



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763
Telephone: +1 217-782-1200, TTY: +1 800-526-5812



August 9, 2024

Matt Wolf
Molina Health Plan

**RE: Molina HCI Untimely Q1 CY24 CI Monitoring Review and Remediation Report Submission
Sanction Notice**

Dear Mr. Wolf:

This letter serves as written notification to Molina Health Plan ("Molina") of sanction pursuant to Section 7.16.2 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services ("Department") and Molina.

Pursuant to the Department's Calendar Year 2024 (CY24) Critical Incident (CI) Monitoring Review reporting guidance materials, Molina did not submit its Q1 CY24 CI Monitoring Review and Remediation Report to the Department's External Quality Review Organization Reporting System on or before June 28, 2024. In addition, Molina did not request an extension of the report due date. Therefore, the Department is issuing Molina a sanction in the amount of \$5,000. Molina is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, September 6, 2024. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: **Molina Healthcare of Illinois**
ORIG ID: **271823133**
ENTRY DESCR: this is to be left blank
ENTRY CLASS: **CCD**
TRACE NO: *Bank Information*
ENTRY DATE: *yymmdd*
IND ID NO: *Bank Information*
IND NAME: **Molina Healthcare of Illinois**
REMARK: **Q1 CY24 CI Report**
ORIG BANK: *Bank Name*

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Leigh Anne Ochs at Leigh.A.Ochs@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Tom Rodakowski, Geoffrey Abante, Amy Roberts, Keshonna Lones, Leigh Anne Ochs, Stephanie Hunter, Dennise Parker, April OShea, Donavon Patton, Joe Merwin