



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763
Telephone: +1 217-782-1200, TTY: +1 800-526-5812



November 17, 2025

Cristal Gary, CEO
Meridian Healthcare

RE: Meridian HCI October PCP Panel SharePoint Report Sanction

Dear Ms. Gary:

This letter serves as written notification to Meridian Health Plan Inc (Meridian) of sanction pursuant to Section 7.16.2 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services (“Department”) and Meridian.

Meridian failed to correctly submit their October 2025 PCP Panel into the HealthChoice Illinois SharePoint library, on or before October 10, 2025. The report was submitted prior to October 10, 2025, but was uploaded to the YouthCare SharePoint library in error. MCO Policy 049 states the MCOs are responsible for the successful, accurate, complete, and timely submission of reports, forms, certifications, and attestations (deliverables) required under the Managed Care Administrative Deliverables SharePoint Site Libraries. The MCO’s designated SharePoint users (staff) must regularly upload/submit timely and correctly, the required deliverables in compliance with the Administrative Deliverables Site Library. Failure of the MCO to correctly submit deliverables in compliance with the requirements of the SharePoint Administrative Deliverables Site, including but not limited to the requirements of the Managed Care Program Contract(s), may result in the Department issuing sanctions to the MCO, including monetary penalties as provided in each Managed Care Program Contract. As such, the Department is sanctioning Meridian \$5,000. Meridian is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, December 12, 2025. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Meridian Health Plan Inc

ORIG ID: [REDACTED]

ENTRY DESCR: this is to be left blank

ENTRY CLASS: CCD

TRACE NO: Bank Information

ENTRY DATE: yymmdd

IND ID NO: Bank Information

IND NAME: Meridian Health Plan Inc

REMARK: PCP Panel Rpt Sanction

ORIG BANK: Bank Name

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Veronica Trimble at Veronica.A.Trimble@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Keshonna Lones, Veronica Trimble, Amy Roberts, Rich Allen, and Adam Lewis