

**HFS****Illinois Department of
Healthcare and Family Services****JB Pritzker, Governor**
Elizabeth M. Whitehorn, Director**201 South Grand Avenue East, Springfield, Illinois 62763**
Telephone: +1 217-782-1200, TTY: +1 800-526-5812

09/30/2025

Matt Wolf
Molina Health Plan

RE: Molina DSNP Ad-Hoc Response Sanction

Dear Mr. Wolf:

This letter serves as written notification to Molina Health Plan ("Molina") of sanction pursuant to Section 1.2.38.I of the Contract for Dual-Eligible Special Needs Plans (DSNP) between the Department of Healthcare and Family Services ("Department") and Molina.

Molina failed to adequately respond to the Department's ad-hoc request issued on Tuesday, September 16, 2025, under the email titled "Urgent FIDE DSNP MCO ACCT MGRS & KEY CONTACTS ACTION: PDL Link request due COB tomorrow, Wednesday, 09.17.25" at 12:04 pm from the HFS.AMrequests@illinois.gov mailbox. This ad-hoc request required Molina to provide a link to their FIDE SNP PDL by the close of business on Wednesday September 17, 2025. Molina responded timely but did not provide the requested link. In addition, Molina did not request an extension to the ad-hoc due date. As such, the Department is sanctioning Molina \$5,000. Molina is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, October 31, 2025. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: **Molina Healthcare of Illinois**
ORIG ID: **[REDACTED]**
ENTRY DESCR: this is to be left blank
ENTRY CLASS: **CCD**
TRACE NO: **Bank Information**
ENTRY DATE: **yymmdd**
IND ID NO: **Bank Information**
IND NAME: **Molina Healthcare of Illinois**
REMARK: **Ad-Hoc PDL Link**
ORIG BANK: **Bank Name**

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Leigh Anne Ochs at Leigh.A.Ochs@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Tom Radakowski, Geoffrey Abante, Marcee Dostie, David Vinkler, Keshonna Lones, Leigh Anne Ochs, Stephanie Hunter, Jennifer Sawicki, Amy Roberts, Rich Allen, Adam Lewis and Joe Merwin