

201 South Grand Avenue East  
Springfield, Illinois 62763-0002

**Telephone:** (217) 782-1200  
**TTY:** (800) 526-5812

October 4, 2022

Mr. Ross Westreich, CEO  
Humana Health MMAI

**RE:** Humana MMAI Community Transition Initiative (CTI) Report Sanction

Dear Mr. Westreich:

This letter serves as written notification to Humana Health MMAI of sanction pursuant to Section 5.3.14.1.11 of the Medicare-Medicaid Alignment Initiative (MMAI) Contract and in direct violation of Section 2.16.2.7 which states, "Submit at the request of CMS or the Department additional ad hoc or periodic reports or analyses of data related to the Contract."

Humana Health MMAI failed to respond timely to the Department's reporting requirement provided in Section 4.1.2 of the Community Transition Initiative (CTI) MCO Policy – 055. Section 4.1.2. of MCO Policy – 055 states that the "MCOs shall complete the MCO CTI Reporting Template with information on those members who have met the criteria for an incentive payment and submit it to the Department by the 10th business day of each month." Humana Health MMAI did not submit a CTI spreadsheet to the Department on or before the 10<sup>th</sup> business day of September 2022 (September 15, 2022). As such, the Department is sanctioning Humana Health MMAI \$5,000. Humana Health MMAI is to issue a check payable to the Department of Healthcare and Family Services for \$5,000 and shall submit that check to the contact and address listed below no later than Friday, October 28, 2022. In the memo section of the check, please indicate "Humana MMAI Health Plan CTI Report Sanction".

Department of Healthcare and Family Services  
Bureau of Fiscal Operations, Attn: Donavon Patton  
2200 Churchill Road, Building A2  
Springfield, IL 62702

If you have any questions regarding this notification, please contact your HFS Account Manager, Keshonna Lones at [Keshonna.Lones@illinois.gov](mailto:Keshonna.Lones@illinois.gov).

Sincerely,

Robert Mendonsa, Deputy Administrator  
Division of Medical Programs

Cc: Kevin Sebaski, Daniel Taetzsch, Laura Ray, Sam Trigillo, Brenda Vilayhong, Keshonna Lones, Joe Merwin, Amy Roberts, Dennise Parker, April OShea and Donavon Patton