



[HH\_NAME]  
[ADDRESS\_LINE2]  
[ADDRESS\_LINE1]  
[CITY], [STATE] [ZIPCODE]–[ZIP4]  
[POSTAL BARCODE]

[LETTER\_DATE]

Dear [HOC\_NAME]:

### **Welcome to HealthChoice Illinois — your way to quality Medicaid care!**

You must enroll in a health plan in the HealthChoice Illinois Program. HealthChoice Illinois covers Medicaid services for individuals with both Medicare and Medicaid who live in a long term care (nursing home) or supportive living facility or receive services at home, such as aging or physically disabled waiver services.

Your new health plan will cover all the long term care or waiver services you get now. All health plans have care coordination to manage your healthcare, long term care and waiver services. You will keep getting all of your Medicare benefits the way you do now.

You must use long term care and waiver service providers that are in your health plan's network. If you use a Personal Assistant (PA) in your waiver services, they are accepted under all health plans' networks. Before enrolling, you should check to see what health plans your current providers accept.

### **Choose a HealthChoice Illinois health plan before [DATE]!**

You must choose a health plan for this person:

*More on the back »*

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**Questions?** Visit [EnrollHFS.Illinois.gov](http://EnrollHFS.Illinois.gov) or call **1-877-912-8880**  
(TTY: 1-866-565-8576). The call is free!

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You can get this information in other languages or formats, such as large print or audio.

[ENROLLEE\_1]

Date of birth: [EN1\_DOB]

ID #: [EN1\_RIN]

The HealthChoice Illinois plans you can choose from are:

- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]

The health plans you can choose from may have changed since we mailed this letter. For the current list of your health plan choices, go to [EnrollHFS.illinois.gov](http://EnrollHFS.illinois.gov) and select “Compare Plans.”

If you do not choose before [DATE], you will automatically be assigned to this health plan:

[ENROLLEE\_1]

ID #: [EN1\_RIN]

[PLAN\_NAME]

[PLAN\_PHONE]

It is better if you choose your health plan, because you know your healthcare needs best.

### To choose a health plan

Call us at 1-877-912-8880 (TTY 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free!

For help choosing, read *Your Health Plan Choices*, the *HealthChoice Illinois Plan Report Card*, and *Choosing a HealthChoice Illinois Plan* (on the back of the Report Card) that came with this letter.

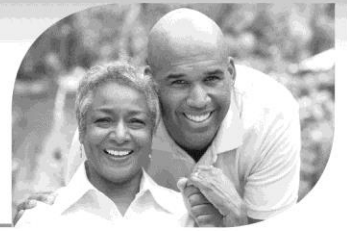
### After you are enrolled

Your health plan will mail you a Welcome Packet and ID card. You will use your member ID card to get long term care or waiver services. If you have questions, call your health plan’s member services number on your member ID card and in the member handbook.

You can change your HealthChoice Illinois health plan anytime in the first 90 days. After that you can change your health plan one time each year during the time called “open enrollment.”



Illinois Client Enrollment Services



**Remember, if you do not choose a HealthChoice Illinois plan by [respondByDate], you will be automatically assigned to one.**

Thank you,  
Illinois Client Enrollment Services

*More on the back »*

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