Below is a listing of products and services that are most needed by Manage Care Entities (MCEs) awarded HFS Coordinated Care contracts to operate healthcare provider networks for Medicaid clients in Illinois. Please note that areas of planned purchases of Accountable Care Entities (ACEs) will be added to the listing after their BEP Utilization Plans are submitted as part of their proposals which are due January 3, 2014.   Also included are the collective totals of the dollar value of such purchases over the terms of the contracts including renewal periods for a maximum of ten years.

List of BEP Vendor Services and Products Utilized or Planned for Use by Manage Care Entities (MCEs) Operating Coordinated Care Networks

#	Service / Product	Projected Contract Terms	Projected BEP Dollars
1	Accounting		
2	Actuarial Services		
3	Advertising	**Projected Contract Terms**	**Projected BEP Dollars**
4	Appliances - Provide & Install		
5	Auditing	**1 - 10 Years**	**211,058,000**
6	Behavioral Health		
7	Business Process Reengineering and Change Management	**1 - 4 Years**	**122,762,600**
8	Call Center		
9	Care Management		
10	Case Management		
11	Catering Services - Employee Events		
12	Chiropractor		
13	Communication Access Realtime Translation Reporting		
14	Communication Material - Design		
15	Communications		
16	Computer Hardware, Software and Office Equipments - Supply and Maintenance		
17	Consulting Services		
18	Crisis Line		
19	Data Entry Services		
20	Design Champaign to Communicate Externally (Involving Media & Community Information)		
21	Drugs and Pharmaceuticals		
22	Durable Medical Equipments		
23	Enterprise Content Management and back file doc conversion		
24	Graphic Design		
25	Health Disparity Studies Designed to Create Community Wellness Classes		
26	Health Risk Assessments		
27	Help Desk		
28	High Risk Homebound Case Management; Health Risk, Long Term Care Case Assessments		
29	Home Health Care Services - Skilled Nursing, Physical Therapy, etc.		
30	Incontinence & Diabetic Supplies		
31	Information Technology (IT)		
32	Interpretation Services - In Person & Telephone		
33	Legacy System Data Conversion, Integration and interface		
34	Legal Services		
35	Mailing Services		
36	Marketing & Promotional Services		
37	Marketing Design		
38	Marketing Research - Community Based		
39	Member Services (Administrative Support)		
40	Mental Health and Substance Abuse Services Coordination and Related Administrative Services		
41	Newsletters Fulfillment		
42	Office Space Planning, Architecture, Build out, Flooring & Furniture		
43	Orthotics		
44	Outreach - Community		
45	Outreach - Multi-Cultural Health & Wellness		
46	Outreach - Provider Recruitment		
47	Printing - Member, Provider and Promotional Material, Provider Directory, Welcome & Benefit Packets		
48	Printing Services - Specialty Items (Give Away's)		
49	Programming Services		
50	Public Education		
51	Quality & Utilization Management		
52	Recruiting & Staffing Services - Clerical, Temporary Staff		
53	Recruiting & Staffing Services - Professional & Management Staff		
54	Shredding Documents		
55	Social Services		
56	Staff Training, Training Material and Curriculum Development for Staff Orientation		
57	Supplies - Janitorial		
58	Supplies - Medical		
59	Supplies - Office		
60	Supplies - Promotional (Give-away items)		
61	Supplies - Vending Machines		
62	Technical Field Support		
63	Telemedicine		
64	Testing (Laboratory)		
65	Translation Services - Material		
66	Transportation - Medical / Emergency		
67	Transportation - Non Emergency		
68	Vision Care & Related Services		
69	Wellness and Prevention Programming		