



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

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January 12, 2024

Jeb Duke
Humana MMAI

RE: MMAI EUM 2023 Eval 4 \$50,000 Financial Penalty

Dear Mr. Duke:

This letter serves as notification to Humana MMAI Health Plan (“Humana MMAI”) of sanction pursuant to Section 5.3.14 of the Contract for the Medicare and Medicaid Alignment Initiative (“MMAI Contract”) between the Department of Health and Human Services, acting by and through the Centers for Medicare & Medicaid Services (CMS), the State of Illinois, acting by and through the Department of Healthcare and Family Services (Department) and Humana MMAI:

5.3.14 Intermediate Sanctions and Civil Monetary Penalties

5.3.14.1 In addition to termination under Section 5.5, CMS and the Department may impose any or all of the sanctions in Section 5.3.14.2 upon any of the events below; provided, however, that CMS and the Department will only impose those sanctions they determine to be reasonable and appropriate for the specific violations identified. Sanctions may be imposed in accordance with regulations that are current at the time of the sanction. Sanctions may be imposed in accordance with this section if the Contractor:

5.3.14.1.11 Fails to comply with reporting requirements;

5.3.14.1.12 Fails to submit complete and usable encounter data

Humana MMAI’s EUM 2023 Eval 4 Subcategory scores for Inpatient Hospital, 40.44%, and Transportation, 39.82%, are below the threshold of 80% related to the \$50,000 Financial Penalty pursuant to Section 2.17.3 of the MMAI Contract. The Department is hereby providing written notice that Humana MMAI failed to meet the established expectation and is therefore fining Humana MMAI in the amount of \$50,000. Humana MMAI is to issue a check for the \$50,000 sanction, that is payable to the Department of Healthcare and Family Services. In the memo section of the check, please indicate “Re: Humana MMAI EUM 2023 Eval 4”. Please send the check by Friday, February 9, 2024, to:

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this information, please contact Devang Ghadia at 217-524-2502.

Sincerely,

Laura Ray, Interim Deputy Administrator
Division of Medical Programs

cc: Kevin Sebaski, Daniel Taetzsch, Amy Roberts, Dennise Parker, April OShea, Devang Ghadia, Donavon Patton, Keshonna Lones, Kimberley Cox, and Joe Merwin