



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor

Theresa A. Eagleson, Director

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May 11, 2023

Jeb Duke
Humana MMAI

RE: Revised MMAI EUM 2023 Eval 1 Financial Penalty - \$50,000

Dear Mr. Duke:

In response to the Illinois Department of HealthCare and Family Services (Department) EUM 2023 Eval 1 Financial Penalty letter dated April 25, 2023, the Department and Humana MMAI conducted additional discussions and reviews of the Humana MMAI EUM 2023 Eval 1 data and compliance requirement documents. During the course of discussions, a misunderstanding in the interpretation of the EUM language was identified. Humana MMAI has committed to updating their EUM compliance requirements and processes based on this discovery for future EUM data submissions. As such, the Department is rescinding the \$50,000 sanction applied to Humana MMAI's Overall Threshold for EUM 2023 Eval 1.

The second Humana MMAI \$50,000 sanction identified in the April 25, 2023, EUM 2023 Eval 1 Financial Penalty letter for missed Subcategory scores (Inpatient, Retail Pharmacy, Transportation, Dental, and Waiver) is not rescinded. As such, Humana MMAI shall proceed with issuing a financial penalty check in the amount of \$50,000, payable to the Department of Healthcare and Family Services, at the address below. Humana shall submit the financial penalty check to the Department no later than Friday, May 26, 2023, and shall indicate in the memo section of the check, "Re: Humana Revised MMAI EUM 2023 Eval 1".

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this information, please contact Devang Ghadia at 217-524-2502.

Sincerely,

Robert Mendonsa, Deputy Administrator
Division of Medical Programs

cc: Kevin Sebaski, Daniel Taetzsch, Amy Roberts, Dennise Parker, April OShea, Devang Ghadia, Donavon Patton, Laura Ray, Keshonna Lones, Brenda Vilayhong, Kimberley Cox, and Joe Merwin