

201 South Grand Avenue East  
Springfield, Illinois 62763-0002

**Telephone:** (217) 782-1200  
**TTY:** (800) 526-5812

October 4, 2022

Mr. Ross Westreich, CEO  
Humana Health MMAI

**RE:** Humana MMAI Enteral Nutrition Ad Hoc Report Sanction

Dear Mr. Westreich:

This letter serves as written notification to Humana Health MMAI of sanction pursuant to Section 5.3.14.1.11 of the Medicare-Medicaid Alignment Initiative (MMAI) Contract and in direct violation of Section 2.16.2.7 which states, "Submit at the request of CMS or the Department additional ad hoc or periodic reports or analyses of data related to the Contract."

Humana Health MMAI failed to respond timely to the Department's ad hoc report request issued by the HFS.AMRequests@illinois.gov in-box, on Tuesday, September 27, 2022 at 2:32 P.M., under the email title of "RE: MCO ACCOUNT MANAGER: Enteral Nutrition pricing - due by COB Friday September 30th". Humana Health MMAI did not respond to this ad-hoc request on or before Friday, September 30, 2022. As such, the Department is sanctioning Humana Health MMAI \$5,000. Humana Health MMAI is to issue a check payable to the Department of Healthcare and Family Services for \$5,000 and shall submit that check to the contact and address listed below no later than Friday, October 28, 2022. In the memo section of the check, please indicate "Humana MMAI Enteral Nutrition Ad Hoc Report Sanction".

Department of Healthcare and Family Services  
Bureau of Fiscal Operations, Attn: Donavon Patton  
2200 Churchill Road, Building A2  
Springfield, IL 62702

If you have any questions regarding this notification, please contact your HFS Account Manager, Keshonna Lones at Keshonna.Lones@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator  
Division of Medical Programs

Cc: Kevin Sebaski, Daniel Taetzsch, Laura Ray, Sam Trigillo, Brenda Vilayhong, Keshonna Lones, Joe Merwin, Amy Roberts, Dennise Parker, April OShea and Donavon Patton