

**HFS****Illinois Department of  
Healthcare and Family Services****JB Pritzker, Governor**  
**Elizabeth M. Whitehorn, Director****201 South Grand Avenue East, Springfield, Illinois 62763**  
**Telephone: +1 217-782-1200, TTY: +1 800-526-5812**

December 19, 2025

Samantha Olds Frey  
Humana MMAI Health Plan

**RE: Humana MMAI Untimely December 2025 PCP Panel SharePoint Sanction**

Dear Ms. Olds Frey:

This letter serves as written notification to Humana MMAI Health Plan ("Humana") of sanction pursuant to Section 5.3.14.1.11 of the Contract for the Medicare and Medicaid Alignment Initiative between the Department of Health and Human Services, acting by and through the Centers for Medicare & Medicaid Services (CMS), the State of Illinois, acting by and through the Department of Healthcare and Family Services (Department) and Humana.

Humana failed to submit their December 2025 PCP Panel into the MMAI SharePoint library, on or before December 12, 2025. The report was uploaded to the SharePoint library on December 15, 2025. In addition, Humana did not request an extension to the report due date. As such, the Department is sanctioning Humana \$5,000. Humana is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, January 16, 2026. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: **Humana Health Benefits Plan**  
ORIG ID: **611013183**  
ENTRY DESCR: this is to be left blank  
ENTRY CLASS: **CCD**  
TRACE NO: **Bank Information**  
ENTRY DATE: **yymmdd**  
IND ID NO: **Bank Information**  
IND NAME: **Humana Health Benefits Plan**  
REMARK: **Hum Dec 25 PCP Panel Sanction**  
ORIG BANK: **Bank Name**

\*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

\*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Managers Jessica Pickens at [Jessica.A.Pickens@illinois.gov](mailto:Jessica.A.Pickens@illinois.gov) or Veronica Trimble at [Veronica.A.Trimble@illinois.gov](mailto:Veronica.A.Trimble@illinois.gov) Keshonna Lones at [Keshonna.Lones@illinois.gov](mailto:Keshonna.Lones@illinois.gov).

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance  
Division of Medical Programs

cc: Amanda Harcus, Craig Stokan, Kevin Sebaski, Keshonna Lones, Rich Allen, Veronica Trimble, Amy Roberts, Adam Lewis, Jessica Pickens.