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Medicaid Advisory Committee

James R. Thompson Center
100 W. Randolph
2nd Floor, 2-025
Chicago, Illinois

And

201 South Grand Avenue East
1st Floor Video Conference Room
Springfield, Illinois

August 2, 2019
10 a.m. - 12 p.m.

Agenda

- I. Call to Order
- II. Introduction of Committee Members and staff in Chicago and Springfield
- III. Managed Care Update
- IV. Legislative Update
- V. Other HFS Reports & Updates
- VI. Selection of MAC Nomination Committee for Chair and Vice Chair
- VII. New Business/Announcements
 - a. Rejoin of CHIP & VFC Program
 - b. DocAssist/MAT Expansion
- VIII. Subcommittee Reports
 - a. Public Education Subcommittee Report
 - b. Quality Care Subcommittee
 - c. OUD Withdrawal Management Subcommittee
- IX. Approval of meeting minutes
- X. Public Comments
- XI. Adjournment

Illinois Department of Healthcare and Family Services

Medicaid Advisory Committee May 3, 2019

MAC Members Present:

Alejandro Clavier, VIDA Pediatrics
Andrea Danes, Consumer Representative
Thomas Huggett, Lawndale Christian Health Center
Terry Carmichael (for Marvin Lindsey, Community Behavioral Healthcare Assn.)
Ann Lundy, ACCESS Community Health Network
Howard Peters, HAP Inc. Consulting
Neli Vazquez-Rowland, A Safe Haven
Cheryl Whitaker, Next Level Health

MAC Members Absent:

Jason Grinter, Onsite Dental/Liberty Dental Plan
Kai Tao, Alliance Chicago

Ex-Officio Members:

N/A

HFS Staff Present:

| | |
|------------------|-------------------|
| Maria Bruni | Patrick Lindstrom |
| Kelly Cunningham | Kim McCullough |
| Shelly DeFrates | Shawn McGady |
| Cheryl Easton | Robert Mendonsa |
| Doug Elwell | Gabriela Moroney |
| Arvind K. Goyal | Lynne Thomas |
| Kristine Herman | Hector Villagrana |
| John Hoffman | |

Interested Parties:

| | |
|--|---|
| Alicia Donegan - AgeOptions | Eric Foster - IABH |
| Amber Kirchoff - Thresholds | Felicia Spivack – Meridian |
| Anna Carvalho – Anna J. Consultants | Gene Griffin - ICMHP |
| Blanca Campos - CBHA | Gene Liebler - LaRabida |
| Blanka Machnica – M&M Kids | George Hovanec - Consultant |
| Brent DePriest -GSK | Ghassan Aswan – Altagracia Clinic |
| Bruce Miller – Lawndale Christian Health | Giulia Mobarhan – Brickyard Pediatrics |
| Cari Outman – Blue Cross Blue Shield | Gloria Valiente – A to Z Pediatrics |
| Carrie Muehlbauer - ICOY | Heather Eagleston - Viiv Healthcare |
| Chris Bell - Otsuka | Jacqleen Musarra - Aetna Better Health |
| Dana Flood - Avesis | James Brown - Autumn Health Care |
| Daniel Frey - IAFR | James O’Leary - Beacon Health |
| Daniel Perez – A to Z Pediatrics Youth | Jamie Weber - Avesis |
| David Esposito – Supportive Hsg. Prov. | Jason Carey - Greater Elgin Fam. Care Ctr |
| David Hurter – Amita Health | Jeff McInnes - Esperanza Health Centers |
| Debbie Pavick - Thresholds | Jessica Chatman - County Care |
| Diana Hasamear - IL Cancer Care | Jessica Pickens - Next Level Health |
| Dionne Haney - ISDS | Jill Misra – Impact Solutions Inc. |
| Don Klink – VNA Health Care | Joe Cini – Automated Health Systems |
| Dru O’Rourke - ICAAP | Joe Cirrincione - Otsuka |
| Ed Campbell – Grand Prairie Services | John Eckert – IL Dept on Aging |
| | John Kowolski |

John Sellers – Bending the Curve
Kate Thierry – Blue Cross Blue Shield
Katherine Shaffer – UIC – DSCC
Kathy Chan – CCH
Ken King – Aunt Martha’s Health
Ken Ryan-IL State Medical Society
Kevin Atchason
Kris Classen - Molina
Kristen Schorsch - WBEZ
Kristen Feld - Clearbrook
Kristin Hartsaw – DuPage Federation
Kulva Wilburn – Wilburn Strategic Solution
L. Emory – Illinicare Health
Laura Brookes - TASC
Laura Jones
Laura Schneider – Lake Cty Health Dept.
Laurie Cohen – Civic Federation
Linnea Windell – VNA Healthcare
Lisa Wiseman - Humana
Liz Vogt - IHHC
Lorrie Jones – NextLevel Health
Mara Martin - Consultant
Margaret Paterek – Infant & Children’s Clinic
Maria Bell - Aresis
Mark Mroz – Mado Health Care
Martha Jarmuz - Choices
Mary Kaneaster - Gilead
Matera Kourts – Blue Cross Blue Shield
Matt Hammoudeh - LSSI
Matt Werner - Consultant
Meghan Carter – Legal Council/Health
Melissa Black – Carle Foundation Hospital
Meryl Sosa – IL Psychiatrics Society
Michael Gerges – UIC _ Check
Michael LaFond - Abbvie
Michael Holmes - Sunaview Pharmacy
Mikal Sutton – Blue Cross Blue Shield
Minal Giri – Melrose Park Pediatrics
Molly O’Connor – IL Cancer Care
Nadeen Israel – Aids Foundation Chicago
Nadia Khalid – IHHA
Nicole Kazee – Erie Family Health
Paul Frank - Meridian
Paula Campbell - IPHCA
Ralph Schubert – UIC DSCC
Rocio Perez – The Arch of IL

Ryan McGraw – Access Living
Sandy DeLeon – Ounce of Prevention
Sarah McCoy - IHCOP
Sergio Obregis – Chicago Public Schools
Sharon Sidell – S.L. Sidell & Associates
Stephani Becker – Shriver Center
Susan Gaines - IPHCA
Susie Johnson – Medical Home Network
Tangela Feemster – Illinicare Health
Tasha Oliver – County Care
Tim Devitt - Thresholds
Tim Stumm – Health News Illinois
Tony Smith – NAMI Chicago

- I. **Call to Order:** The regular quarterly meeting of the Medicaid Advisory Committee was called to order on May 3, 2019, at 10:06 a.m., by Chair Howard Peters. A quorum was established.
- II. **Introduction:** MAC members and HFS staff were introduced in Chicago and Springfield. Introductions of new Committee members; Alejandro Clavier, VIDA Pediatrics; Andrea Danes, Consultant; and Cheryl Whitaker, NextLevel Health. Each new member gave a brief summary of their background.
- III. **Behavioral Health Transformation Update:** was given by Kelly Cunningham. 1115 Waiver Pilots – 5 pilots were approved and are currently operational; they include the following:
 - Residential & Inpatient Treatment (SUD)
 - Clinically Managed / Withdrawal Management Services
 - SUD Case Management
 - Peer Recovery Support Services
 - Mental Health – focusing on the needs of children
 - Intensive In-Home Services

We are also in the process of finalizing some rule making and rolling out two additional pilots:

- Supportive Housing Services
- Supported Employment Services
 - Kelly Cunningham (Kelly.Cunningham@Illinois.gov) is the point person for providers who have questions regarding the 1115 Waiver Pilots.

The Terms and Conditions were briefly discussed. The Terms and Conditions can be found on the Centers for Medicare and Medicaid Services (CMS) website.

- IV. **NB Update:** Status update was given by Kristine Herman on NB Consent Decree and the monitor, John O'Brien, who is working with the Department in regard to the NB Consent Decree. He will be assisting the State with technical assistance and support regarding the NB Consent Decree.

To date Mr. O'Brien has received input from our various stakeholders and based on that feedback:

- Take a more holistic view on how the system is currently functioning.
- Identify enhancements needed to address all concerns.
- We will be re-establishing the NB Subcommittee as a standing subcommittee (ongoing) under the Medicaid Advisory Committee.
 - The first meeting of this subcommittee will be held later in the year.
- The NB subcommittee is subject to the Open Meetings Act. Members of the committee will receive an invitation; if you are on the listserv you will receive the agenda with the date and time; and the public is welcome.

- V. **Managed Care Update:** Robert Mendonsa provided an update:
 - Mailing for Health Choice Illinois will start the week of the May 13th.
 - Providers notices will be sent out next week.

- Outpatient guidelines for Pediatrics Inpatient Hospital and behavioral health

Billing Guidelines are being drafted so everybody knows how to submit bills. If there's a problem down the road, we will be able to pull that guideline

Suggestions for the Department from audience members:

- Demand that the MCOs become transparent
 - MCOs pay their bills in a timely manner
 - When billed correctly, no denials
 - Stop all recoups over 90 days
 - Consider increased reimbursement rates for services to incentivize doctors to stay in the field
 - Look at the MCO's business practices
 - Look at programs that have worked in the past
- Medicaid is a little bit different. Not everything that we do is being done in private insurance.
 - We have some services that private insurance doesn't even cover.
 - You will see this much more for behavioral health providers and a number of services that are really strictly for Medicaid.

Concerns were raised by audience members regarding reimbursement rates for psychiatrists which have not changed since 1996 for Medicaid. How are you going to get psychiatrists cannot be expected to accept Medicaid patients when the rate is ridiculously low.

- Develop universal credentialing that you only have to do it once with all the Plans.
 - Simplify the process
- The main thing is that Providers need to serve the patients and the Plans should not be asking for additional information for every service.

VI. Old Business:

a. Medicaid Eligibility & Redeterminations – Lynne Thomas provided an update on Medicaid Eligibility and redeterminations.

- Both HFS and DHS have committed to increase staffing levels.
- DHS has committed to increase their casework staffing levels.
- HFS is in the process of hiring additional policy training staff to update medical training materials and to develop new materials to be used for staff training.
- The agency is developing a more streamlined process where hospitals can go through a Provider Portal to enter new data

In the second phase we will use the same process for families who use Manage My Case account.

DHS will bring back some recent retirees on contract to work on the backlog.

DHS and HFS have set up a Long Term workgroup where they will be looking at business practices, procedures and streamlining to make our process more consistent.

Performance Strategy includes:

- Policy streamlining
- Expand ex parte Redes for both verified/non-verified calculations
- Continue to work with Federal CMS
- DHS to set-up another Call Center
- Telephone Redeterminations

VII. Legislative Update – Shawn McGady, Legislative Affairs provided a brief update on SB 21 and HB 2849.

- Extend recovery AllKids act that gives us authority to cover some of our higher income children, which was set to expire October 2019.
- Eliminated the old sunset date with a new sunset date of October 2024; with a five year extension that passed the House and is currently in the Senate committee. It is expected it will pass the Senate and be signed by the Governor.
- HB2849 – Currently working with the Legislative Medicaid Workgroup and meeting with various associations that have an interest in Medicaid programs.

VIII. Announcements – Doug Elwell provided an update on reorganizing the Integrated Health Homes, as the needs of children and needs of adults are different.

Working groups –

Medicaid Waiver Advisory Committee Children

- MedWAC Children Subcommittee

Medicaid Waiver Advisory Committee – Adults

- MedWAC Adults Subcommittee

IX. Subcommittee Reports

- a. Public Education Subcommittee Report** – Kathy Chan gave a brief update from the April 4, 2019 meeting. Jane Longo of HFS presented on the department's plans to address the application backlog and rede challenges. We also had a follow up discussion about individuals who reside in adult transition centers and clarifying their ability to apply for and be eligible for Medicaid – this is an outstanding request from a public ed subcommittee member who was told by leadership in the previous administration that HFS needed to get clarification from federal CMS before approving these applications. All minutes are available online at <https://www.illinois.gov/hfs/About/BoardsandCommissions/MAC/Pages/MeetingMinutes.aspx>. The next Public Education Subcommittee meeting will be held on June 6, 2019.
- b. Quality Care Subcommittee** – Ann Lundy gave a brief update from the April 16, 2019, meeting. All minutes are available online at

<https://www.illinois.gov/hfs/About/BoardsandCommissions/MAC/Pages/MeetingMinutes.aspx>. The next Quality Care Subcommittee meeting will be held on July 9, 2019.

- X. **Approval of February 1, 2019 meeting minutes** - The minutes from February 1, 2019, were approved. Neli Vazquez-Rowland made a motion to accept the minutes; Ann Lundy seconded the motion, which passed unanimously.
- XI. **New Business**
 - a. **Inpatient Detox Issues – Subcommittee** – We will be establishing a subcommittee on Detoxification. Kathy Chan will be chairing the subcommittee. Anyone who is interested in being on the Detox Subcommittee please send an email of your interest to Cheryl.Easton@illinois.gov and will get that subcommittee established prior to the next Medicaid Advisory Committee.
- XII. **Adjournment** – Meeting was adjourned at 12:06 p.m.