

**HFS****Illinois Department of
Healthcare and Family Services**

JB Pritzker, Governor

Theresa A. Eagleson, Director

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June 5, 2023

Sheri Husa, Interim Plan President
Meridian Health Plan**RE: Meridian HCI - Q1 CY2023 HSW Report Category Sanction Notice**

Dear Ms. Husa:

This letter serves as notification to Meridian Health Plan (Meridian) of sanction pursuant to Section 7.16.17 Other Failures of the HealthChoice Illinois (HCI) Contract for Furnishing Health Services by a Managed Care Organization (2018-24-001), between Meridian and the Illinois Department of HealthCare and Family Services (Department), for failure to meet the Quarter 1 (Q1) Calendar Year (CY) 2023 Health, Safety and Welfare (HSW) report categories as follows:

HCI Contract Section(s) or HFS MCO Policy	Requirement Violation	# of violations	Per violation Sanction amount	Total Sanction Amount
5.2.1.2	Failure to provide HCBS services (Service Package II) during the evaluation period: Contractor shall provide, or arrange for the provision of, all Covered Services for Service Package II, to Enrollees at all times during the term of this Contract.	2	\$25,000	\$50,000
5.23.1, 5.23.1.11, 5.23.2.1, 5.23.2.3	Failure to comply with HSW monitoring/failure to follow critical incident reporting and protocol.	1	\$25,000	\$25,000
5.17.3- 5.17.3.5, Waiver Performance Measures Attachment XI, Table 2	Lack of Enrollee Contact as per contractual contact standards	1	\$10,000	\$10,000
Totals		4		\$85,000

Meridian failed to meet the HSW categories listed above for the Q1 CY2023 HSW report. As such, the Department is sanctioning Meridian \$85,0000. Meridian is to issue a check payable to the Department of Healthcare and Family Services for \$85,000, and shall submit that check to the contact and address listed no later than Friday, June 30, 2023. In the memo section of the check, please indicate "Meridian HCI Q1 CY2023 HSW Report Category Sanction".

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this information, please contact your HFS Account Manager, Keshonna Lones at Keshonna.Lones@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Laura Ray, Brenda Vilayhong, Keshonna Lones, Lauren Polite, Amy Roberts, Dennise Parker, April OShea, Donavon Patton, Kimberley Cox, and Joe Merwin