service Association of Greater Elgin; Dee Ann Ryan, Family Advocate; Stephanie Barisch, Center for Youth and Family Solutions
Not Present: Jason Keeler, Allendale Association; Dustin Knollenberg, ILHFS; Cortney Auter, OMI, University of IL

1. Phase 1 Messaging Plan Review with MCO and Communications Partners -

The Communications team and MCO partners did not get invited to this meeting, but Kristine committed to inviting them to the next meeting.

2. Discussion around youth involved with DCFS and specific training/education areas for care coordinators when providing service in DCFS-involved cases

- a. Intact
- b. Foster Placement – DCFS Youth-in-Care
 - i. Permanency goals
 - ii. Who’s involved in CFTs
 - iii. Roles and Responsibilities
- c. Residential Youth
 - i. When no family involved
 - ii. Family First

3. Mobile Crisis v. SASS branding

- a. 590 issues coming up – concerns regarding messaging around 590 that appears to supplant MCR
- b. SASS communicates more offered than just mobile crisis response

4. Public comments – no members of the public attended

5. Moving forward

- a. Kristine has a meeting scheduled for tomorrow with the communication partners needed
- b. Kristine will connect Stephanie and Tabitha Kennedy, HFS, re: Scheduling the next meeting
- c. Members were asked to provide either times available in next couple of weeks or times not available in order to assist in scheduling
- d. Stephanie and Tabitha will schedule the next meeting