

PUBLIC EDUCATION SUBCOMMITTEE (PUB ED)

OCTOBER 20, 2022
VIRTUAL WebEx Meeting
10AM – 12PM



HFS

Illinois Department of
Healthcare and Family Services



HFS

Illinois Department of
Healthcare and Family Services

OUR VISION FOR THE FUTURE

We improve lives.

- ▶ We address social and structural determinants of health.
- ▶ We empower customers to maximize their health and well being.
- ▶ We provide consistent, responsive service to our colleagues and customers.
- ▶ We make equity the foundation of everything we do.

This is possible because:

- ▶ **We value our staff as our greatest asset.**

We do this by:

Fully staffing a diverse workforce whose skills and experiences strengthen HFS.

Ensuring all staff and systems work together.

Maintaining a positive workplace where strong teams contribute, grow and stay.

Providing exceptional training programs that develop and support all employees.

- ▶ **We are always improving.**

We do this by:

Having specific and measurable goals and using analytics to improve outcomes.

Using technology and interagency collaboration to maximize efficiency and impact.

Learning from successes and failures.

- ▶ **We inspire public confidence.**

We do this by:

Using research and analytics to drive policy and shape legislative initiatives.

Clearly communicating the impacts of our work.

Being responsible stewards of public resources.

Staying focused on our goals.

Public Education Subcommittee Charter

- **The Public Education Subcommittee is established to advise the Medicaid Advisory Committee concerning materials and methods for informing individuals about health benefits available under the Department of Healthcare and Family Service's medical programs.**
- **The subcommittee, comprised of a diverse group of stakeholders, will:**
- ***This sub-committee shall:***
 1. Review and provide advice on brochures, pamphlets and other written materials prepared by the department;
 2. Review and provide advice on HFS website content directed towards Medicaid beneficiaries and the general public;
 3. Review projects designed to inform the general public about medical programs;
 4. Serve as conduit for informing the Medicaid Advisory Committee and the department concerning gaps in public understanding of the medical programs;
 5. Propose additional means of communicating information about medical programs;
 6. Review and provide advice on program eligibility changes, customer service delivery, and eligibility processing systems, and
 7. Make necessary recommendations to the Medicaid Advisory Committee

Expectations of Subcommittee Members

- Attend all regularly scheduled meetings; when this is not possible, secure prior approval from Chair to send a non-voting substitute.
- Bring healthcare and social determinants of health knowledge and subject matter expertise to bear on the work of the subcommittee in support of Illinois' Medicaid Program.
- Drive meeting agendas and work products

House Keeping

- Meeting basics
 - Please note, this meeting is being recorded.
 - To ensure accurate records, please type name, organization, and email address into the chat.
 - If possible, members are asked to attend meetings with their camera's turned on, however, if you call in & need materials, please email veronica.archundia@illinois.gov and Margaret.dunne@illinois.gov with a copy to Melisha.Bansa@Illinois.gov as soon as safely possible.
 - Mute audio except when speaking.
 - Please note that HFS staff may mute participants to minimize disruptive noise or feedback.
 - Patience, please – many subcommittee members and staff are new to MAC proceedings.
- HFS is committed to hosting meetings that are accessible and ADA compliant. Closed captioning will be provided. Please email veronica.archundia@illinois.gov and Margaret.dunne@illinois.gov with a copy to Melisha.Bansa@Illinois.gov in advance to report any requests or accommodations you may require or use the chat to alert us of challenges during a meeting.
- Minutes of the prior meeting will be circulated to subcommittee members in advance of each session. Once approved, they will be posted to the website.

Agenda

- I. Call to order**
- II. Roll call of Subcommittee Members**
- III. Introduction of HFS staff**
- IV. Review and Approval of Meeting Minutes from Aug 18, 2022**
- V. State Updates:**
 - A. Medical Programs Update**
 - B. DHS Update**
 - C. HealthChoice Illinois Update**
 - D. Eligibility Update:**
 - 1. Reports**
 - 2. Family Planning SPA**
 - 3. Re-coding Medicare cases from ACA to AABD**

Agenda

4. **Data Collection and Sharing required by SB2133**
5. **PHE Unwinding and what other states are doing**
- VI. **End of Public Health Emergency
Communications & Key Messaging Phase Two**
- VII. **Public Comments**
- VIII. **Additional Business: Old & New**
- IX. **HFS Announcements**
 - A. **New MAC and Subcommittee Membership
Questionnaire**
- X. **Adjournment**



V.A. Medical Program Update



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Update:

- A. Pharmaceutical Prescribing Status**
- B. Housing Services and Supports**
- C. PACE Program Status**
- D. Certified Community Behavioral Health Clinic Development**
- E. Pathways Children's Behavioral Health Initiative**

V.B. DHS Update



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**Presenter: Leslie Cully, Associate Director,
IDHS Division of Family & Community Services**

V.C. HealthChoice Illinois Update



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Update:

- A. MMAI transition plan submitted to CMS on 10/1/22**
- B. Feedback is expected in one to two weeks**

V.D. Eligibility Update



Update:

A. Metrics

- 3,613 Applications on Hand over 45 days old
- 9,371 Renewals on Hand

B. Health Benefits for Immigrants- Stats

- 13,959 ever enrolled in Immigrant Seniors (65+), \$ 211,483,741 in claims
- 8,894 ever enrolled in Immigrant 55-64, \$ 39,014,497 in claims
- 10,660 ever enrolled in Immigrant 42-54 as of 18,760,327 in claims data

Complete reports can be viewed on the HFS Public Education Subcommittee at : [Reports | HFS \(illinois.gov\)](https://reports.hfs.gov)

D.2. Family Planning SPA

Update:

- A. HFS is working towards a November 30, 2022, implementation date for the Family Planning Program.**
 - Individuals will be able to apply for the Family Planning Program only or through an opt-in process if determined ineligible for full medical benefits.
 - Presumptive eligibility will be available through eligible providers.

- B. The Eligibility SPA and presumptive eligibility provider materials are under review by the federal Centers for Medicare & Medicaid Services (CMS).**
 - The coverage SPA will be submitted to federal CMS after the public notice period ends.

- C. A Family Planning Program fee schedule will be posted on the HFS website.**

D.3. Re-Coding Medicare Cases from ACA to AABD

Update:

A. HFS in the process of testing a solution that would move ACA Adults with Medicare into AABD

- Testing is underway but until that is complete, we will not have a date of expected completion.
- No one will lose coverage as a result of this change, that includes being placed in unmet spenddown. If the change results in a spenddown, the spenddown will be met systematically.

D.4. Data Collection and Sharing Required by SB2133

Status Update



D.5. PHE Unwinding and What Other States Are Doing

Update:

- A. We are in the process of finalizing our unwinding plans and will share with this group as soon as it is complete.

VI. End of Public Health Emergency Communications and Key Messaging Phase Two





End of the Public Health Emergency Communications & Key Messaging Phase Two

Phase Two Goals: Ensure Medicaid customers take the necessary steps to renew coverage, and transition to other coverage if they're no longer eligible for Medicaid.

PHE Unwinding Communications



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VI. End of the Public Health Emergency Communications & Key Messaging Phase Two

Key Messaging:

Step One: Update your address - If you use Medicaid, you need to keep your address current. Update your contact at medicaid.illinois.gov or call 877-805-5312. For TTY, call 877-204-1012 .

Step Two: Check your mail – Check your mail for a letter about your Medicaid coverage. It will tell you if you need to complete a renewal to see if you still qualify for Medicaid.

Step Three: Complete your renewal – Complete your renewal online at abe.illinois.gov or mail your renewal form back right away to avoid a gap in your Medicaid coverage.

Step Four: Connect to coverage – If you still qualify for Medicaid, visit abe.illinois.gov to manage your benefits. If you are no longer eligible, ask your job if they offer health insurance or visit getcoveredillinois.gov to get your own health plan. Financial help is available!



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Messaging Toolkit for MCOs, Partners

- Based on CMS toolkit
- MAC feedback and buy-in
- To include:
 - Main messages
 - Images
 - Flyers
 - Palm cards
 - Phone scripts
 - Email copy
 - Text copy
 - Mail copy
 - Social copy

Institutional outreach:

- Email outreach, phone script, 1:1 meetings, survey
- **Get commitments and estimates of reach**

ID	Org name	Org type	Org	Contact	Phone	Status & Notes	Next Outreach Plan (see script for preferred times)	Estimated Medical Cost
111	Ill State	Legislative	Ill. Central Access Health Network	Richard Monrochi, Director Brian Givens, Vice Director of Access Services	617.875.2999	Call via email on 10/27	Call to assist with address change at recent meeting. We'll provide managed care, MAC and managed care. Member to members, information part of "welcome" and "ask" pieces.	
172	Laureis P	Healthcare/Insurance	Health Authority of Cook County	Laureis@healthauthority.org	708.462.1000	Call on 10/27 with team, they will send to local housing centers and foundation for requests.	Working on access to AHR further report	
173	MACs	Health	Advisory Board on Health of Illinois	Bob Fink and Lisa Leonard		In addition to 10/27 outreach (2nd), AHR sent letters to all members asking them to Address Benefits of AHR. Will collect feedback address changes that are back and get addressable and call support for follow-up.	They already distributed to area offices for awareness and outreach of current and past population served. Will assess benefits, they will try to have a report against 10/27 addresses for discrepancies to help target.	
174	Healthy Chicago 2025	Behavioral health	IMC	David Ruckel, Director of operations	druckel@imc.org	10/27/22 call with team. Shared toolkit and asked to complete survey	part of bulk email 10/27	
175	Big Brothers	Criminal justice	Cook County Court Address	Christina Williams	christina.williams@cookcountyil.gov	part of bulk email 10/27		
176	CHM support	CPIC	Chicago Community Health Initiatives	Janina Oler	janina@chm1.org	part of bulk email 10/27		
177	Healthy Chicago 2025	CPIC	Cook County Health Centers	Don Walker		part of bulk email 10/27		
178	Ill State	CPIC	Logansport Health Centers	Don Walker	312.408.3033 (ext)	will be reached initially by email ask		
179	Healthy Chicago 2025	CPIC	Northwest Health Centers	Don Walker	312.408.3033 (ext)	will be reached initially by email ask		
180	Healthy Chicago 2025	CPIC	Illinois Branch Health	Barbara Hayes Secrest	barbara@illinoisbranch.org	872.200.4678	Subsequent survey	Phone: 172 help with the new information online. Send people with 1/4
181	Healthy Chicago 2025	CPIC	Illinois Branch Health	Barbara Hayes Secrest	barbara@illinoisbranch.org	872.200.4678	Subsequent survey	1/4, this part - no banner and post social media (FB, IG, Twitter)
182	Laureis P	Health	Ill. Coalition of Health Agencies	Michelle Rodriguez	mrodriguez@illcoha.org	1/27 addresses including 1/27/21 and 1/27/22	Send Ask to toolkit, Lauren will follow-up, personal connection	
183	Laureis P	Health	Chicago HealthHub	Don Walker	donwalker@chicagohealthhub.com	1/27 addresses including 1/27/21 and 1/27/22	Send Ask to toolkit, Lauren will follow-up, personal connection	
184	Ill State Agency	Human services	Ill. BHU, Benefits Access Group	Bryan Ford		Send Ask to toolkit, Lauren will follow-up, personal connection		
185	Ill State Agency	Human services	Ill. BHU, Benefits Access Group	Bryan Ford		Send Ask to toolkit, Lauren will follow-up, personal connection		
186	Ill State Agency	Human services	Ill. BHU, Benefits Access Group	Bryan Ford		Send Ask to toolkit, Lauren will follow-up, personal connection		
187	Ill State Agency	Human services	Ill. BHU, Benefits Access Group	Bryan Ford		Send Ask to toolkit, Lauren will follow-up, personal connection		
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199	Ill State Agency	Human services	Ill. BHU, Benefits Access Group	Bryan Ford		Send Ask to toolkit, Lauren will follow-up, personal connection		
200	Ill State Agency	Human services	Ill. BHU, Benefits Access Group	Bryan Ford		Send Ask to toolkit, Lauren will follow-up, personal connection		

VI. End of the Public Health Emergency Communications & Key Messaging Phase Two








**ATTENTION
MEDICAID
MEMBERS!**

medicaid.illinois.gov
877-805-5312

**UPDATE
TODAY!**

The advertisement features a photograph of a woman with curly hair looking down at a young child. The text is overlaid on the right side of the image. At the bottom, there is a dark blue banner with white text for the website and phone number, and an orange circle with white text that says 'UPDATE TODAY!'.

Social Media Message Contact Information Update

 Medicaid members! Don't risk losing your health insurance   . Update your mailing address with Illinois Medicaid !
Free at 877-805-5312 from 7:45am–4:30pm or visit [medicaid.illinois.gov](https://www.medicaid.illinois.gov)

VI. End of the Public Health Emergency Communications & Key Messaging Phase Two

**ATTENTION
MEDICAID
MEMBERS!**



Social Media Message Option 1

#Medicaid members! HFS will begin mailing letters concerning your coverage soon. Don't risk losing your healthcare insurance. To ensure you receive this critical piece of mail: make sure your address is up to date by visiting [medicaid.illinois.gov](https://www.medicaid.illinois.gov) by calling 877-805-5312.

UPDATE YOUR CONTACT INFO TODAY!



VI. End of the Public Health Emergency Communications & Key Messaging Phase Two

**ATTENTION
MEDICAID
MEMBERS!**



Social Media Message Option 2

Receive your #Medicaid renewal letter? If you still qualify for Medicaid, you can complete your renewal at abe.illinois.gov or mail the form back right away to avoid a gap in Medicaid coverage. No longer eligible? Visit getcoveredillinois.gov to get your health plan.

UPDATE YOUR CONTACT INFO TODAY!



Channels for Medicaid Customers

Update your contact | Check your mail | Complete your renewal | Connect to coverage

HFS

- Social (organic)
- News Media
- ABE Texts/Emails
- TV/Radio PSAs
- Website
- IVRs

MCOs and Partners

- Social: Organic + paid
- IVRs
- Emails
- Texts
- Phone Calls
- Events

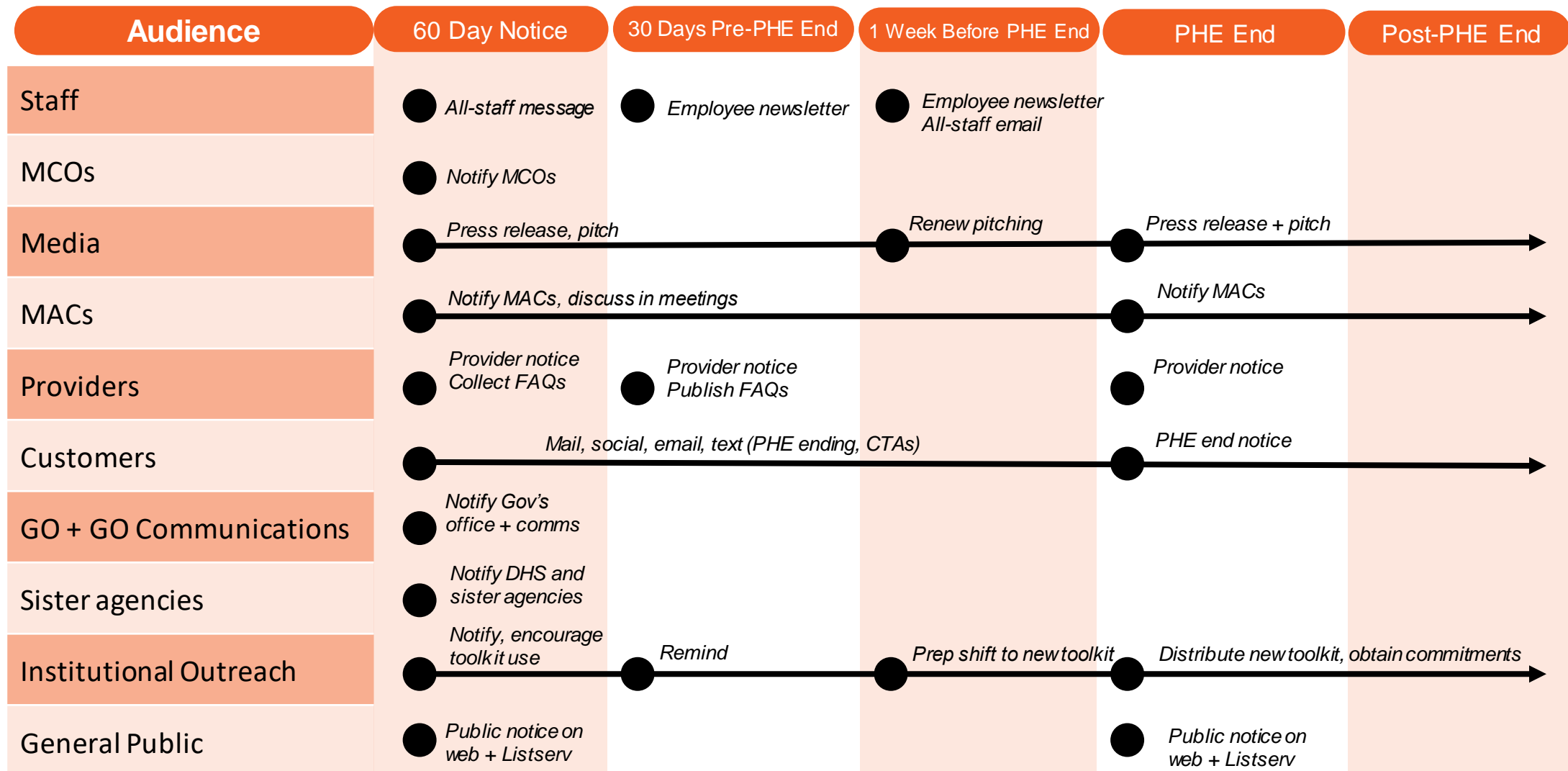
In Development for HFS

- Salesforce Marketing Cloud
 - Email
 - Text
 - Social Media (Paid)
- Paid media (digital, broadcast, out of home)
 - Proposing to Governor's Office of Management and Budget

Timelines

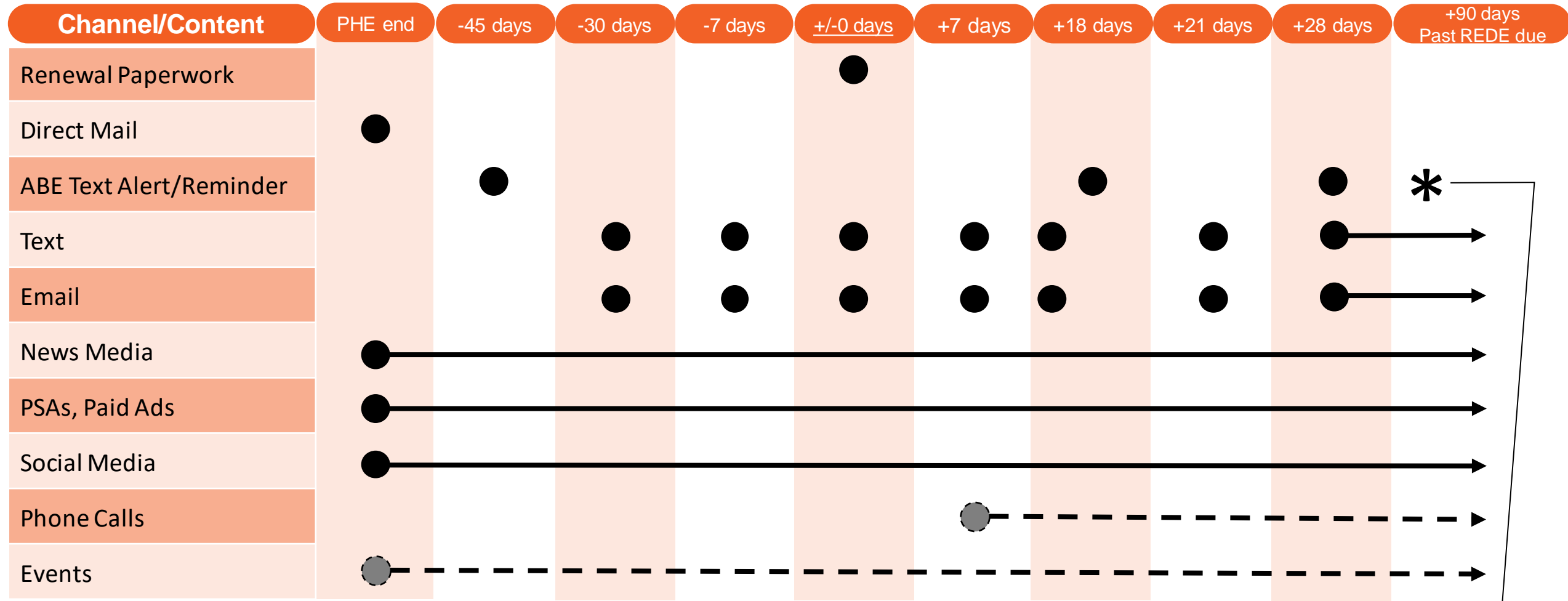


60-day Notice timeline



Post-PHE End Customer Communication

Timeline in relation to redetermination print date



● - - - - - → MCO, partner activity (estimated timeline)

*3rd day of the month REDE was due and not received

Continuing Phase 1 Communications



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Approach

- HFS provides [Address Update Messaging Toolkit](#) saying how to update address:
 - Flyers
 - Sample copy for emails, texts, and social media
 - Multiple languages available
- Organizations use toolkit in **everyday practice** to help customers update their addresses with the State

Toolkit

Messaging Toolkit for Phase 1 of the End of the Public Health Emergency

Goals: Protect coverage, reduce churn, reduce inequities, fulfill all legal obligations, and meet mandated timeframes.

The Illinois Department of Healthcare and Family Services (HFS) is taking steps to prepare for the end of the Federal Covid-19 Public Health Emergency (PHE). When the PHE ends, the federal Centers for Medicare & Medicaid Services will end its continuous coverage provision. This provision has allowed HFS to keep Medicaid custom... That new informat...

As the PHE ends, the Dep churn, reduce inequities,

The Department does no materials to each househ for the PHE's continuous

To help as many people a people their renewal forr return them, and we req

People who use Medicaid or through an HFS web fc messages for you to use 1

Please distribute these m possible. Repetition is ke this messaging to suit yo that getting into too muc effectiveness of using the

For translated versions of <https://www2.illinois.gov>



Don't risk losing your health insurance. To keep your insurance, Illinois Medicaid needs to be able to send you paperwork. Give them an address where mail can always reach you.



General messaging for HFS, HFS and state agencies, healthcare providers, advocacy organizations and community partners. Please distribute multiple times via all available channels (email, text, flyers, social media, etc.).

Phase 1 Global Messages

Medicaid members! Don't risk losing your health insurance. Update your address with Illinois Medicaid.

Illinois Medicaid needs to send you paperwork. To keep your health insurance, use an address where mail can always reach you.

Updating your address is easy, fast and free. Call 877-805-5312 from 7:45am-4:30pm or visit [medicaid.illinois.gov](https://www2.illinois.gov). If you use a TTY, call 1-877-204-1012.

Template Messages

Please distribute these messages through all available channels. Repetition is key! For best results, please send messages at least three to seven times.

Social

📣 Medicaid members! Don't risk losing your health insurance 📄❤️👉. Update your mailing address with Illinois Medicaid 📧! Free at 877-805-5312 from 7:45am-4:30pm or visit [medicaid.illinois.gov](https://www2.illinois.gov) [attach social media graphic]

[Download IL Medicaid Address Update Toolkit](#) to get the social media graphic.

Text:

Medicaid member! Don't risk losing your health insurance. Update your address with IL Medicaid! Free at 877-805-5312 from 7:45am-4:30pm. Reply STOP to stop

IVR Script:

Don't risk losing your health insurance. Illinois Medicaid needs to send you paperwork. When our agent joins the line, let them know you need to update your address. To keep your health insurance, use an address where mail can always reach you. We will not share your information.

Website language:

Medicaid members! Don't risk losing your health insurance. Please update your address with Illinois Medicaid. It's easy, fast, and free: Call 877-805-5312 from 7:45am-4:30pm or visit [medicaid.illinois.gov](https://www2.illinois.gov). If you use a TTY, call 1-877-204-1012.

Email language

Dear Medicaid member,

Don't risk losing your health insurance. Please, update your address with Illinois Medicaid today!

Illinois Medicaid needs to send you paperwork. To keep your health insurance, use an address where

How you can support

- Help customers 1:1 (*gold standard*)
 - Sit with customer and enter info into [online form](#).
Customer must be present.
 - Tell customers how to do it on their phone while they wait (or provide computer)
 - By phone, tell customers how to do it online or connect them to 877-805-5312
- Hand out [toolkit](#) flyers 1:1, verbalizing importance
- Email, text, call, mail customers
- Add message to “My Chart” (for providers)
- Post [toolkit](#) flyers and leave stack
- Ask other organizations to share messages from [toolkit](#)

Call to action

- Commit to a plan and tell us via [online form](#) or talk with the HFS staffer in touch with you
- Pick the most personalized, interactive option you can
- Ensure your staff knows what to do; follow up with them to ensure efforts are incorporated into everyday practice
- Find our [toolkit](#) in other languages if needed
- Track estimated # of Medicaid customers served, if feasible (can be rough)

Data

- January 27 to August 15, 2022
 - Web submissions: 22,234
 - Phone submissions: 5,193
- From January 27 to October 16:
 - Web submissions: 28,467 (+6,233)
 - Phone submissions: 8,598 (+3,405)

Total: 37,065

Institutional outreach

- Email outreach, phone script, 1:1 meetings, survey
 - Get commitments and estimates of reach
- **Contact:** jesse.lava@illinois.gov

**BONUS
Call to
Action!**

List name	MS contact name	Org type	Org	Contact	Email	Phone	Status & Notes	Outreach Plan (see script for preferred terms)	Estimated Medical costs
170 Dan I	Lauren P	Hospitals - association	Hospitals - association	Pat Schroy ("row")	ps.schroy@afhs.org	815-875-2999	left VM message on 7/6/22		
171 Lauren P	Lauren P	Housing/homelessness	Housing Authority of Cook County	Richard Monaco, Director Renee Carney, vice Director of human services, Mam: Head of marketing and outreach	richard.monaco@haca.org; Renee.Carney@haca.org	312-542-4739 (office)	Call on 7/11 with team, they will send to local housing contacts and newsletter for outreach	Call to assist with address changes at tenant meeting. CW & property managers 120, then 100 post reached 15,000. Newsletter to residents sent, info/assistance part of "welcome" and "exit" process.	
172 Lauren P	Lauren P	Criminal justice-human services	Cook County Sheriff	Steve Aronson Marbles	Steve.Aronson@cookcounty-il.gov		working on access to ABH (former Bristol)		
173 MCOs	Lauren P	Health	Amica Better Health of Illinois	Rick Dreher and Li Leonard	rdreher@amica.com		In addition to SMS campaign (Event), AMH sent letter to all members alerting them to Added Benefits of ABH. Will collect MCOA address changes that are back and get endorsement mail catalogued for followup targeting		
174 Lauren P	Lauren P	Nonprofits	IL Business of Sexual Contributions	Wesley Hines	wesley@bosc.org		Meeting with WSC on 6/29/22		
175 Healthy Chicago 2025	Lauren P	Behavioral health, Criminal justice	MAC	Brad Bullock, director of operations	bbullock@mac.org; rrom@mac.org		7/14/22 call with team. Shared toolkit and asked to complete survey	They already distributed to area offices for awareness and outreach of current and past populations served. With access to MCOs, they will try to run a report against MAC addresses for discrepancies to help target	
176 Bgdt briefing	Lauren P	Criminal justice	Cook County State's Attorney	Zephania Williams	zephania.williams@cookcountyil.gov		part of book email 6/29/22		
177 Child support	Lauren P	FGHC	Chicago Community Health Ministries	Andrew Durr	adurr@chc1.org		part of book email 6/29/22		
178 Healthy Chicago 2025	Lauren P	FGHC	Elze Family Health Centers	Elze Family Health Centers		312-404-3033 (ext)	will be reached initially by PHCA ask		
179 Bgdt	Lauren P	FGHC	Episcopal Health Centers	Episcopal Health Centers			will be reached initially by PHCA ask		
180 Healthy Chicago 2025	Lauren P	FGHC	Howard Brown Centers	Dan Fulester	dan.fulester@howardbrown.org	312-404-3033 (ext)	will be reached initially by PHCA ask		
181 Healthy Chicago 2025	Lauren P	FGHC	Howard Brown Health	Nelson Reyes Soriano	nreyses@howardbrown.org	872-265-3478	submitted survey		
182 Healthy Chicago 2025	Lauren P	FGHC	PrimerCare Community Health	Martha Zamora	martha.zamora@primercare.org	312-491-5200 ext. 1022	submitted survey		300
183 Lauren P	Lauren P	Health	IL Coalition of Health Access	How Campaign May change contact			252 addresses including LGBTQ+ and OLCs		
184 Lauren P	Lauren P (aka Evan)	Change healthcare	Change Healthcare	Nik Adelman	nadelman@changehealthcare.com		sent link to toolkit, Lauren will followup, personal connection		
185 State State Agency	Lauren P (aka Evan)	Human services	IL DHS - Benefits Access Group	Bryan Finn	bfinn@dhs.gov		give to DHS contact?		
186 Lauren P	Lauren P (aka Evan)	Human services	IL DHS - Benefits Access Group	Bryan Finn	bfinn@dhs.gov		give to DHS contact?		
187 Margaret	Margaret	Criminal justice	IL Dept. of Juvenile Justice - Alharcane Super, Dir. of Programs	Amy Lufkin	amy.lufkin@iljjc.gov		Lauren will reach out to Amy week of 9/5		
188 Margaret	Margaret	Criminal justice	IL DOC, Parole Re-entry Support	Lauren Wareswood, Rob Vickery	lauren.wareswood@iljjc.gov; robert.vickery@iljjc.gov		Enabled message and toolkit, meeting scheduled		
189 MAC PE interst	Melkha	Behavioral health	Centenion	Amy Burke	amy.burke@centenion.com		sent email with toolkit, meeting planned		
190 MAC PE interst	Melkha	Behavioral health	Centenion	Breana Mason	breana.mason@centenion.com		for MB to contact only for now		
191 MAC PE interst	Melkha	Behavioral health	Choices Coordinated Care Solutions	Martha Zamora	marzam@choicesccs.org		for MB to contact only for now		6000

VII. Public Comments



Update:

A. None Reported

VIII. Additional Business: Old & New



IX. Announcements



A. New MAC and Subcommittee Membership Questionnaire

Medicaid Advisory Committee (MAC)

[HFS > About Us > Boards and Commissions > Medicaid Advisory Committee \(MAC\)](#)

The Medicaid Advisory Committee (MAC) advises the Department of Healthcare and Family Services with respect to policy and planning related to the health and medical services provided under the department's [Medical Programs](#) including Medical Assistance, [All Kids](#) and [FamilyCare](#) pursuant to federal Medicaid requirements established at 42 CFR 431.12.

- [Medicaid Advisory Committee Opportunities \(pdf\)](#)

Medicaid Advisory Committee (MAC)

[MAC Home](#)

[Overview](#)

[Members](#)

[Bylaws](#)

Step 1

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Medicaid Advisory Committee Opportunities

The Medicaid Advisory Committee (MAC) is seeking candidates interested in advising the Illinois Department of Healthcare & Family Services (HFS) on its Medical Assistance Program.

The MAC was created to advise HFS about health and medical care services under the Medical Assistance Program pursuant to the requirements of 42 CFR 431.12 with respect to policy and planning involved in the provision of medical assistance.

The MAC shall have the opportunity to advise on policy development and program administration, including furthering the participation of recipient members in the agency program pursuant to 42 CFR Section 431.12(e).

Vision Statement: The Medicaid Advisory Committee shall ensure that populations covered under HFS' Medical Assistance Programs have timely access to high quality medical care delivered in a cost-efficient manner that meets customer needs regardless of sex, race/ethnicity, primary language, geography, age, disability or other socioeconomic factors.

Please see descriptions of subcommittees under the MAC:

Community Integration Subcommittee: Established to advise the Medicaid Advisory Committee on short- and long-term recommendations to increase the number of seniors and persons with all types of disabilities receiving services in community settings. The subcommittee, comprised of a diverse group of stakeholders including Medicaid customer and will identify systemic barriers to achieving greater community integration and will review, discuss, and develop recommendations on strategies to ensure that long-term services and supports in the community are accessible and equitable. These strategies will be informed by established evidence-based practices, federal funding opportunities, programmatic requirements, and the practical realities of Illinois' medical programs. **(This subcommittee is no longer accepting application submissions.)**

Health Equity & Quality Subcommittee: Established to advise the Medicaid Advisory Committee concerning strategies to improve customer outcomes by ensuring that populations covered under HFS' Medical Assistance program have efficient, cost effective, and timely access to quality care that meets their need without discrimination based on race/ethnicity, gender, primary language, disability, sexual orientation, or socio-economic status.

Public Education Subcommittee: Established to advise the Medicaid Advisory Committee concerning materials and methods for informing individuals about health benefits available under the Department of Healthcare and Family Service's medical programs including, but not limited to, All Kids, FamilyCare, Aid to the Aged, Blind, or Disabled (AABD) medical.

N.B. Stakeholder Subcommittee: On January 16, 2018, United States District Judge Jorge L. Alonso approved the terms of the N.B. Consent Decree, which was agreed to by the state of Illinois and the Plaintiffs. The purpose of the Consent Decree is to design and implement a systemic approach through which all Medicaid-eligible children under the age of 21 in the State of Illinois, with reasonable promptness, will be provided the Medicaid-authorized, medically necessary intensive home and community-based services, including residential services, that are needed to correct or ameliorate their mental health or behavior disorders. The Stakeholder Subcommittee will be asked to provide feedback and input on specific aspects of the Implementation Plan, as requested by HFS.

To apply for consideration:

1. Interested parties must complete the required questionnaire [HERE](#) for consideration.
2. If you need further information, please contact Melishia.Bansa@Illinois.gov.

Step 2

HFS
Illinois Department of
Healthcare and Family Services

Medicaid Advisory Committee (MAC) & Subcommittee Application

Request for Membership Application

* Required

Please provide your contact information.

1. Name (Last, First, Middle Initial) *

Enter your answer

2. Employer (If you are working in a paid position; list all if more than one.)

Enter your answer

Step 3

X. Adjournment

