

Bucket	Topic	Next Step
Clinical	Diagnosis disagreements between agencies	
	Mandated populations	
	Parent/guardian disagreement with IM+CANS content - how to handle	
Collaborative Work	Lead IM+CANS Provider	
	Multi-party document expectations	
	Youth in residential expectations	
Confidentiality Issues	Confidentiality expectations/consumer rights	
	Consumer choice - who sees what information	
	Expectation for parent/guardian signature for youth	
	HIV Status on Personal Health Survey/HRA	
	IM+CANS Portal Consent document language - 42 CFR part 2	
	Parent/guardian signatures for 12-17 year olds	
Policy		HFS provided PPT presentation during 1/5 meeting, posted to the HFS Website; Workgroup indicated that this addressed many of their concerns
	Audit expectations	
	Billable time completing the IM+CANS	
	Develop Rule 140 FAQ	HFS will solicit questions for addition to the FAQ, standard update timeframe for FAQ
	Extend IM+CANS 180-day completion timeline	Workgroup determined this was not an option they want to recommend
	Extend Monthly FSP update for Residential	Identified as Not Actionable by HFS; continues to be available for discussion
	FSP-eQHealth Portal Issues	Identified as Not Actionable by HFS; continues to be available for discussion
	HRA Completion Requirement/Personal Health Survey	Small Group update provided during 1/26 meeting; recommendations received by HFS 1/24
	Lift LPHA Signature Requirement	Identified as Not Actionable by HFS; continues to be available for discussion

Policy	Modification of the Medical Necessity Requirements for Services	Identified as Not Actionable by HFS; continues to be available for discussion
	Monthly Care Plan review for CST/ACT	Small group was proposed to address this issue
	Psychological assessment can't be completed until IM+CANS is complete	HFS will correct the language in a future CBS Handbook update and clarify this requirement in the Rule 140 FAQ being developed.
	Retroactive Medicaid eligibility implications	
	Services that can be provided prior to the completion of the IM+CANS	Identified as Not Actionable by HFS; continues to be available for discussion
	Therapy Counseling: Brief Intervention Ag Restriction	Identified as Not Actionable by HFS; continues to be available for discussion
	Therapy Counseling: Brief Intervention LPHA Requirement	Identified as Not Actionable by HFS; continues to be available for discussion
Portal	10 business day upload timeframe	
	Batch upload issues	
	Cannot track edits made to document	
	Can't close or discharge clients	
	Character limits on narratives	
	Diagnosis Codes - cannot include modifiers	
	IM+CANS is not 'locked' once completed	
	Impacts on billing	
	MCO, DCFS, BALC Access to the Portal	
	Multiple NPI access points	
	Only 1 IM+CANS accepted per RIN at a time	
	Portal is too technical and not intuitive	
	Required information fields clarification	
	Sharing of IM+CANS	
	Treatment plan didn't translate well to Portal	
Tool Updates	Accreditation Requirements - CARF, Joint Commission	
	Concurrent documentation	
	Cultural Understanding/Competency	
	Does not meet needs of SMI population	
	Dual population needs (DD/SUD)	
	How to document progress	
	Item changes/updates	

Tool Updates	LGBTQ Friendliness (preferred names/pronouns)	
	LOCUS requirement for MCOs	
	Order of Items/Sections	
	Too child focused	
	Translation to other languages	
	Williams-Colbert expectations for DMH	
	Working with DCFS parents/guardians	
Training	Focuses on passing the test, not on clinical assessment	
	Portal use training	
	Training on how to do clinical assessment	
	Train-the-trainer model	