



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763
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March 5, 2025

Cristal Gary, CEO
Meridian Healthcare

RE: Meridian HCI Dental Services Roster SharePoint Report Submission Sanction

Dear Ms. Gary:

This letter serves as written notification to Meridian Health Plan Inc (Meridian) of sanction pursuant to Section 7.16.2 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services ("Department") and Meridian.

Meridian failed to submit its July - December 2024 Dental Services Roster Report into SharePoint, on or before January 31, 2025, as provided in the HealthChoice Illinois MCO Administrative Deliverables SharePoint Report document (revised March 1, 2024), and pursuant to MCO Program Policy 049 (revised February 2023). In addition, Meridian did not request an extension to the report due date. As such, the Department is sanctioning Meridian \$5,000. Meridian is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, March 28, 2025. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Meridian Health Plan Inc
ORIG ID: [REDACTED]
ENTRY DESCR: this is to be left blank
ENTRY CLASS: CCD
TRACE NO: Bank Information
ENTRY DATE: yymmdd
IND ID NO: Bank Information
IND NAME: Meridian Health Plan Inc
REMARK: Monthly TPL Rpt Sanction
ORIG BANK: Bank Name

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Veronica Trimble at Veronica.A.Trimble@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Keshonna Lones, Veronica Trimble, Amy Roberts, Rich Allen, and Joe Merwin