



**HFS**  
Illinois Department of  
Healthcare and Family Services

JB Pritzker, Governor  
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763  
Telephone: +1 217-782-1200, TTY: +1 800-526-5812



June 24, 2024

Cristal Gary, CEO  
Meridian Healthcare

**RE: Meridian HCI Untimely April 2024 Monthly Lock-In Program Report Submission Sanction**

Dear Ms. Gary:

This letter serves as written notification to Meridian Health Plan Inc (Meridian) of sanction pursuant to Section 7.16.2 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services (“Department”) and Meridian.

Meridian failed to submit in SharePoint, its April 2024 Recipient Lock-In Program Report on or before the 10<sup>th</sup> calendar day of May 2024. Meridian submitted its April 2024 Recipient Lock-In Program Report into SharePoint on May 13, 2024. In addition, Meridian did not request an extension to the report due date. As such, the Department is sanctioning Meridian \$5,000. Meridian is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, July 26, 2024. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Meridian Health Plan Inc  
ORIG ID: 0320967  
ENTRY DESCR: this is to be left blank  
ENTRY CLASS: CCD  
TRACE NO: Bank Information  
ENTRY DATE: yymmdd  
IND ID NO: Bank Information  
IND NAME: Meridian Health Plan Inc  
REMARK: HCI April 24 Lock-In Rpt  
ORIG BANK: Bank Name

\*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

\*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at [Keshonna.Lones@illinois.gov](mailto:Keshonna.Lones@illinois.gov), or Veronica Trimble at [Veronica.A.Trimble@illinois.gov](mailto:Veronica.A.Trimble@illinois.gov).

Sincerely,

Helena Lefkow, Deputy Administrator of Managed Care  
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Laura Ray, Keshonna Lones, Veronica Trimble, Amy Roberts, Dennise Parker, April OShea, Donavon Patton, Joe Merwin