



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Lizzy Whitehorn, Director

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Public Meeting Notice & Agenda
MCO Oversight Commission Meeting
Illinois Department of Healthcare & Family Services (HFS)
Friday, April 26, 2024, | 1:30 P.M. to 3:00 P.M.

Locations:

Chicago	Springfield
HFS 401 S. Clinton 7 th floor Chicago, IL 60607	HFS. Bloom. 3-22. Video 201 S. Grand Ave East 3 rd Floor Springfield, IL 62704

- **Please register to attend this meeting in-person or virtually at the following link:**
 - <https://illinois.webex.com/weblink/register/raf8de9cf1b0b90152d8f648d0d72a7c0>
- During this brief registration your (name and email) and method of attendance will be required.
 - Once registered, WebEx will provide you access to the meeting link.
- **If attending virtually**, please join the WebEx Meeting a few minutes before the meeting starts.
 - **To join by phone:** +1-312-535-8110 (Chicago) Toll, +1-415-655-0002 US Toll
 - **Meeting Number & Access Code:** 2630 380 3092| **Password:** MCOC042624

Primary Agenda

- I. Call to Order**
- II. Welcome by MCO Oversight Commission Co-Chairs**
 1. General Meeting Operations and Communications
- III. Roll Call of MCO Commission Members**
- IV. Introduction of HFS Staff**
- V. Introduction to New Deputy Administrator of Managed Care Performance**
- VI. Introductions of MCO Commission Members – 14 Members**
- VII. Review of Meeting Dates**
- VIII. Review Purpose of the MCO Oversight Commission – 13 points**
<https://www.ilga.gov/legislation/ilcs/documents/030500050K5-30.17.htm>

IX. Healthcare & Family Services Executive Presentations

1. (Point 1): Review Data on Health Outcomes of Medicaid Managed Care Members
 - a. Quality Measures
 - b. Questions
2. (Point 2): Review of Current Care Coordination and Case Management Efforts
 - a. Network Adequacy
 - b. Social Determinants of Health, Health Related Social Needs/ Social Influencers
 - c. Questions
3. Other MCO Updates

X. Discussion

1. Discuss data shared and what future points oversight areas should be explored.

XI. Public Comments

XII. Additional Business: Old & New

1. Items for future discussion
2. Announcements

XIII. Adjournment

HFS is committed to ensuring that this MCO session meets the disability access needs of all participants. Please contact Melishia.Bansa@illinois.gov with any disability access requests as early as possible. Please use the following subject line in your email: **Request for MCO Disability Support for MCO Meeting: Friday, April 26th, 2024.**

WebEx Tips

- Closed Captioning will be available during the meeting.
- We strongly suggest using the WebEx link to attend the meeting so that you will have full functionality and capabilities during the meeting.
- You may use your computer's audio or the phone option for sound; in our experience the "Call me" option has the best sound quality.
- If you are calling-in and not using the WebEx link, please email Melishia.Bansa@illinois.gov **before 12:00 p.m. on Friday, April 26th, 2024.** Please use the following subject line in your email: **Request for MCO Attendee Support for MCO Meeting: Friday, April 26th, 2024.** You will then receive any last-minute meeting materials if applicable.
- Individuals participating through WebEx may use the "chat" function to communicate with the meeting host and/or co-host.

To Provide Public Comments, You Must Register in Advance As follows:

- To speak during the meeting, interested parties must email Melishia.Bansa@illinois.gov And register **by no later than 5:00 p.m. on Wednesday, April 24th, 2024.**

- Please title your email correspondence with the following statement in the subject line: **Request to Provide MCO Public Comment during MCO Meeting: Friday, April 26th, 2024.**
- All public speakers must provide their name, title, organization name, email address and contact number when signing up to speak.
- **Speaker Requirements During the Meeting:** The Department will try to accommodate as many requests as possible, however there is limited availability for public comments. Comments must be short in length. At the Department's discretion and based upon the public comment time allotted, each speaker will be given less than 3 minutes to provide comments during the meeting.
- Speakers on the same subject are encouraged to collaborate and have a single spokesperson, if possible.
- Once your request has been reviewed, you will receive a confirmation email from Melishia Bansa.
- Registrants will be provided with details of how to join the meeting to provide comments by **no later than 5:00 p.m. on Thursday, April 25th, 2024.**

Regarding the Submission of Written Comments:

- Additionally, interested parties may also provide written comments to the Department in lieu of speaking during the meeting.
- Comments will be read into to record by the Chair, Co-Chair or HFS administrative personnel.
- **Comment Requirements:** Comments must be short in length and **must not** exceed 3 minutes when read during the meeting.
- Please email request to provide written comments to Melishia.Bansa@illinois.gov by **5:00 p.m. on Wednesday, April 24th, 2024.**
- Please title your email correspondence with the following statement in the subject line: **Request to Provide MCO Written Comment on Friday, April 26th, 2024.**

Postponing the WebEx Meeting:

- If in the event of any technical errors with the Virtual WebEx platform that could impede upon the virtual operations of the meeting experience, the meeting will be postponed until further notice.
- Registered Attendees will receive an email notification informing them the meeting has been postponed until further notice.
- Registered Attendees will receive an email notification regarding the new date of the rescheduled meeting.

This notice is available at: [Boards and Commissions | HFS \(illinois.gov\)](#)