

Clinical
Diagnosis disagreements between agencies
Mandated populations
Parent/guardian disagreement with IM+CANS content - how to handle
Collaborative Work
Lead IM+CANS Provider
Multi-party document expectations
Youth in residential expectations
Confidentiality Issues
Confidentiality expectations/consumer rights
Consumer choice - who sees what information
HIV Status on HRA
Parent/guardian signatures for 12-17 year olds
Policy
180-day completion timeline
Audit expectations
Billable services before the IM+CANS
Develop Rule 140 FAQ
eQHealth Portal issues
Expectation for parent/guardian signature for youth
HRA Completion Requirement
IM+CANS Portal Consent document language - 42 CFR part 2
LPHA Signature Requirement
Monthly FSP update for Residential
Psychological assessment can't be completed until IM+CANS is complete
Retroactive Medicaid eligibility implications
TCBI age restriction should be lifted
TCBI LPHA requirement - service won't be used
Waiving medical necessity requirements
Portal
10 business day upload timeframe
Batch upload issues
Cannot track edits made to document
Can't close or discharge clients
Character limits on narratives
Diagnosis Codes - cannot include modifiers
IM+CANS is not 'locked' once completed
Impacts on billing
Multiple NPI access points
Only 1 IM+CANS accepted per RIN at a time
Portal is too technical and not intuitive
Required information fields clarification
Sharing of IM+CANS

Treatment plan didn't translate well to Portal
Tool Updates
Accreditation Requirements - CARF, Joint Commission
Concurrent documentation
Cultural Understanding/Competency
Does not meet needs of SMI population
Dual population needs (DD/SUD)
How to document progress
Item changes/updates
LGBTQ Friendliness (preferred names/pronouns)
LOCUS requirement for MCOs
Order of Items/Sections
Too child focused
Translation to other languages
Williams-Colbert expectations for DMH
Working with DCFS parents/guardians
Training
Focuses on passing the test, not on clinical assessment
Portal use training
Training on how to do clinical assessment
Train-the-trainer model