



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor

Theresa A. Eagleson, Director

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November 9, 2023

Cristal Gary, CEO
Meridian Health

RE: HCI Model Provider Network Agreements Report Sanction

Dear Ms. Gary:

This letter serves as written notification to Meridian Health Plan (“Meridian”) of sanction pursuant to Section 7.16.3, Failure to submit ad hoc reports, of the Contract for Furnishing Health Services by a Managed Care Organization (“Contract”) between the Department of Healthcare and Family Services (“Department”) and Meridian.

Meridian failed to respond timely to the Department’s ad hoc report request issued by the HFS.AMRequests@illinois.gov in-box, on Wednesday, October 18, 2023, at 3:18 PM., under the email title of “MCO ACCOUNT MANAGER ACTION: MCO Model Provider Network Agreements with CCSOs due COB 10.25.23”. In addition, Meridian did not request an extension to the response due date of COB, October 25, 2023. As such, the Department is sanctioning Meridian \$5,000. Meridian is to issue a check payable to the Department of Healthcare and Family Services for \$5,000 and shall submit that check to the contact and address listed below no later than Friday, December 1, 2023. In the memo section of the check, please indicate “Meridian HCI Model Provider Network Sanction”.

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this information, please contact your HFS Account Manager, Keshonna Lones at Keshonna.Lones@illinois.gov.

Sincerely,

Laura Ray, Interim Deputy Administrator
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Amy Roberts, Dennise Parker, April OShea, Donavon Patton, Joseph Merwin, Laura Ray, Keshonna Lones, and Brenda Vilayhong