

**Inter-Bureau Cooperation**  
**Bureau of Managed Care & Bureau of Rate Development and Analysis**  
**Policy / Procedures**

**Direction to Managed Care Organizations**

**MCO Rate Questions**

MCOs should follow the steps below when they have a rate question:

1. Email the question to:
  - a. Chief, Bureau of Rate Development and Analysis (BRDA)
  - b. Manager, Rate and Data Analysis Unit, BRDA
  
2. Copy the HFS Account Manager on the email.

BRDA staff will respond directly to the MCO and copy the Account Manager on all responses.

**Policy History**

**Direction to Managed Care Organizations**

**MCO Rate Questions**

<b>Date</b>	<b>Action</b>	<b>Policy Originator</b>
June 2019	Direction to Account Managers	Laura Ray
With approval from Dan Jenkins and Katey Staley		

<b>Policy Revisions</b>	<b>Revision Approved</b>
[revision date]	[name of person who approved revision]