

# Illinois Medicaid Comprehensive Assessment of Needs and Strengths (IM+CANS) Workgroup Meeting

Wednesday, June 12th, 2024, | 10:00 A.M. to 11:00 A.M.  
Meeting held virtually using WebEx. Pre-registration is not required.

## I. Roll Call

Matt Stinson	University of Illinois School of Social Work
Cris Mugrage	Sinnissippi Centers
Chelsea Mueller	Heritage Behavioral Health
Rebecca Horwitz	Kenneth Young Centers
Laura Kuever	Catholic Charities
Virginia Rossi	Thresholds

Quorum was not achieved with 6 out of 11 members in attendance.

## II. Approval of Minutes

May meeting minutes were not approved due to a lack of a quorum.

## III. Updates

### 1) IM+CANS/ PATH Training:

- a. Self-paced IM+CANS Engagement Strategy course and the instructor-led Motivational Interviewing Companion course are available for providers to enroll in.
- b. The Summary of Changes course will be recorded, and we will work on posting that course in Adobe. That will not be an instructor-led course beginning in July.
- c. Clinical interview training has received some good feedback and some facilities are making that a required training.
- d. HFS expects that the provider is verifying they are maintaining their IM+CANS education and certification. We do track attendance of the IM+CANS course and can track certifications through the Schoox Platform. We also work with the Office of Medicaid Innovation (OMI) on some cross-referencing. We very rarely report to HFS only if we see an issue with a facility. We look more for an agency pattern instead of a one-off, but we can address that issue and look that information up. Until we believe it's a massive problem, we don't feel we need to verify at that level. However, if we audit there would be a finding. The scoops platform will deactivate the accounts after 30 days. PATH

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will need communication to reopen the account. Reach out if someone is having a struggle to certify or we recommend the vignettes to work through.

- e. Zoom is the primary resource account with the learning system. Sometimes setting up a commercial account and signing in before you join the link will usually get the staff access. Adobe recommends using Chrome as the preferred browser.

### 2) IM+CANS Portal:

- a. If you haven't completed the updates in your EHR system, there is a deadline of July 1<sup>st</sup>, looming. If you are not done with this process this is the reminder to email [HFS.IATP@illinois.gov](mailto:HFS.IATP@illinois.gov) if you have any issues or questions as you work through batch uploads of DDE about the new layout. HFS will work with the programming team to work through them.
- b. HFS is in discussion with our Portal's Technical Team to build out dashboards. We are interested in knowing what features or functions providers would like to see, to ensure that the Portal's dashboard can be a useful tool for our providers. These can be clinical or Path-oriented. HFS is asking providers to think about ideas and bring them to the next meeting and HFS will draft a list.
  - i. Provider Recommendations:
    - a. I would like to see a dashboard function that flags people who have IM+CANS from other agencies when they had them done, what was the reason for the service, and whether was progress made.
    - b. A list of clients who meet the clinical requirements for potential Pathways eligibility.

### 3) Reference Guide

- a. HFS continues to seek feedback on the Reference Guide that was recently released. has been out. Please report any issues or questions to the [HFS.IATP@illinois.gov](mailto:HFS.IATP@illinois.gov) inbox.

## IV. Q & A

- a. Are updates required to be uploaded to the portal? HFS will take this back and see if we can provide additional guidance.

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- b. What is the expectation with IATP billing if we find out someone wasn't recertified? HFS will have to take this back.
- c. Are there any plans to allow the Caregiver Addendum to be completed multiple times? Batch upload only allows the submission of one at this time.
- d. What happens if we can't complete the entire IM+CANS in the Portal? HFS wants completed IM+CANS loaded in the IM+CANS Provider Portal.

**V. Discussion**

- a. PATH is looking for people to offer to assist with looking at coaching tools. Path has been looking at the scoring side of the CANS. Providers want to know they are doing a good job. The facilities want to ensure they have the correct information that would be looked at in an "audit" if that ever happens. PATH will provide additional information on this process soon.

**VI. Next Steps for the Work Group**

- a. Recommendations for future meeting schedule: 8/14/24 @10:00 am.

**VII. Adjournment**