



HFS

Illinois Department of
Healthcare and Family Services

OUR VISION FOR THE FUTURE

We improve lives.

- ▶ We address social and structural determinants of health.
- ▶ We empower customers to maximize their health and well being.
- ▶ We provide consistent, responsive service to our colleagues and customers.
- ▶ We make equity the foundation of everything we do.

This is possible because:

- ▶ **We value our staff as our greatest asset.**

We do this by:

Fully staffing a diverse workforce whose skills and experiences strengthen HFS.

Ensuring all staff and systems work together.

Maintaining a positive workplace where strong teams contribute, grow and stay.

Providing exceptional training programs that develop and support all employees.

- ▶ **We are always improving.**

We do this by:

Having specific and measurable goals and using analytics to improve outcomes.

Using technology and interagency collaboration to maximize efficiency and impact.

Learning from successes and failures.

- ▶ **We inspire public confidence.**

We do this by:

Using research and analytics to drive policy and shape legislative initiatives.

Clearly communicating the impacts of our work.

Being responsible stewards of public resources.

Staying focused on our goals.

I. Call To Order



A. MAC: 2024 Chair – Audrey Pennington

As the Chief Operating Officer of Aunt Martha’s Health & Wellness, Audrey Pennington is responsible for ensuring the efficiency and excellence of the organization’s integrated model of health care, child welfare and community wellness services.

In addition to working with the President & CEO to advance Aunt Martha’s mission, vision, core values and strategic priorities, she is responsible for the day-to-day operations of more than 30 locations, including 23 community health centers, and over 800 employees. Aunt Martha’s operations generate more than \$70 million annually, reaching nearly 70,000 patients and clients from over 650 communities across Illinois.

With close to 30 years of health care, finance, and executive experience, Audrey’s role at Aunt Martha’s has continued to evolve to meet the leadership demands of a tightly integrated organization and the increasingly complex needs of its patients, clients, partners and employees. She coordinates the leadership teams of the agency’s three operating groups, including direct oversight of all health care services, supporting operational and clinical excellence, and fostering strong working relationships across all levels of the organization as well as with key partners.

She is at the forefront of the movement to promote a value-based, integrated model of services that cares for the whole person – body, mind and spirit. She has played an integral role in the use of technology to advance the accessibility, integration and quality of care. Her commitment to quality and total dedication to caring for the underserved is part and parcel of the culture of teamwork and accountability that drives Aunt Martha’s forward.

Audrey originally joined Aunt Martha’s in 2001 as Controller, and has held several senior administrative positions, including Executive Vice President of Health Services, Interim-Chief Financial Officer and Director of Health Finance. She earned a Bachelor of Science in Business Administration from the University of Illinois.



MEDICAID ADVISORY COMMITTEE (MAC)

May 3, 2024

VIRTUAL WebEx Meeting

10AM – 12PM



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Welcome To The MAC

The Medicaid Advisory Committee (MAC) advises the Department of Healthcare and Family Services with respect to policy and planning related to the health and medical services provided under the department's Medical Programs including Medical Assistance, All Kids and FamilyCare pursuant to federal Medicaid requirements established at 42 CFR 431.12.

House Keeping

- Meeting basics:
 - Please note, this meeting is being recorded.
 - To ensure accurate records, please type your name and organization into the chat.
 - If possible, members are asked to attend meetings with their camera's turned on, however, if you call in & need materials, please email Melishia.Bansa@Illinois.gov as soon as safely possible.
 - Please be sure to mute your audio except when speaking.
 - Please note that HFS staff may mute participants to minimize any type of disruptive noise or feedback.
- Comments or questions during the meeting:
 - If you are a Committee member and wish to make a comment or ask a question during the meeting, please use the WebEx feature to raise your hand, contact the host/co-host, or unmute yourself during QA sections facilitated by chair.
 - Please state your full name when asking a question or passing a motion.
 - If you are a member of the general public and wish to make a comment, please register to make a public comment prior to the meeting. Instructions to make public comments have been provided for you in the public meeting posting located on the MAC webpage.
 - If you have a question during the meeting, please utilize the Webex chat feature to send your question directly to the Committee chair or any of the host or co-host.

House Keeping

Meeting basics Cont.

- The chair will try to address as many questions as possible during designated sections of the meeting. We recognize that due to the limited allotted time, your question may not be answered during the meeting, therefore be sure to visit the HFS Webpage for a list of helpful resources. Your questions are important to us and will help inform the development of future presentations and informational materials.
- HFS is committed to hosting meetings that are accessible and ADA compliant. Closed captioning will be provided. Please email Melishia.Bansa@Illinois.gov in advance to report any requests or accommodations you may require or use the chat to alert me of challenges you may have encountered during the meeting.
- Patience, please – many meeting attendees may be new to MAC proceedings.
- Minutes of the prior meeting will be circulated to Committee members in advance of each session. Once approved, they will be posted to the website along with today's MAC presentation deck.

Summary of Agenda

- I. Call to Order**
- II. Roll call of MAC Committee Members**
- III. Introduction of HFS staff**
- IV. Review and Approval of Meeting Minutes**
- V. HFS Leadership Comments**
- VI. Healthcare & Family Services Executive Report**
- VII. Subcommittee Reports & Recommendations**
- VIII. Public Comments**
- IX. Additional Business: Old & New**
- X. Adjournment**

II. Roll Call of Committee Members



A. Roll Call

*Chair

**Vice Chair

- **Amber Smock**** - Access Living
- **Andrea Danes** - Foster Parent – MAC Resignation, Special Thank you
- **Audrey Pennington*** - Aunt Martha's Health & Wellness
- **Brian Cloch** - Oak Street Health | Transitional Care Management
- **Howard Peters III** - HAP, Inc.
- **Kathy Chan** - Cook County Health
- **Kim Mercer-Schleider**- Illinois Council on Developmental Disabilities, Sending a substitute – Mariel Hamer-Sinclair
- **Larry McCulley** - SIHF Healthcare
- **Dan S. Lustig**- Haymarket Center
- **Flavia Lamberghini** – UIC Pediatric Dentistry Department | Apple Dental Care
- **John J. Spears** - Foster Parent
- **Kimberly A. Hefner** - Riverside School District 96 | Parent
- **Lettie Beatrice Hicks** - COFI | Parent
- **Mary Cooley**- Aetna Better Health of Illinois

III. Introduction of HFS Staff



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IV. Review and Approval of Meeting Minutes



V. HFS Leadership Comments



VI. Healthcare & Family Services Executive Report



VI A. Innovations & Equity



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VI.A1 HTC Transformation Update

HTC Scope

15 healthcare transformation collaboratives are testing pilot innovations and community-driven approaches throughout Illinois

HTCs working to:

- Develop a workforce to meet community needs
- Address health disparities
- Expand and integrate community-based services to address Health Related Social Needs including housing supports, transportation, food insecurity and violence prevention (among others)



Examples

- Connecting people to ***community-based behavioral health care and social services*** following inpatient hospital and emergency room visits
- ***Creating and modernizing clinical care spaces*** that are easily accessible by Medicaid customers and offer access to holistic, person-centered care
- Expanding access to ***locally-based specialty care*** in socially vulnerable communities to improve health outcomes for Medicaid customers with serious and chronic conditions
- ***Deploying community health workers*** to identify and connect people to services that address their health-related social needs in a culturally responsive manner



HTC Coverage Illinois-wide

Note: awarded applications are assigned to counties based on each project's service area as described in the funding application

Medicaid Innovation Collaborative

(Various service areas and projects, across Champaign, Fulton, Knox, Madison, McLean, Peoria, Tazewell, Vermillion, Warren, Winnebago and Woodford Counties)

East St. Louis Transformation Partnership (Touchette)

(East St. Louis Metro Area Counties)

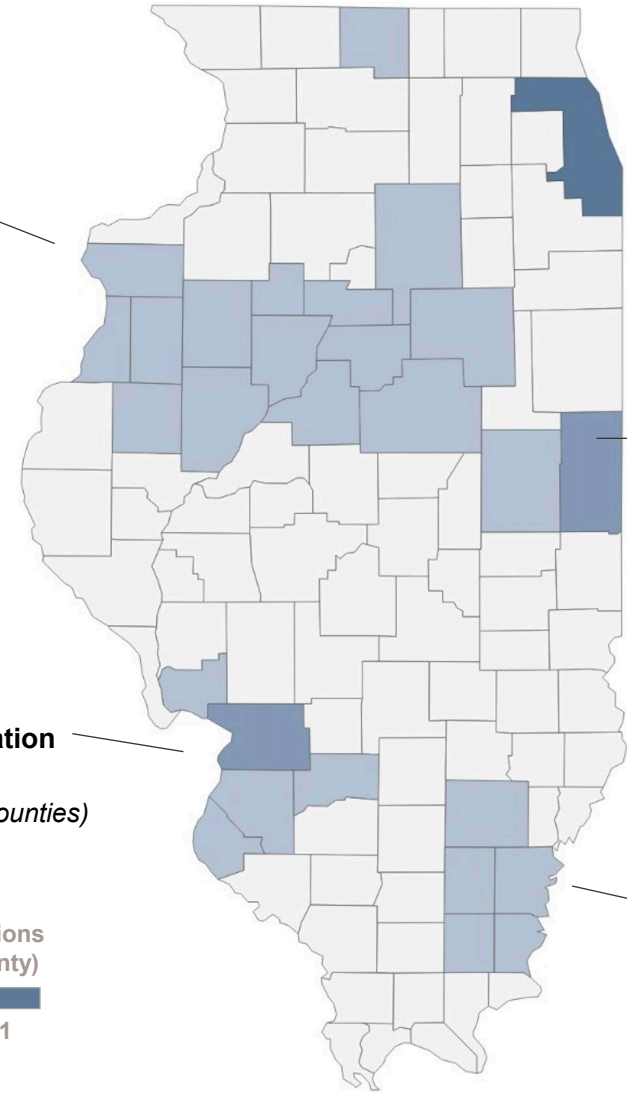
Vermillion County Community Health Collaborative

(Vermillion County)

Integrated HUB Egyptian Health Dept.

(Saline, Gallatin, White, Hamilton and Wayne Counties)

Number of awarded applications
(service area counts by county)



HTC Coverage Cook County

North

Chicago Northside Collaborative

West

Wellness West

Collaborative Bridges

West Cook Coalition

55th & Pulaski Collaborative

South & West

PATH: Pediatric and Adolescent Transformative Healthcare

Safe Reentry Network Collaborative

South

South Side Health Equity Collaborative

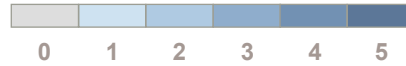
South Side Healthy Community Organization

Center for Better Aging

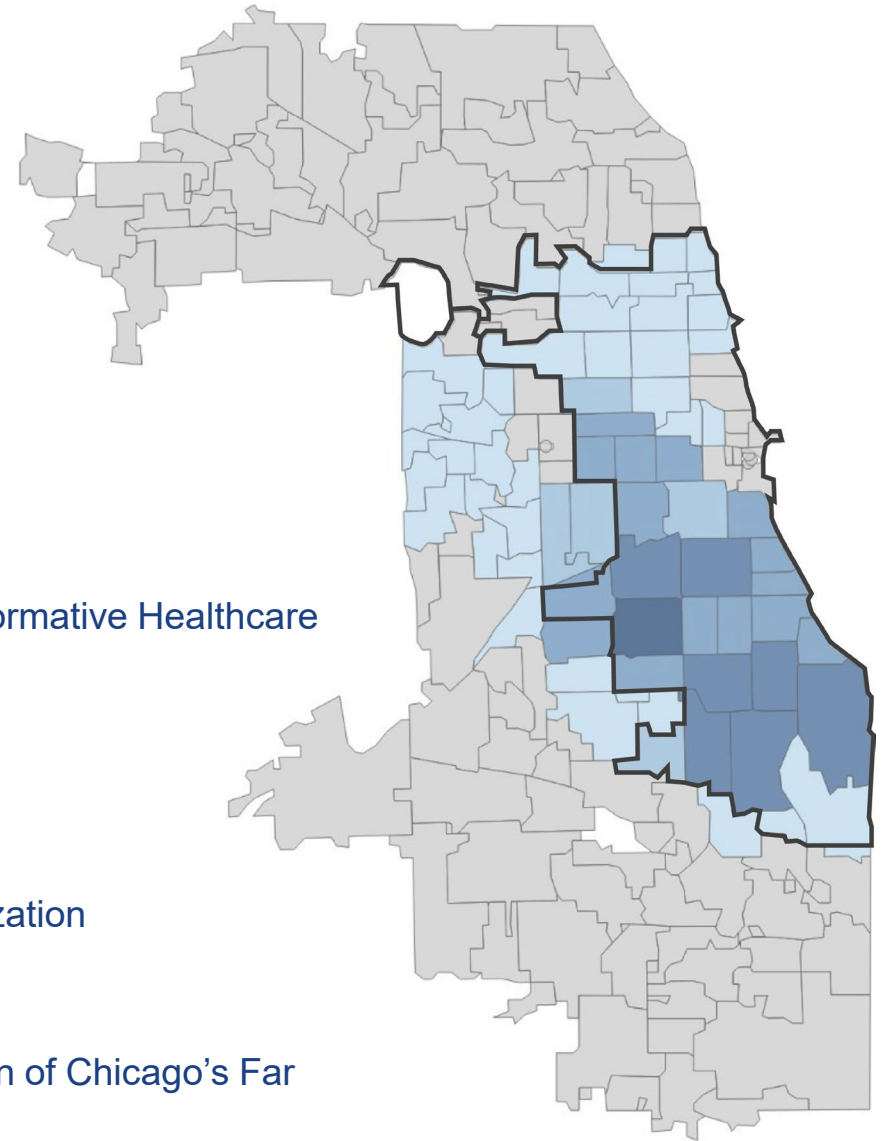
Healthcare Transformation Collaboration of Chicago's Far

Southside Communities

Number of awarded applications
(service area counts by zip code)



Note: awarded applications are assigned to zip codes based on each project's service area as described in the funding application





Questions?





VI.A2 CCBHC



Certified Community Behavioral Health Clinics (CCBHC)

- On March 20, 2024, in compliance with the Illinois CCBHC Act, HFS submitted an application to participate in the federal CCBHC Demonstration Program
- The Demonstration will provide federal authority for Illinois to certify and reimburse CCBHCs for provision of integrated mental health, substance use and physical health services
- CCBHCs may offer all services in-house or may partner with other community-based providers through Designating Collaborating Agreements



Certified Community Behavioral Health Clinics (CCBHC)

- As part of the Demonstration application, HFS provisionally certified 19 CCBHC locations that met all federal and state CCBHC requirements
- Each CCBHC location has a specific Prospective Payment System (PPS) daily encounter rate that covers existing and anticipated costs for implementing all required services
- HFS will be notified in June 2024 if the application has been approved
- If approved, CCBHCs will begin operations in October 2024
- HFS is evaluating other options to obtain federal authority for CCBHCs if not approved



Questions?





VI.A3 New Initiatives



Maternal Health and Birth Equity Initiative

- Multi-agency budget initiative to advance birth equity and uplift community-based care and local partnerships:
 - Development of a new statewide strategic plan, led by IDPH
 - New DHS diaper distribution pilot program
 - Increased DHS Home Visiting Program investment
 - IDPH Birth Equity Resource Building grants
 - Establishment of a Child Tax Credit targeted at low-income families with children under three
 - Increased DCEO Reproductive Health Facilities grant funding
 - Builds upon work at HFS to implement:
 - New maternal health provider types
 - Enhanced Medicaid Technical Assistance Center (MTAC) training and supports for new Medicaid providers



Executive Order on Financing and Access for Sickle Cell Disease Treatment and Other High-Cost Drugs and Treatment

- Creates a new HFS-led Advisory Council to:
 - Draw from the expertise of national, state, provider, consumer advocates, and individuals with lived experience.
 - Review innovative payment and financing structures with a focus on outcomes-based models.
 - Develop financing policy options with a focus on equitable access in Medicaid.
 - Make recommendations to the Governor and General Assembly through a report due December 31, 2024.



Medical Debt Relief Program

- Individuals struggling with medical debt face unique challenges, including an increased risk of bankruptcy, difficulties affording basic needs, and pressure to forgo needed medical care.
- Budget and legislative initiative proposes a \$10 million investment to eliminate up to \$1 billion in medical debt for 340,000 Illinoisans.
 - Builds on similar program for Cook County residents with a statewide investment.
- Nonprofit grant partner will acquire medical debt in large portfolios for a fraction of its face value.
- Eligible individuals include:
 - Individuals whose medical debt is 5% or more of their annual income
 - Individuals up to 400% FPL



Questions?





VI.A4 Active Solicitations



RFA – Managed Preventive Care and Education Organization

- Public Act 102-0699 tasked HFS with establishing and implementing a Managed Primary Care Demonstration Project
- RFA released April 1, 2024
 - Applications due May 31, 2024
- Goal is to close preventive care gaps
- \$60 million available through June 2026
 - Additional years of funding subject to appropriation



NOFO – Healthcare Transformation Capital Investment Grant Program

- Capital Development Board, in coordination with HFS issuing this NOFO
- NOFO released May 1, 2024, applications due July 1, 2024
- Designed to address some of the capital needs of Healthcare Transformation Collaboratives, but participation in an HTC is not a pre-requisite for eligibility for this opportunity
- \$200 million available



Questions?





VI.A5 1115 Waiver Application Status

1115 – Proposed HRSN Medicaid Benefits



Housing support



Medical respite



Reentry services:
transition from
incarceration



Community reintegration:
transition from
institutions



Food and
nutrition
services



Violence
prevention/
intervention



Employment
assistance



Non-medical
transportation

First priorities for implementation





HRSN 1115 Transformation Waiver Status

- HFS submitted request to federal CMS on June 23, 2023.
 - CMS issued a 12-month extension of existing pilots through June 30, 2024.
- HFS is engaged with federal CMS in weekly negotiations, working towards approval of HRSN benefits in Summer 2024 (targeting June 30).



Implementation Planning Underway

- Prioritizing housing supports, medical respite, and reentry for initial implementation
 - In accordance with HFS commitments under the Plan to Prevent and End Homelessness
- **Interagency steering workgroup established**
- External stakeholder engagement and technical workgroups
- Budget planning
- Systems modifications
- Rate development
- Business processes

Healthcare Transformation Waiver Timeline





Questions?



VI B. Program Updates




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VI.B1 Provider Rate Increases

- 
- A. HFS has proposed to update rates for provider types whose reimbursement rates are established by the Practitioner Fee Schedule, effective April 1, 2024
 - B. Practitioner rates are being adjusted from generally reimbursing at 60% of Medicare to 70% of Medicare, with a reimbursement ceiling set at 100% of Medicare for all services but behavioral health and non-cesarian obstetrical services.
 - C. This proposed change will result in an annual increase in Medicaid liability of \$120.8 million for services provided through fee-for-service or through managed care organizations. The State Plan Amendment implementing this rate change was submitted to federal CMS in mid-March.





Questions?





VI.B2 MCO Update

A. Helena Lefkow, New Deputy Administrator of Managed Care Performance



Helena Lefkow has extensive experience collaborating with state agencies, health plans, associations, and other stakeholders on the development and implementation of Medicaid law, regulation, and policy. Helena most recently served as a subject matter expert on Illinois Medicaid for Health Management Associates (HMA). Prior to joining HMA, Helena was the senior director of Managed Care Policy for the Illinois Health and Hospital Association (IHA), where she developed legislation and policy positions on a wide array of Medicaid and commercial managed care issues. Helena also led IHA's efforts to resolve hospital billing and Medicaid managed care claims processing errors and contributed to the development of the MCO comprehensive billing manual for hospital services.

Helena received her Master of Public Affairs from the University of Wisconsin-Madison and Bachelor of Arts from Northwestern University. She has served as a member of the Illinois Workers' Compensation Medical Fee Advisory Board and the Illinois Child Welfare Advisory Committee.

B. First Meeting

Managed Care Oversight Commission Meeting April 26, 2024, 1:30-3:00 pm

- I. Call to Order
- II. Welcome by MCO Oversight Commission Co-Chairs
- III. Roll Call of MCO Commission Members
- IV. Introduction of HFS staff
- V. Introduction to New Deputy Administrator of Managed Care Performance.
- VI. Introduction of MCO Commission Members
- VII. Review of Meeting Dates
- VIII. Review Purpose of the MCO Oversight Commission
- IX. Healthcare & Family Services Executive Presentations
- X. Discussion
- XI. Public Comments
- XII. Additional Business: Old & New
- XIII. Adjournment



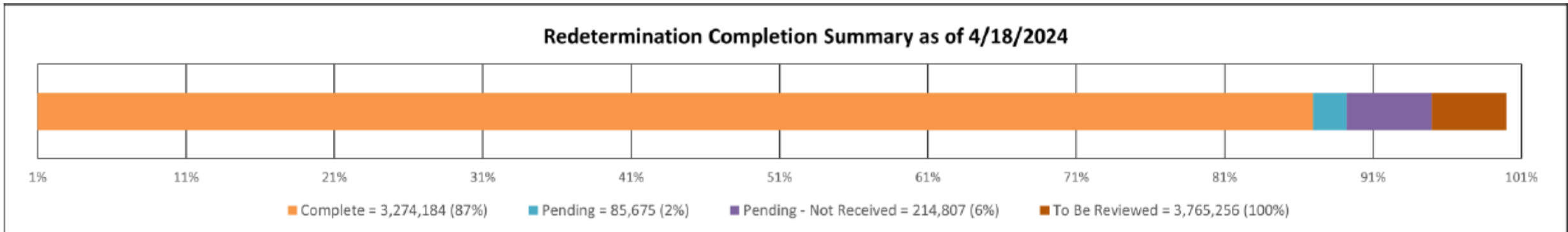
Questions?





VI.B3 Status of Rede Activity

PHE Unwinding Redetermination Data

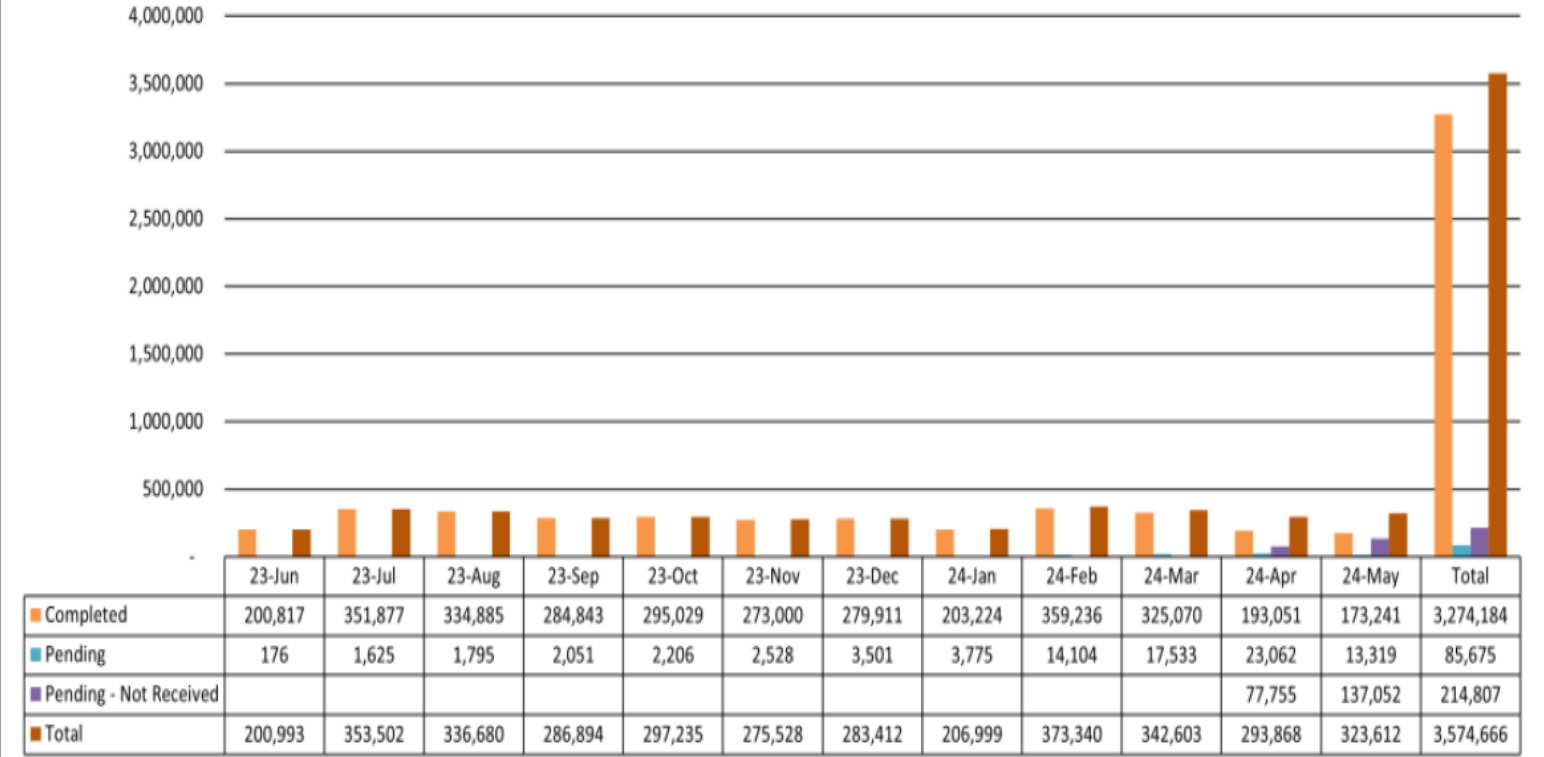


[Report Center](#)



Redetermination Completion Status

Redetermination Completion Status by Individual

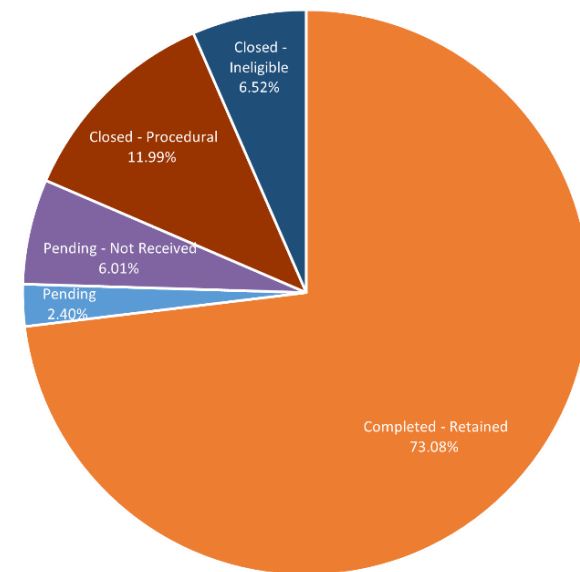


Redetermination by Status

Redetermination Status by Individual													
Status Type	23-Jun	*23-Jul	23-Aug	23-Sep	23-Oct	23-Nov	23-Dec	24-Jan	24-Feb	24-Mar	24-Apr	24-May	Grand Total
Completed - Retained	167,260	276,340	271,344	227,040	234,642	210,992	218,298	155,797	256,095	242,180	182,014	170,420	2,612,422
Pending	176	1,625	1,795	2,051	2,206	2,528	3,501	3,775	14,104	17,533	23,062	13,319	85,675
Pending - Not Received											77,755	137,052	214,807
Closed - Procedural	19,732	45,974	38,079	35,982	37,257	42,092	41,683	31,957	72,392	62,055	866	591	428,660
Closed - Ineligible	13,825	29,563	25,462	21,821	23,130	19,916	19,930	15,470	30,749	20,835	10,171	2,230	233,102
Totals	200,993	353,502	336,680	286,894	297,235	275,528	283,412	206,999	373,340	342,603	293,868	323,612	3,574,666

Status Type	Status Type Defined
Completed - Retained	Approved (Medical Benefits Continue)
Pending	Redetermination is received, but not yet processed
Pending - Not Received	Redetermination request has been sent but no response from customer (only seen on 'in-flight' records)
Closed - Procedural	Failed to respond to redetermination or failed to provide supporting information
Closed - Ineligible	Over income, refused to provide information, deceased, left the home, moved out of the state, customer request to withdraw/close case

% of Redetermination Status by Individual - YTD





Questions?





VI.B4 HBIS/HBIA Update

HBIA and HBIS Categorical Changes

- Individuals with the status of: Lawful Permanent Resident (green card holder) in the United States of less than five years (LPR <5), are no longer eligible for the HBIA and HBIS programs. Last day of coverage was April 30, 2024.
- We estimate the population impacted to be roughly 5,800 individuals. The largest numbers of individuals affected by this categorical change live in Cook County.
- These individuals may be eligible for subsidies on the federal health insurance marketplace.
- HFS sent a letter to individuals with this immigration status the week of 3/18/24. The letter includes a referral to the Marketplace.
- HFS is employing community partnerships, media, and other outreach tactics to refer these impacted individuals to the health insurance marketplace or other available coverage.



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Categorical Changes Continued

- Legal Permanent Residents who have been in the United States for **over** five years (LPR > 5) may qualify for Medicaid coverage and will automatically transition to Medicaid beginning in May if they otherwise meet eligibility requirements.
 - Customers enrolled in a Medicaid managed care plan will remain enrolled in the same Medicaid managed care plan.
 - Customers who transition to Medicaid coverage will have access to the full Medicaid benefit package and be eligible for federal matching funds.
 - Customers who lost coverage because they are LPR with fewer than 5 years, may become Medicaid eligible again after they attain LPR > 5 years status if they meet other eligibility requirements.





Customer Notice link & Public Notice

Link to Press Release:

- [IHFS to Proceed With Health Benefits for Immigrant Adults and Seniors Redetermination Process](#)

Link to Customer letter:

- [Sample Client Notice for Legal Permanent Residents under 5 Years](#)

Other helpful information can be found on the [Health Benefits for Immigrants](#) page, including frequently asked questions and information on the Marketplace.



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Renewals

- Customers in HBIA and HBIS who had not been redetermined already had their redetermination date changed to May 31, 2024.
- Redetermination notices went out April 1.
- Customers who do not respond by mid-May will be given a 30-day grace period.
- Failure to respond during the grace period will result in coverage loss effective July 1.



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Marketplace Health Coverage

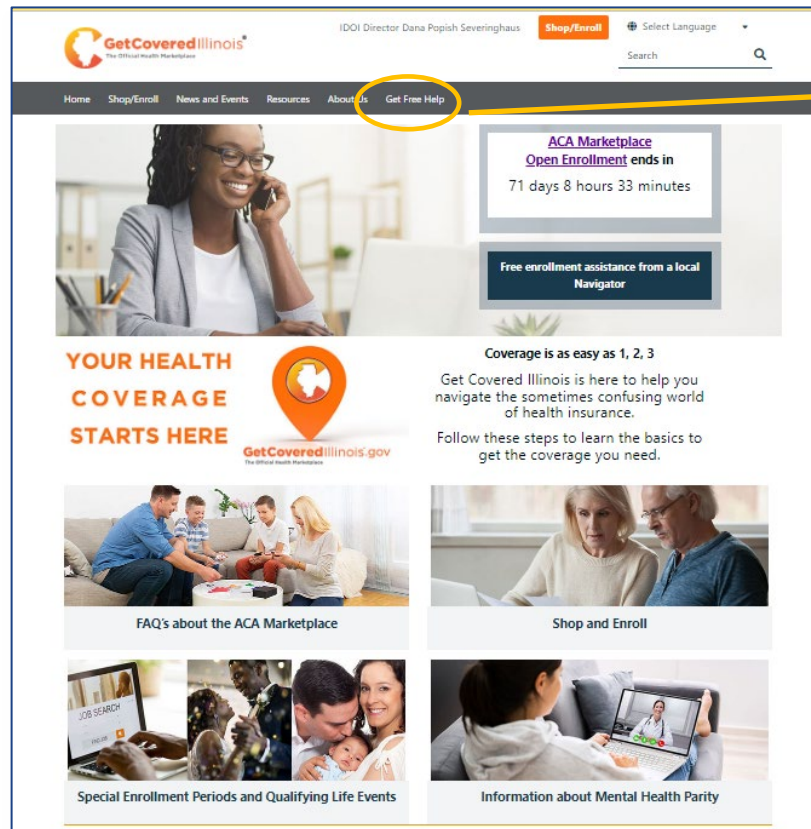
- Individuals losing HBIA or HBIS coverage may be eligible for a Special Enrollment Period (SEP) in the Health Insurance Marketplace with financial help (e.g., advance premium tax credits, cost-sharing reductions).
 - This includes the Marketplace SEP for individuals at or below 150% FPL. This SEP is not tied to a change and is available through December 31, 2025.
 - While seniors 65+ do not normally qualify for the marketplace, in this instance they DO qualify for ACA Marketplace coverage because they do not qualify for Medicare until present 5yrs.
- A helpful tool for calculating potential subsidies available on the marketplace: [KFF Health Insurance Marketplace Calculator](#).



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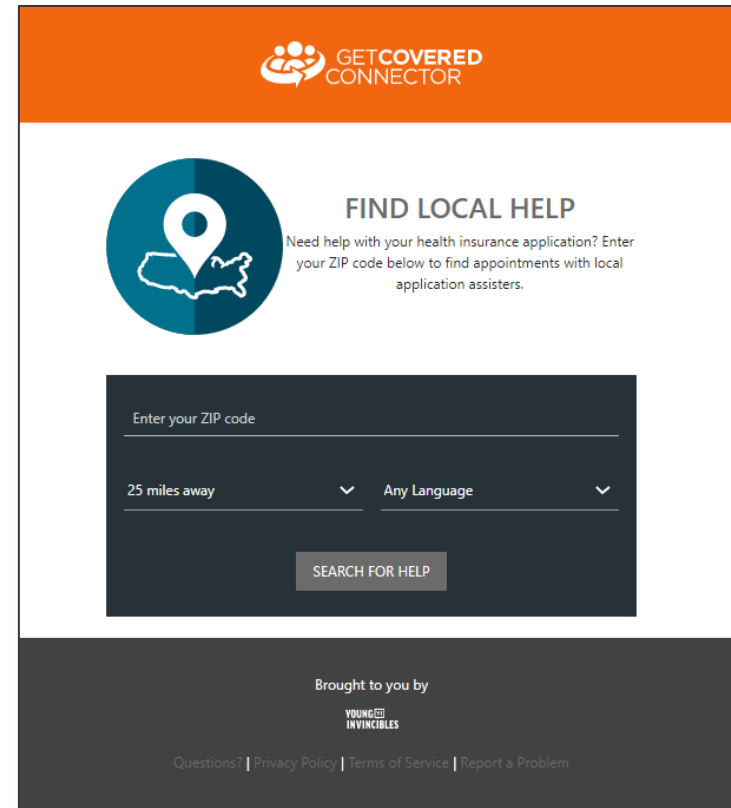
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Who Can Help? The Get Covered Connector



[Home
\(illinois.gov\)](https://www.getcoveredillinois.gov)

Get Free
Help



<https://widget.getcoveredamerica.org/get-covered-illinois/>




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Questions?





VI.B5 Other Administrative Comments or Updates



Questions?



VII. Subcommittee Reports & Recommendations





VI.B. Health Equity and Quality Care Subcommittee

Health Equity and Quality Care Update

A. The March Health Equity and Quality Care Subcommittee Meeting was Postponed

1. Pending Admin Review of the 2024-2027 Quality Strategy
2. LTSS Workgroup
 1. Please contact Melishia.Bansa@illinois.gov if interested.

B. Health Equity and Quality Care Subcommittee 2024 Meeting Schedule

(Dates subject to change)

•June 25, 2024

•September 24, 2024

•December 17, 2024



VI.C. NB Stakeholder Subcommittee Update

NB Stakeholder Subcommittee Update

- A. As of March 31, 2024, 3,627 youth have been referred to Pathways to Success
- B. Tier 1 Referrals: 542
- C. Tier 2 Referrals: 3,085
- D. There are currently 6,256 youth eligible for the program
- E. Referrals are based on CCSOs' staffing capacity
- F. HFS has provided \$1 million in ARPA funding to each DSA to support staffing
- G. PATH continues to provide training on all Pathways to Success services for CCSOs and has focused on enhancing engagement strategies for CCSOs
- H. The Subcommittee membership is being revised to ensure that a quorum can be consistently met and is moving to bi-monthly meeting schedule for the rest of 2024.



VI.D. Public Education Subcommittee

C. Public Education Subcommittee

- A. Last meeting was on 4/24/2024
- B. HFS changed the meeting frequency to quarterly from bimonthly; next meeting scheduled for 8/21/2024
<https://hfs.illinois.gov/about/boardsandcommissions/mac/publiced/schedule.html>
- C. HFS reviewed the most recent data for the Medicaid Redetermination process (most recent data report can be found here: <https://hfs.illinois.gov/info/reports.html> (March 2024))
- D. HFS reviewed recent data and shared updates regarding categorical changes and transition to Managed Care for the HBIA (Health Benefits for Immigrant Adults) and HBIS (Health Benefits for Immigrant Seniors) programs (data reports can be found in this link, most recent one is March 2024 <https://hfs.illinois.gov/info/reports.html>)
- E. HFS briefly reviewed the recent CMS Final Rule change and shared they're still digesting it themselves (see link to the final rule here <https://www.federalregister.gov/documents/2024/04/02/2024-06566/medicaid-program-streamlining-the-medicaid-childrens-health-insurance-program-and-basic-health>)

C. Public Education Subcommittee

- F. HFS postponed the 1115 Continuous Eligibility Waiver update/agenda item, and shared a brief update on the progress of IL setting up a State-Based Marketplace**
- G. HFS shared the list of PHE Unwind Flexibilities its considering making permanent post PHE Unwind**
- H. DHS shared updates on its recent trainings for its case worker staff, recent hiring data and recent call center data**
- I. HFS reviewed recent data from its communications and paid media campaign for the Medicaid Redetermination process**
- J. HFS shared the hiring of the new Deputy Administrator for Managed Care Performance, Helena Lefkow (Replacing the position Robert Mendonsa retired from)**

VII. Public Comments



A. None

IX. Additional Business: Old & New





IX.A. Items for Future Discussion



IX.B. HFS Announcements

MAC & Subcommittee Resources

1. To receive MAC email notifications regarding public meeting notices, sign up for our MAC and Subcommittee Listserv:
 - a. [Medicaid Advisory Committee \(MAC\) | HFS \(illinois.gov\)](#)
 - b. [MAC and Subcommittees E-mail Notification Request | HFS \(illinois.gov\)](#)

MAC & Subcommittee Resources

B. The Illinois Department of Healthcare and Family Services (HFS) utilizes a range of social media accounts to better reach our customers and stakeholders. We encourage you to follow us on:

1. Twitter: <https://twitter.com/ILDHFS>
2. Facebook: <https://www.facebook.com/ILDHFS>
3. LinkedIn: <https://www.linkedin.com/company/ildhfs/>

for important news, announcements and alerts. And please spread the word to your own followers.

Together, let's keep those we serve well informed, educated and empowered!

X. Adjournment

THANK YOU

