



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763
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November 6, 2024

Cristal Gary, CEO
Meridian Healthcare

RE: Meridian Monthly TPL Report Non-Compliance Sanction

Dear Ms. Gary:

This letter serves as written notification to Meridian Health Plan Inc (Meridian) of sanction pursuant to Sections 5.28.1.4 and 7.16.18 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services ("Department") and Meridian.

On November 29, 2023, the HFS Meridian Account Manager, issued Meridian an email titled "Meridian Sept 2023 TPL File" which identified incomplete and incorrect data submitted by Meridian within its Sept 2023 TPL file submission. In follow-up to this notice, Meridian has been advised by its HFS Account Management Team of ongoing incomplete and incorrect data non-compliance report submissions for its January 2024, February 2024, March 2024, April 2024, May 2024, June 2024, July 2024, and August 2024 Monthly TPL reports. Based on the continued submission of incomplete or incorrect monthly TPL data sets, the Department is sanctioning Meridian \$50,000 for repetitive reporting non-compliance. Meridian is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, December 6, 2024. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Meridian Health Plan Inc
ORIG ID: [REDACTED]
ENTRY DESCR: this is to be left blank
ENTRY CLASS: CCD
TRACE NO: Bank Information
ENTRY DATE: yymmdd
IND ID NO: Bank Information
IND NAME: Meridian Health Plan Inc
REMARK: Monthly TPL Rpt Sanction
ORIG BANK: Bank Name

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Veronica Trimble at Veronica.A.Trimble@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Keshonna Lones, Veronica Trimble, Amy Roberts, Rich Allen, and Joe Merwin