



HFS

Illinois Department of
Healthcare and Family Services

Medicaid Advisory Committee
Community Integration Subcommittee
September 1, 2022

Agenda

- I. Call to order
- II. Roll call of committee members
- III. Introduction of HFS staff
- IV. Review and approval of meeting minutes
- V. Subcommittee recommendations – status and instructions
- VI. HCBS Waiver for Persons who are Elderly – Department on Aging
- VII. Community Integration for the reentry population – Sherie Arriazola Martinez, Cook County Sheriff’s Office
- VIII. HCBS Waiver Program for Medically Fragile/Technology Dependent Children - HFS
- IX. Discussion
 - A. Meeting Wrap up & Action Items
- X. Public comments
- XI. Additional Business: Old & New
 - A. Items for future discussion
 - B. HFS Announcements
- XII. XII. Adjournment

Subcommittee Recommendations

I. Status

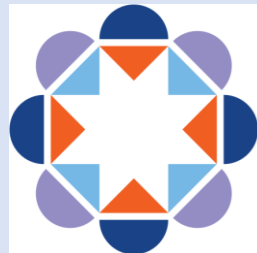
II. Instructions

MAC Community Integration Subcommittee

Overview of the Medically Fragile, Technology Dependent (MFTD) Waiver

Pam Winsel, Bureau Chief
Waiver Operations Management

9/1/2022



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Eligibility Criteria for the MFTD Waiver



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- Customers who, because of the severity of their physical illness or disability would require admission to a hospital or nursing facility without the services provided under the waiver.
- Meet the minimum score on Level of Care (LOC) tool.
- U.S. citizen or legal alien.
- Resident of the State of Illinois.
- Be Medicaid eligible (with waiver of parental income).
- Resides with family or legally responsible adult(s) in a private residence.
- Estimated cost of care is less than estimated cost for institutional care.

Medically Fragile, Technology Dependent Waiver

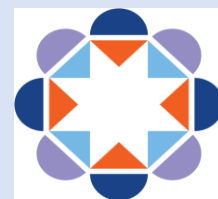
- As of 2017, all waiver customers may stay enrolled in the waiver program, regardless of age, if enrolled prior to their 21st birthday.
- Currently there are approximately 1,300 customers receiving services through the MFTD waiver.



Medically Fragile, Technology Dependent Waiver

• Waiver Services

- Respite
- Specialized Medical Equipment and Supplies
- Environmental Accessibility Adaptations
- Family Training
- In-Home Shift Nursing for adults over age 21
 - (Under 21 provided through EPSDT)
- Certified Nursing Assistant (CNA) for adults over age 21
 - (Under 21 provided through EPSDT)
- Nurse Training
- Placement Maintenance Counseling Services



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Medically Fragile, Technology Dependent Waiver

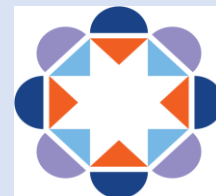
- **EPSDT—Early and Periodic Screening, Diagnostic, and Treatment**
 - The EPSDT benefit provides comprehensive and preventive health care services for children under age 21 who are enrolled in Medicaid.
 - Routine medical, vision, dental, hearing, lead screening, immunizations, health education, etc.
 - States are required to provide any additional health care services that are medically necessary to treat, correct, or reduce illnesses.
 - In Illinois, EPSDT covers in-home shift nursing and certified nursing assistant services for children under age 21 who are enrolled in Medicaid, regardless if they are enrolled in the MFTD waiver.



Waiver Services

- **Respite:**

- Periodically relieving the family of care-giving responsibilities.
- Physician ordered service provided by licensed nurses and certified nurse aides in the customer's home or in a Community-Based Health Care Center.
- Limited to a maximum of 14 days or 336 hours annually.
 - During the COVID-19 Public Health Emergency, the maximum number of hours of respite has been increased to 672 hours annually.

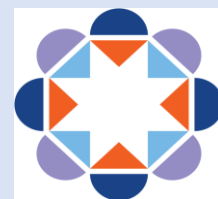


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Waiver Services

- **Specialized Medical Equipment and Supplies:**
 - Medical supplies, equipment, and appliances needed to maintain a customer safely in the home.
 - There is a \$25,000 maximum per customer per five-year period for any combination of Environmental Accessibility Adaptations and Specialized Medical Equipment and Supplies.



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Waiver Services

- **Certified Nursing Assistant (CNA):**
 - Physician ordered service provided to adults (age 21 and over)
 - Assist with checking vital signs, measuring height and weight, measuring intake and output, feeding, toileting, turning and positioning, transferring, bathing, observing response to care, reporting, and recording observations of the customer's condition, cleaning and caring for equipment, transporting, etc.
 - For customers under age 21, CNA services are provided through the EPSDT benefit.



Waiver Services

- **Environmental Accessibility Adaptations:**

- Physical adaptations to the home or family vehicle which are necessary to ensure the health, safety, and welfare of the customer, or which enable customer to function with greater independence in the home or community.
 - Minor carpentry; installation of ramps and grab-bars; house lifts (when a ramp is not possible); widening of doorways; bathroom modifications; installation of specialized electric and plumbing systems necessary to accommodate the medical equipment; professional electrical assessments to ensure that the medical equipment that requires electricity can safely operate in the home; and generator purchase and/or repair.



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Waiver Services

- **Family Training:**
 - Instruction about treatment regimens and use of equipment necessary to safely maintain the customer at home.
 - It may also include training such as Cardiopulmonary Resuscitation (CPR).

Waiver Services

- **In-Home Shift Nursing:**

- Physician ordered service provided by licensed RNs and LPNs to adults (age 21 and over) that require hourly shift nursing rather than an intermittent visit to perform a specific task.
 - For customers under age 21, in-home shift nursing is provided through the EPSDT benefit.
- During the COVID-19 Public Health Emergency, legally responsible adults who are licensed RNs and LPNs have been allowed to provide hourly shift nursing to their child.
- HFS and DSCC are working with CMS to make this a permanent waiver service.



Waiver Services

- **Nurse Training:**

- Provides up to four (4) hours per nurse per year of child specific training in the use of new or unique prescribed equipment, or special care needs of the customer.

Waiver Services

- **Placement Maintenance Counseling Services:**
 - Physician ordered short-term, issue-specific family or individual counseling for the purpose of maintaining the customer in the home.
 - Provided by a licensed behavioral health professional.



Medically Fragile, Technology Dependent Waiver

- **Contact Information:**

- Healthcare and Family Services

- 217-524-4148

- HFS.HCBSWaiver@illinois.gov

- University of Illinois at Chicago – Division of Specialized Care for Children (DSCC)

- (800) 322-3722

- dsc@uic.edu





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Community Integration for the Reentry Population

Sherie Arriazola Martinez
Cook County Sheriff's Office



Medicaid 1915(c) Home
and Community Based
Services
Persons Who are Elderly
Waiver

Medicaid Advisory Committee,
Community Integration
Subcommittee
September 1, 2022
Lora McCurdy, Deputy Director

Mission Statement

The Department on Aging administers a comprehensive service-delivery system to serve and advocate for older Illinoisans and their caregivers by administering quality and culturally appropriate programs that promote partnerships and encourage independence, dignity and quality of life.

Respect for yesterday, support for today and planning for tomorrow.

Department Overview

- ▶ The Department's major programs and services include:
 - ▶ Community Care Program (CCP) (Age 60 and Older)
 - ▶ Adult Protective Services (Age 60 and Older, Persons with disabilities 18-59)
 - ▶ Long Term Care Ombudsman Program (Age 60 and Older,)
 - ▶ Home Care Ombudsman Program (Age 60 and Older, Persons with disabilities 18-59)
 - ▶ Benefit Access (65 and Older, Persons with disabilities 16-64)
 - ▶ Older Americans Act Services (Age 60 and Older)

Community Care Program (CCP) Eligibility

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Are 60 years old or older

Are either U.S. citizens or eligible non-citizens within the specific categories

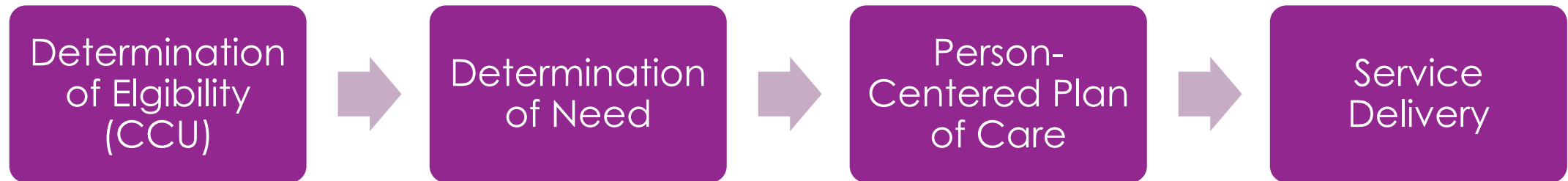
Are residents of Illinois

Have non-exempt assets of \$17,500 or less (Your home, car, or personal furnishings are classified as exempt assets.)

Have an assessed need for long term care (to be at risk for nursing facility placement as measured by the Determination of Need (DON) assessment).

Community Care Program Overview

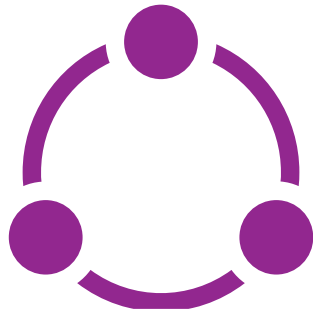
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Community Care Program Services



In-home care



Care
Coordination



Adult Day
Services

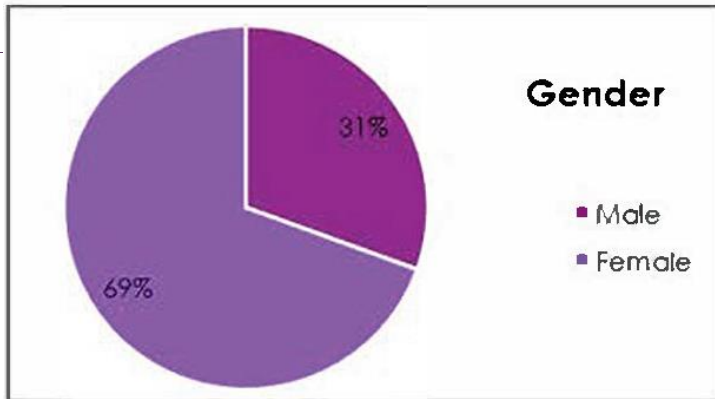
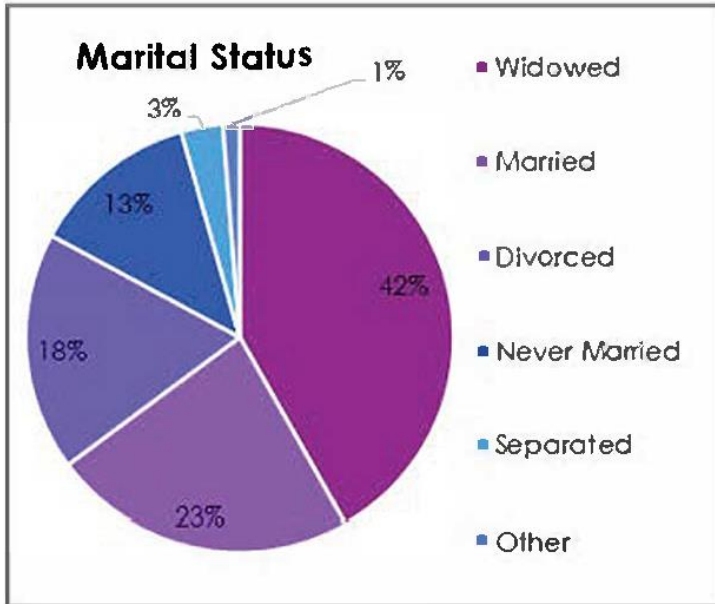


Emergency
Home
Response
System



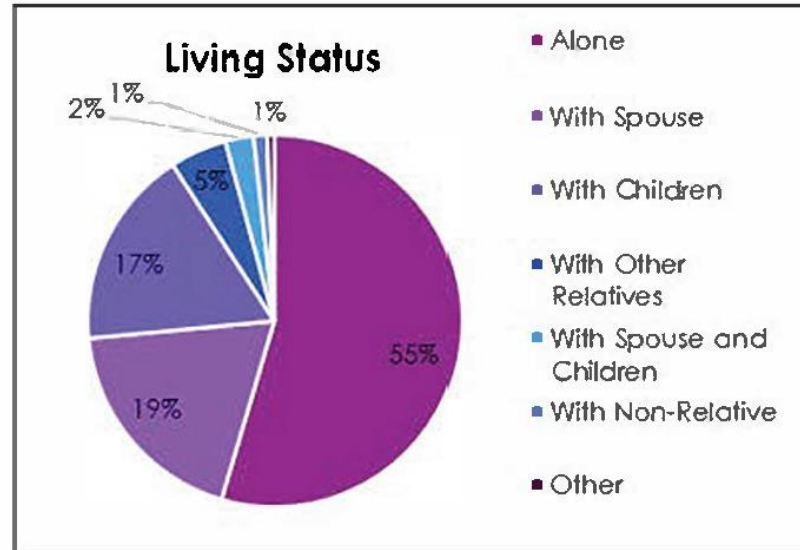
Automated
Medication
Dispenser

CCP Demographics

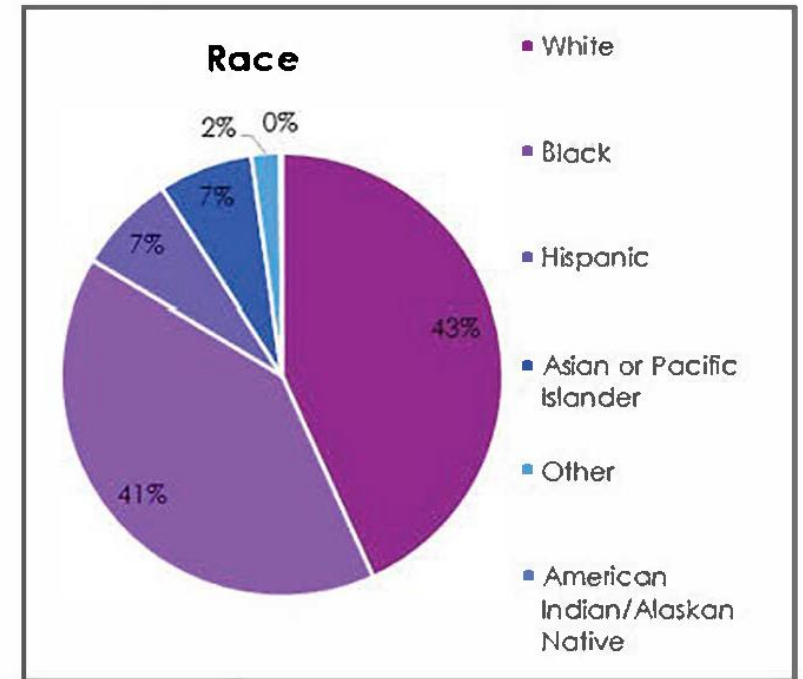


Average Income: \$16,120
Average Assets: \$2,188

Top 3 Impairments:
1) Arthritis
2) High Blood Pressure
3) Heart Condition



Average DON: 50



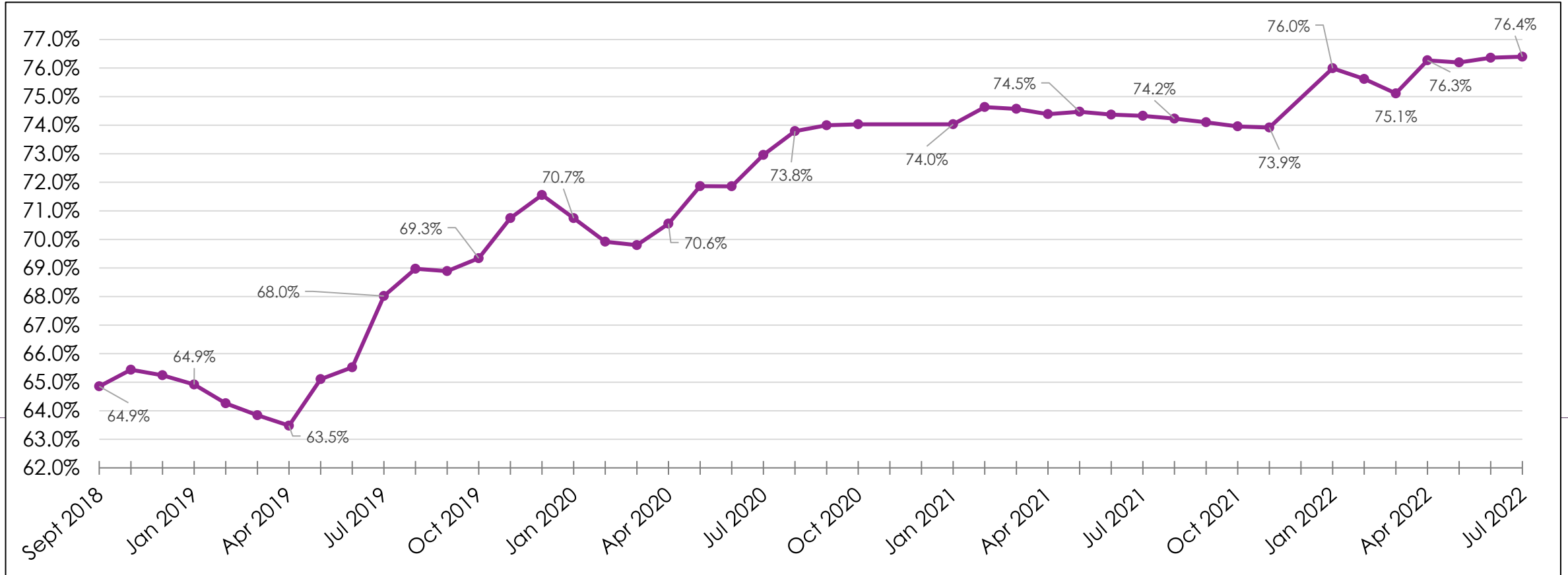
Authorized Caseload as of 8/18/2022 – 75,834

CCP and Aging MCO Caseload

PSA	Waiver Services provided by an MCO (all Medicaid)	Community Care Program (CCP)			Total CCP and MCO Participants
		Medicaid	Non-Medicaid	Total CCP Participants	
01	1,711	1,951	1,304	3,255	4,966
02	7,069	6,029	2,991	9,020	16,089
03	990	1,062	728	1,790	2,780
04	1,079	880	796	1,676	2,755
05	2,056	2,038	1,411	3,449	5,505
06	338	393	81	474	812
07	1,375	1,424	1,103	2,527	3,902
08	1,803	1,612	2,137	3,749	5,552
09	543	583	279	862	1,405
10	407	432	195	627	1,034
11	1,401	1,210	851	2,061	3,462
12	21,945	16,690	11,363	28,053	49,998
13	10,826	9,957	6,567	16,524	27,350
Total	51,543	44,261	29,806	74,067	125,610

Data as of April 15, 2022 as reported at the April 19, 2022 OASAC Medicaid Enrollment Oversight Subcommittee

IDoA CCP & MCO Percentage of Participants on Medicaid



Community Care Program Rate Increases over the past 4 years

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Care Coordination Unit Rate Increases

Service	Previous Rate	Rate Increase – 2/1/2022
Initial Assessment	\$142.73	\$342.73 (Increased 7/1/2018)
Reassessment	\$107.07	\$174.00 (Increased 12/1/2019)
Initial Assessment w/ Translation	\$367.73 (\$167.73 until 7/1/2018)	\$456.73
Reassessment w/Translation	\$199.00 (\$132.07 until 12/1/2019)	\$258.00
Choices for Care Prescreen	\$89.53	\$100.20
Prescreen w/Translation	\$114.95	\$136.20
Choices for Care Verification	\$19.55	\$65.43
Presumptive	\$142.73	\$219.99
Presumptive W/Translation	\$167.73	\$279.99
Plan of Care Adjustment	\$60.00	\$80.61
Deinstitutionalization	\$248.08	\$292.16
Case Management	\$12.83	\$21.61

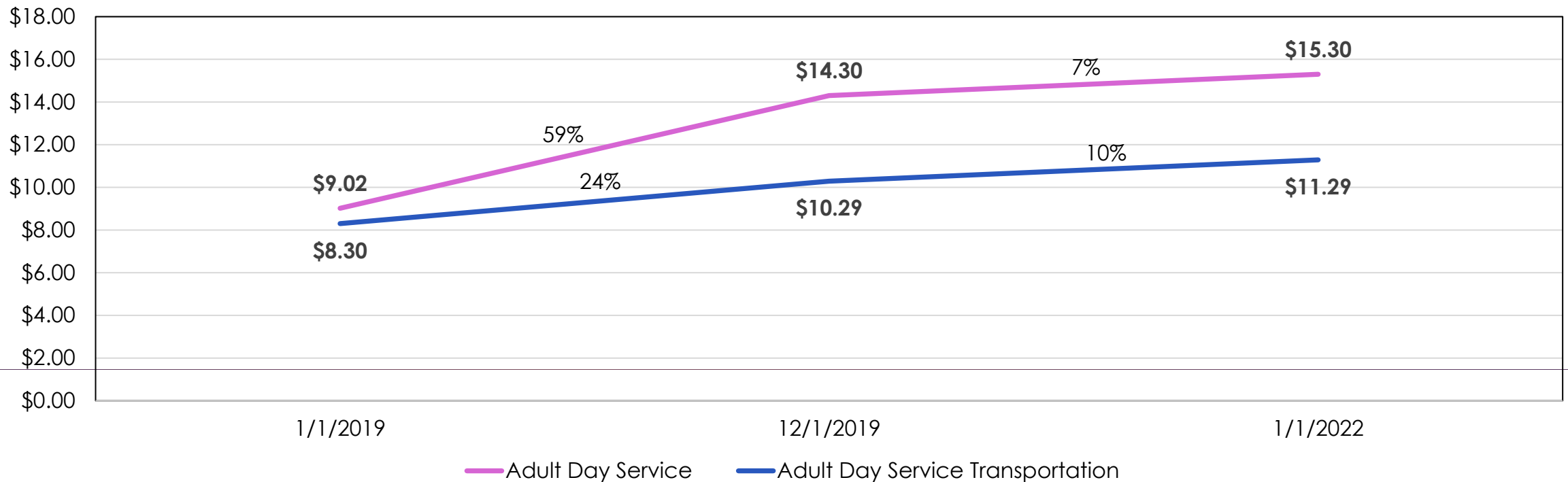
FFY21 Quality Satisfaction Survey Results

Service	Surveys Sent	Surveys Needed*	Surveys Returned	Percent Returned	Average Score
In-Home	14,678	382	4,697	32%	4.15
EHRs	6,956	380	2,060	30%	4.18
ADS	1,252	325	339	27%	3.88
AMD	43	12	16	37%	3.64
Total	22,886	1,087	7,096	31%	
Care Coordination (CCU)	22,929	382	5,782	25%	4.03

*Surveys needed based on minimum 95% confidence level, 5% margin of error with CMS

Community Care Program Rate Increases over the past 4 years

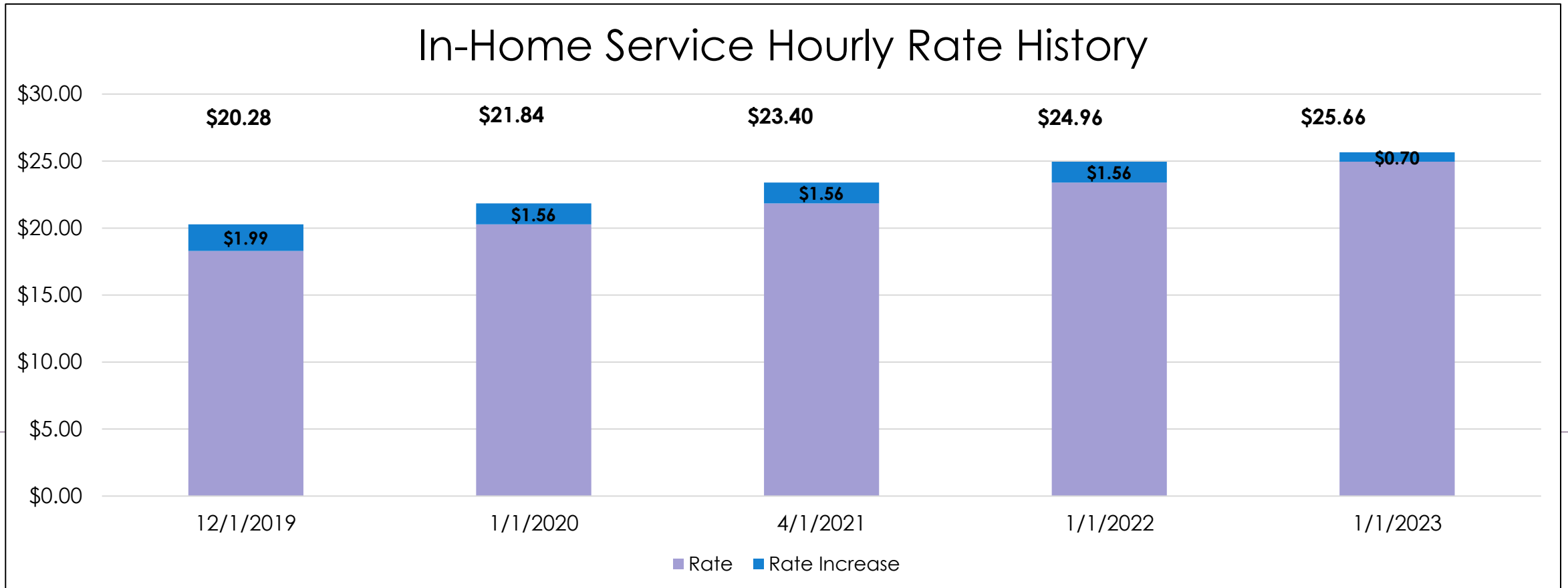
Adult Day Service Increases



Rate increases from 12/1/2019 to 1/1/2023 account for a 70% increase over 4 years for ADS and a 36% increase for ADST.

Community Care Program Rate Increases over the past 4 years

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Rate increases from 12/1/2019 to 1/1/2023 account for a 40% increase over 4 years.

Efforts to Address Workforce Shortages

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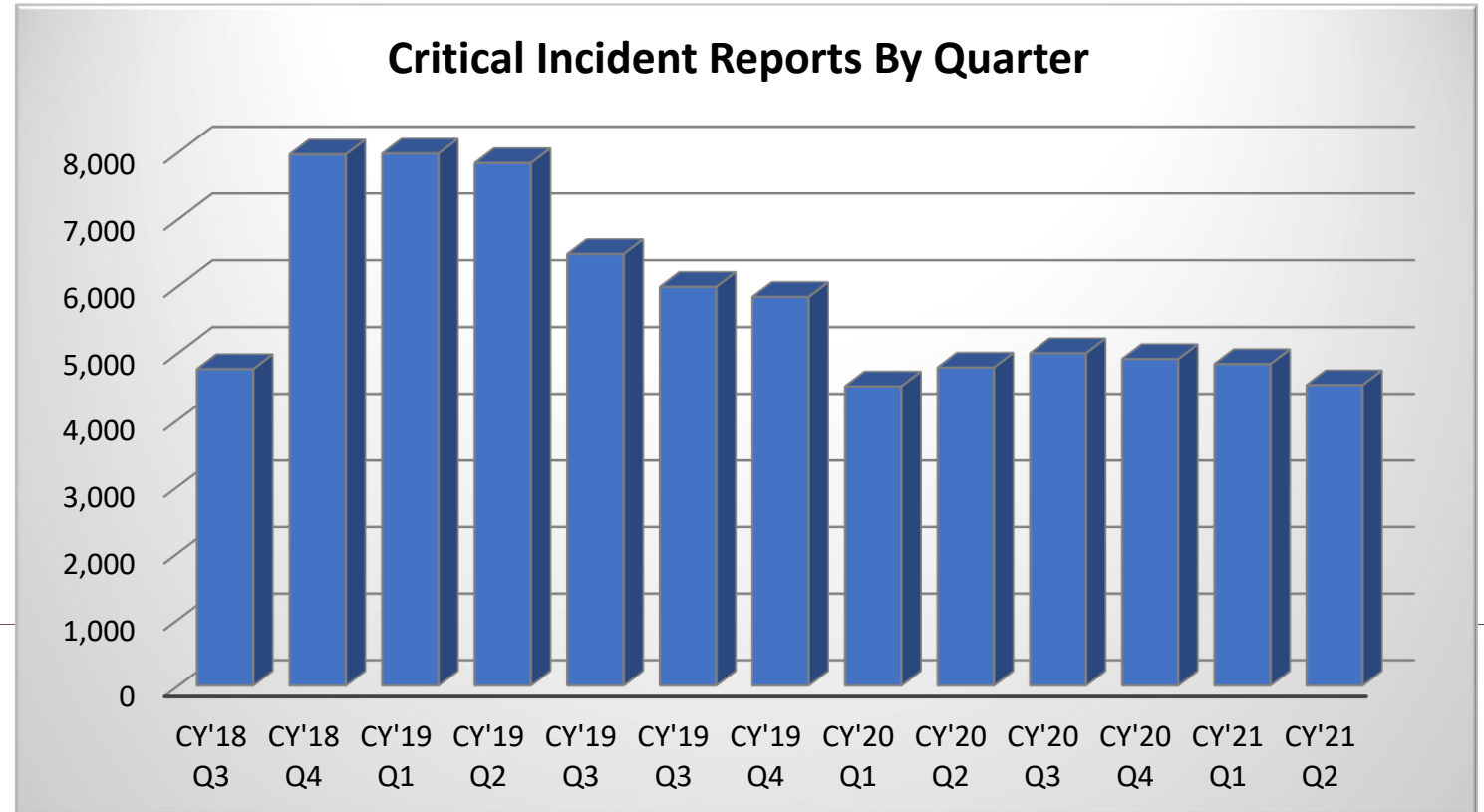
- Care Coordination Units (CCUS) - Workforce Retention Grants aimed to assist with hiring new staff and retaining current staff were provided via FMAP reinvestment incentive. A total of \$18.4MM invested across state fiscal years 2022 and 2023.
- CCUs also received rate increases for 10 different billable care coordination activities which leads to a projected \$11.3MM investment in the first year.
- In-Home Service Providers (INH) - \$14MM in-home rate increases for FY 2023, 40% increase to INH providers over the last 4 years.
- Adult Day Service Providers (ADS) – Re-invention/preservation grant funds to sustain ADS sites. ADS providers have seen a 70% increase over 4 years for direct service rates and a 36% increase for ADS transportation rates.
- Waiver Appendix K flexibilities - Spouses providing in-home services.
- Survey of the CCU and INH provider networks to further understand workforce shortages, barriers to hiring new staff and challenges associated with retaining staff. Survey responses due back end of August 2022.
- Older Adult Services Advisory Committee/Workforce Development Workgroup.

FMAP Plan

- ▶ Care Coordination Unit workforce retention one-time payment
- ▶ Care Coordination Unit rate increase
- ▶ In-Home Services and Adult Day Services rate increase
- ▶ Adult Day Service community outing offset payment
- ▶ Assistive devices/assistive technology
- ▶ Emergency Home Response Service fall detection enhancement
- ▶ Environmental modifications

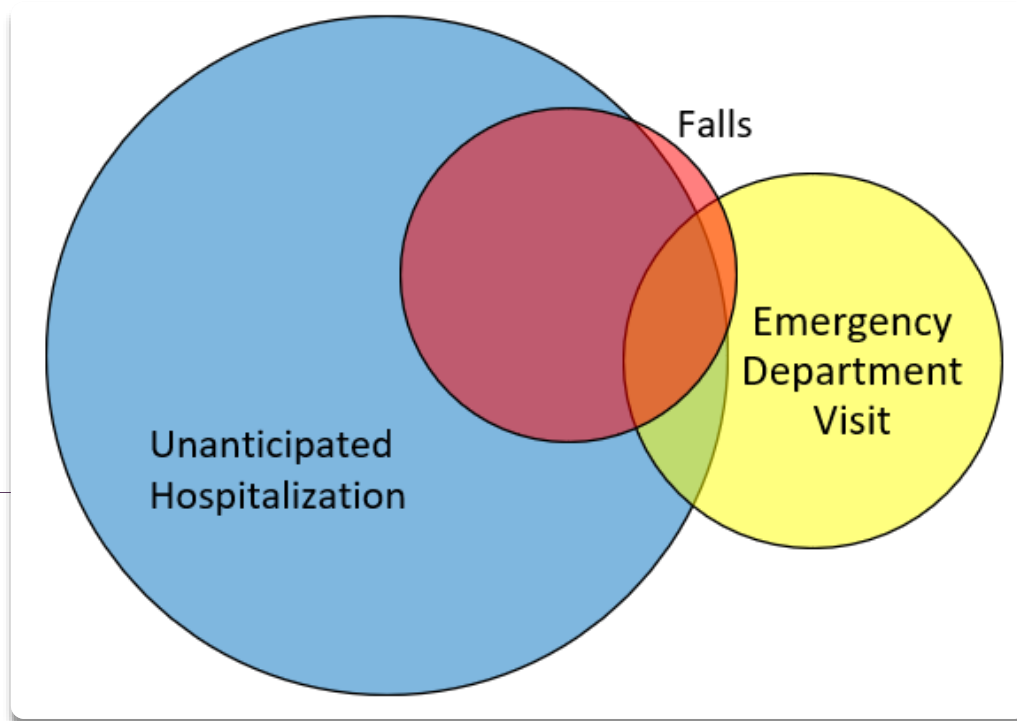
Critical Event Reporting Application (CERA)

- CERA was implemented on August 8, 2018.
- Since then, 75,755 critical incident reports have been entered into CERA.
 - These reports cover 88,608 incidents involving 26,247 individuals



Data from August 8, 2018 - September 30, 2021, as of 12/06/2021

Critical Incident Types (Just over 3 years of data)



▶ Top 4 Categories:

- ▶ Unanticipated Hospitalization
 - ▶ Emergency Department Visit
 - ▶ Fall with Injury
 - ▶ Fall without Injury
- ▶ Most reports with Fall as the category also have either Hospitalization or ED visit also checked.

Older Americans Act Overview

Eligibility: Program participants must be 60 and older. Caregivers may be under 60. Grandparents Raising Grandchildren must be 55 and older.

All program participants are given the opportunity to make a voluntary contribution towards the service, but it is not a requirement.

Older Americans Act Services

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Caregiver support
(including respite)

Nutrition
(congregate
meal sites, home
delivered meals)

Preventative
health, health
promotion and
prevention

Transportation

Information and
Assistance

Outreach

Options
Counseling

Friendly visiting
and telephone
reassurance

Residential repair
and renovation

Chore-
housekeeping

Legal assistance

Senior Community
Service
Employment
Program

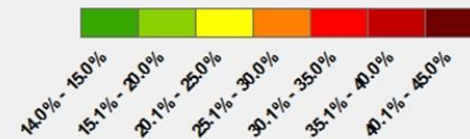
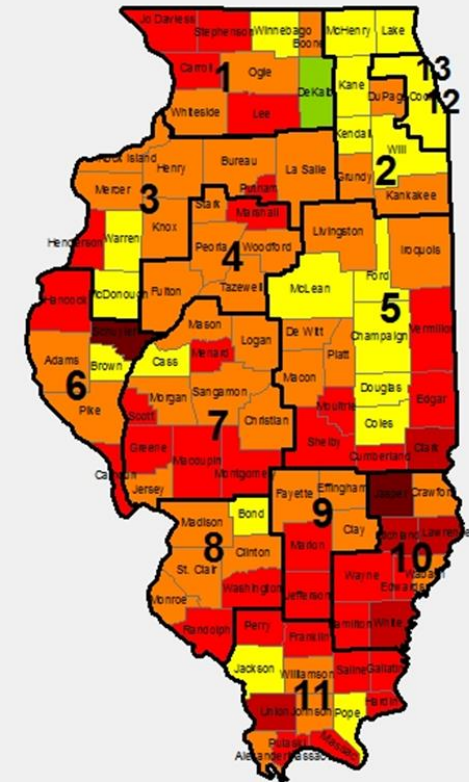
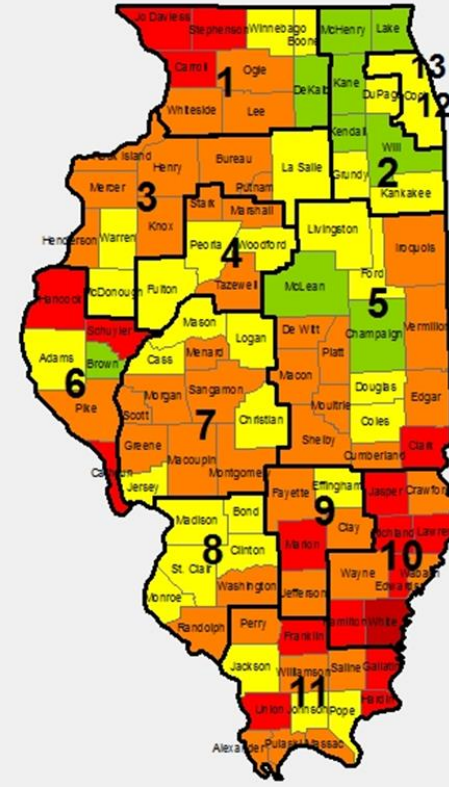
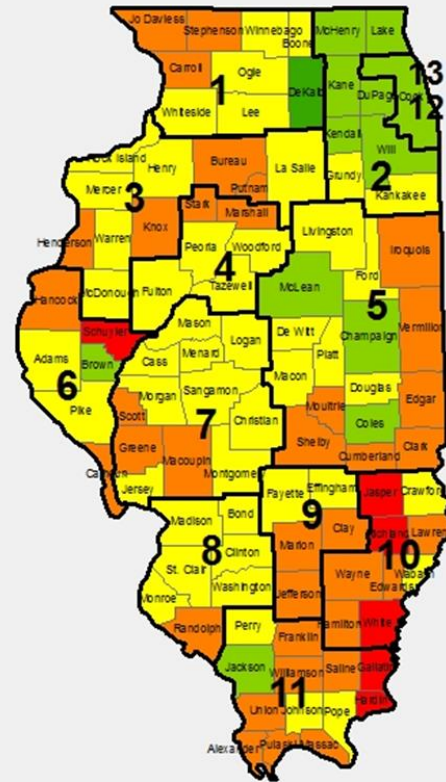
Grandparents
Raising
Grandchildren

Illinois Population 60+ By County

2015

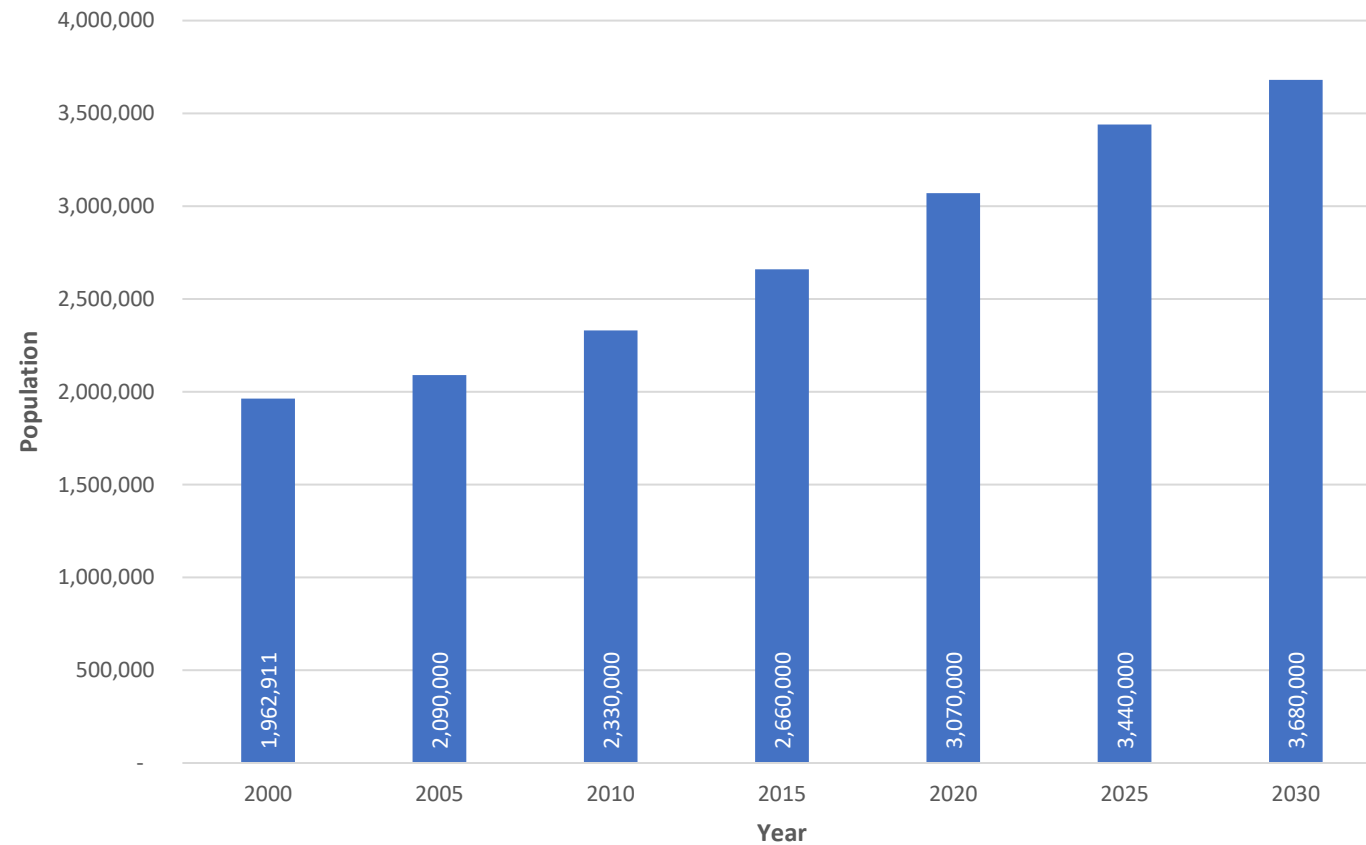
2020

2030



Data Source: Census Bureau 2015
 Illinois Department on Aging
 Jean Bohnhoff, Director
 March 29, 2016

60+ Population in Illinois



Source: U.S. Census Bureau and Illinois Department of Commerce & Economic Opportunity (2012).

Growth of
the 60+
Population

Meeting Wrap up & Action Items

Discussion

HFS received no requests for Public Comment at today's meeting.

Public Comment

Additional Business Old and New

- Items for future discussion
- HFS announcements