



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor

Theresa A. Eagleson, Director

201 South Grand Avenue East, Springfield, Illinois

Telephone: +1 217-782-1200, TTY: +1 800-526-5812

Illinois Medicaid Comprehensive Assessment of Needs and Strengths (IM+CANS) Workgroup Meeting

Wednesday, November 12th, 2025, | 10:00 A.M. to 11:30 A.M.

Meeting held virtually using WebEx. Pre-registration is not required.

<https://illinois.webex.com/illinois/j.php?MTID=m71830a08a21ce5b7f59bd0c4e4935927>

Join by phone

+1-415-655-0002 US Toll

Global call-in numbers

Meeting number (access code): 2632 902 7088

Meeting password: Dhdii4a4pc3

AGENDA

- I. Roll Call
- II. Approve Meeting Minutes
 - i. March, May, and August meeting minutes.
- III. Updates:
 - a. IM+CANS/PATH
 - i. IM+CANS Training with Certification Guidelines Training, formerly known as the IM+CANS Certification Course.
 - ii. Virtual LC updates
 - iii. Classroom updates
 - iv. Coaching and Document review updates
- IV. IM+CANS Related Updates
 - a. IM+CANS Addendums
 - i. DCFS
 - ii. SUD
 - b. IM+CANS Portal
 - i. IM+CANS Sharing Capabilities
 - ii. CMS ICD-10 Coding Updates
- V. IM-CAT/CRS Portal Updates
- VI. Discussions:

- a. Remaining Bucket Items
 - i. Portal Updates
 - ii. CST/AST Policy Updates
 - iii. IM+CANS Portal Provider Dashboards
- VII. Next Steps for the Work Group
 - a. Next meeting TBD
- VIII. Adjourn
- IX. Links:
 - a. IM+CANS Workgroup: [IM+CANS Workgroup webpage](#)
 - b. IM+CANS & IM-CAT related information and documents: [IATP webpage](#)
 - c. IM+CANS & IM-CAT related questions: HFS.IATP@illinois.gov
 - d. Pathways to Success questions: HFS.Pathways@illinois.gov
 - e. FSP questions: HFS.FSP@illinois.gov
 - f. Assistance with Portal Consents, Accessing and Resetting IM+CANS Portal Passwords, and other general user assistance:
OMI.CANSAccount@uillinois.edu
 - g. IM+CANS Provider Portal Technical Assistance:
HFS.CRM.Help@illinois.gov
 - h. Mobile Crisis Response, IM-CAT, and SASS: [Crisis Services webpage](#)
 - i. Access to Behavioral Health Programs and IM+CANS-related webpages:
Behavioral Health Resources [Behavioral Health Home](#)
 - j. Quick Step-by-step: [DDE User Guide](#)