



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763
Telephone: +1 217-782-1200, TTY: +1 800-526-5812



June 10, 2024

Samantha Olds Frey
Humana MMAI Health Plan

RE: Humana MMAI Untimely May 2024 Provider Directory Attestation Submission Sanction Notice

Dear Ms. Olds Frey:

This letter serves as written notification to Humana MMAI Health Plan ("Humana MMAI") of sanction pursuant to Section 5.3.14.1.11 of the Contract for the Medicare and Medicaid Alignment Initiative between the Department of Health and Human Services, acting by and through the Centers for Medicare & Medicaid Services (CMS), the State of Illinois, acting by and through the Department of Healthcare and Family Services (Department) and Humana MMAI.

Humana MMAI failed to submit in SharePoint, its May 2024 Provider Directory Attestation on or before May 5, 2024. Humana MMAI submitted its May 2024 Provider Directory Attestation into SharePoint on May 6, 2024. In addition, Humana MMAI did not request an extension to the report due date. As such, the Department is sanctioning Humana MMAI \$5,000. Humana MMAI is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, July 12, 2024. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: **Humana Health Benefits Plan**
ORIG ID: **[REDACTED]**
ENTRY DESCR: this is to be left blank
ENTRY CLASS: *CCD*
TRACE NO: *Bank Information*
ENTRY DATE: *yymmdd*
IND ID NO: *Bank Information*
IND NAME: **Humana Health Benefits Plan**
REMARK: **MMAI May 2024 Prvdr Directory Attest**
ORIG BANK: *Bank Name*

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Manager Keshonna Lones at Keshonna.Lones@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator of Managed Care
Division of Medical Programs

cc: Craig Stokan, Kevin Sebaski, Laura Ray, Amy Roberts, Keshonna Lones, Dennise Parker, April OShea, Donavon Patton, Joe Merwin