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**Medicaid Advisory Committee**  
Virtual WebEx Meeting

**Nov 19th, 2021: 10:00AM to 12:00PM**

***Due to COVID-19 concerns, this meeting will be held using WebEx.***

Please Join the WebEx a few minutes before the meeting starts using the following meeting link:

<https://illinois.webex.com/illinois/j.php?RGID=rb61f884e7f269a37468fb993ba3d356f>

Brief registration (name and email) will be required.

Meeting Number: 2463 758 2806 (access code) 2463 758 2806

Password: MAC1119

Or use the Call-in Option Join by Phone: +1-312-535-8110 (Chicago) Toll, +1-415-655-0002 US Toll

## Agenda

- I. Call to Order**
- II. Roll Call of Committee Members**
- III. Introduction of HFS Staff**
- IV. Review of Justification for Postponing Nov 5<sup>th</sup> MAC Meeting**
- V. Review and Approval of the Aug 6<sup>th</sup> MAC Meeting Minutes**
- VI. Public Comments**
- VII. Healthcare & Family Services Executive Report**
  - A. Healthcare Transformation
  - B. Nursing Home Rate Reform and Process
  - C. Managed Care Program Updates
  - D. Enrollment, Eligibility & Redetermination
- VIII. Nominating Committee Report**
  - A. Ann Lundy, Chair (Bio Attached)
  - B. Kathy Chan, Vice Chair (Bio Attached)
- IX. Subcommittee Reports**
  - A. Community Integration
  - B. Health Equity and Quality
  - C. Public Education
  - D. NB Stakeholder
- X. New Business/Announcements**

A. Discussion of HFS Mandatory Ethics Training for Committee/Subcommittee Members

XI. Old Business

XII. Adjournment

## Medicaid Advisory Committee Meeting

Closed Captioning Available

Instructions for Meeting Attendance

To attend the meeting, please register

<https://illinois.webex.com/illinois/j.php?RGID=rb61f884e7f269a37468fb993ba3d356f>

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### WebEx Tips to Join the Virtual Meeting:

- We strongly suggest using the WebEx link to attend the meeting so that you will have full functionality and capabilities during the meeting.
- You may use your computer's audio or the phone option for sound; in our experience the "Call me" option has the best sound quality.
- If you are calling-in and not using the WebEx link, please email [Melishia.Bansa@illinois.gov](mailto:Melishia.Bansa@illinois.gov). Please use the following subject line in your email: **Request for Attendee Support Nov 19<sup>th</sup> MAC**. You will then receive any last-minute meeting materials if applicable.
- Individuals participating through WebEx may use the "chat" function to communicate with the meeting host and/or co-host.

### To Provide Public Comments, You Must Register In Advance As follows:

To speak during the meeting, interested parties must email [Melishia.Bansa@illinois.gov](mailto:Melishia.Bansa@illinois.gov) **by no later than 5:00pm on Tuesday, Nov 16, 2021**. Please title you email correspondence with the following statement in the subject line: **Request to Provide MAC Public Comment on Nov 19<sup>th</sup>, 2021**. All public speakers must provide their name, title, organization name, email address and contact number when signing up to speak.

Registrants will be provided with details of how to join the meeting to provide comments by **5:00pm by Thursday, Nov 18, 2021**.

The Department will try to accommodate as many requests as possible, however there is limited availability for public comments. At the Department's discretion and based upon the public comment time allotted, each speaker will be limited to 1-3 minutes. Speakers on the same subject are encouraged to collaborate and have a single spokesperson, if possible.

Additionally, interested parties may also provide written comments to the Department in lieu of speaking during the meeting. Please email all comments to [Melishia.Bansa@illinois.gov](mailto:Melishia.Bansa@illinois.gov).

**E-mail:** [hfs.webmaster@illinois.gov](mailto:hfs.webmaster@illinois.gov)

**Internet:** <http://www.hfs.illinois.gov/>

This notice is available at: [2021 MAC and Subcommittee Meeting Notice | HFS \(illinois.gov\)](#)

**Postponing the MAC WebEx Meeting:**

- If in the event of any technical errors with the Virtual WebEx platform that could impede upon the virtual operations of the MAC meeting experience, the meeting will be postponed until further notice.
- Registered Attendees will receive an email notification informing them the MAC meeting has been postponed until further notice.
- Registered Attendees will receive an email notification regarding date of rescheduled MAC meeting.



**Ann Lundy, R.N., B.S.N., MBA**

Chief Operating Officer  
Access Community Health Network

Ann Lundy is the Chief Operating Officer of Access Community Health Network (ACCESS). In this position, Ann is responsible for the overall strategic management of ACCESS' 35 health centers and the integration of all of its clinical service lines and programs. As COO, Ann must ensure that ACCESS consistently provides high quality, cost-effective care while driving innovation across the network.

Ann brings a wealth of knowledge, experience and passion for health care delivery to our communities. She is a Registered Nurse with nearly 30 years of experience in health care roles that include leading, designing, managing, and implementing operational policies and procedures that support businesses for Medicaid and Medicare managed care programs. Ann has also worked in population health, with experience designing complex clinical models to improve health outcomes.

As ACCESS' Chief Operating Officer, Ann oversaw ACCESS' transition from a fee-for-service care model to a value-based, patient-centered care model and was instrumental in securing a three-year case management accreditation by the National Committee for Quality Assurance (NCQA), the highest status awarded by NCQA to primary care organizations, and key marker in how community health care is transforming to better meet the needs of high-risk patient populations.

To support patients and communities throughout the Coronavirus (COVID-19) pandemic, Ann drives the strategy and execution of ACCESS' COVID-19 response to establish COVID-19 community testing and vaccination sites and the health system's infection control and social distancing standards to ensure that patients can still safely visit their medical home. In addition, Ann co-led the organization's initiative to successfully launch its own telehealth care delivery model. This transformation allowed ACCESS' most at-risk patients to stay connected and engaged with their care team throughout the past year.

Previously, Ann served as the Executive Director of HealthCura, where she was responsible for the overall strategic and operational responsibility for ACCESS' start-up Illinois Medicaid Accountable Care Entity (ACE). When the ACE program transitioned to managed care plans, Ann worked with Blue Cross and Blue Shield Illinois (BCBSIL) to ensure a smooth transition and continuity of care for all HealthCura patients.

For nearly 10 years, Ann also worked for United HealthCare Community and State on a national level. She first served as Senior Director of Clinical Operations and later was promoted to National Vice President of Clinical Operations. Within both positions, she was responsible for all clinical operations for community and state business, which included 25 health plans covering more than four million Medicaid lives. These health plans covered TANF, CHIP, ABD, LTSS and D-SNP.

Previous responsibilities also included the managing of the inpatient oncology unit at St. Francis Hospital in Indianapolis, IN, while working as a certified oncology nurse for more than 10 years.

Ann has an associate degree in nursing from the University of Indianapolis, where she was recognized for outstanding clinical excellence. She holds a Bachelor of Science in nursing degree from Indiana University and earned her Master of Business Administration degree from Rockhurst University.

Strongly committed to the profession of nursing, Ann was nominated by Loyola Nursing and inducted into Sigma Theta Tau International Honor Society, an organization committed to advancing health and celebrating the nursing profession, for her leadership in improving health care.

Currently, Ann serves as the Co-Chair of the Illinois Department of Healthcare and Family Services' Medicaid Advisory Committee (MAC) and Chair for MAC's Quality Care Subcommittee. In 2021, she joined the American Heart Association Chicago as a board member.



Kathy Chan is the Director of Policy for [Cook County Health](#) where she provides leadership on policy issues that impact CCH and its patients, as well as with special initiatives that address social determinants of health.

Prior to Cook County Health, Kathy served as Associate Director and Director of Policy for [EverThrive Illinois](#), where she oversaw government relations and advocacy activities.

Kathy worked at the Illinois Department of Healthcare and Family Services and assisted with the implementation of and strategic enrollment efforts for the All Kids health insurance program. She serves on the board of the [Michael Reese Health Trust](#) and chairs their Advocacy Committee and is currently the board chair of the [Midwest Access Project](#), an organization that improves access to comprehensive reproductive health care by filling gaps in medical education and clinical training.

Kathy graduated with a BA from Northwestern University and began her career as an organizer with [Green Corps](#), a field school for environmental organizing. She lives in Chicago with her husband and two sons.