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ADDENDUM

Medicaid Advisory Committee Virtual WebEx Meeting November 5th, 2021: 10:00am to 12:00 PM

- VII: Nominating Committee Report
- A. Ann Lundy, Chair (Bio attached)
- B. Kathy Chan, Vice Chair (Bio attached)



Ann Lundy, R.N., B.S.N., MBA Chief Operating Officer Access Community Health Network

Ann Lundy is the Chief Operating Officer of Access Community Health Network (ACCESS). In this position, Ann is responsible for the overall strategic management of ACCESS' 35 health centers and the integration of all of its clinical service lines and programs. As COO, Ann must ensure that ACCESS consistently provides high quality, cost-effective care while driving innovation across the network.

Ann brings a wealth of knowledge, experience and passion for health care delivery to our communities. She is a Registered Nurse with nearly 30 years of experience in health care roles that include leading, designing, managing, and implementing operational policies and procedures that support businesses for Medicaid and Medicare managed care programs. Ann has also worked in population health, with experience designing complex clinical models to improve health outcomes.

As ACCESS' Chief Operating Officer, Ann oversaw ACCESS' transition from a fee-for-service care model to a value-based, patientcentered care model and was instrumental in securing a three-year case management accreditation by the National Committee for Quality Assurance (NCQA), the highest status awarded by NCQA to primary care organizations, and key marker in how community health care is transforming to better meet the needs of high-risk patient populations.

To support patients and communities throughout the Coronavirus (COVID-19) pandemic, Ann drives the strategy and execution of ACCESS' COVID-19 response to establish COVID-19 community testing and vaccination sites and the health system's infection control and social distancing standards to ensure that patients can still safely visit their medical home. In addition, Ann co-led the organization's initiative to successfully launch its own telehealth care delivery model. This transformation allowed ACCESS' most atrisk patients to stay connected and engaged with their care team throughout the past year.

Previously, Ann served as the Executive Director of HealthCura, where she was responsible for the overall strategic and operational responsibility for ACCESS' start-up Illinois Medicaid Accountable Care Entity (ACE). When the ACE program transitioned to managed care plans, Ann worked with Blue Cross and Blue Shield Illinois (BCBSIL) to ensure a smooth transition and continuity of care for all HealthCura patients.

For nearly 10 years, Ann also worked for United HealthCare Community and State on a national level. She first served as Senior Director of Clinical Operations and later was promoted to National Vice President of Clinical Operations. Within both positions, she was responsible for all clinical operations for community and state business, which included 25 health plans covering more than four million Medicaid lives. These health plans covered TANF, CHIP, ABD, LTSS and D-SNP.

Previous responsibilities also included the managing of the inpatient oncology unit at St. Francis Hospital in Indianapolis, IN, while working as a certified oncology nurse for more than 10 years.

Ann has an associate degree in nursing from the University of Indianapolis, where she was recognized for outstanding clinical excellence. She holds a Bachelor of Science in nursing degree from Indiana University and earned her Master of Business Administration degree from Rockhurst University.

Strongly committed to the profession of nursing, Ann was nominated by Loyola Nursing and inducted into Sigma Theta Tau International Honor Society, an organization committed to advancing health and celebrating the nursing profession, for her leadership in improving health care.

Currently, Ann serves as the Co-Chair of the Illinois Department of Healthcare and Family Services' Medicaid Advisory Committee (MAC) and Chair for MAC's Quality Care Subcommittee. In 2021, she joined the American Heart Association Chicago as a board member.



Kathy Chan is the Director of Policy for <u>Cook County Health</u> where she provides leadership on policy issues that impact CCH and its patients, as well as with special initiatives that address social determinants of health.

Prior to Cook County Health, Kathy served as Associate Director and Director of Policy for <u>EverThrive Illinois</u>, where she oversaw government relations and advocacy activities.

Kathy worked at the Illinois Department of Healthcare and Family Services and assisted with the implementation of and strategic enrollment efforts for the All Kids health insurance program. She serves on the board of the <u>Michael Reese Health Trust</u> and chairs their Advocacy Committee and is currently the board chair of the <u>Midwest Access Project</u>, an organization that improves access to comprehensive reproductive health care by filling gaps in medical education and clinical training.

Kathy graduated with a BA from Northwestern University and began her career as an organizer with <u>Green Corps</u>, a field school for environmental organizing. She lives in Chicago with her husband and two sons.