

I have a letter from Child Support about my driver's license. What should I do?

If you received a Notice of Intent to Request Suspension of Illinois Driver's License:

- Begin making your monthly payments. If you are sending in your monthly ordered payment or have paid the past due support in full, you do not need to contact HFS.
- If you are struggling and unable to make these payments, please contact us! We are willing to work with you; however, it is important that you discuss your circumstances in detail with us. Call 1-800-447-4278 or email HFS.DCSSDLU@illinois.gov.
- If you are working, but cannot make your ordered payments, we will talk with you about what is needed to avoid suspension. Call 1-800-447-4278 or email HFS.DCSSDLU@illinois.gov.

If you received a Notice of Suspension from the Secretary of State and it says the suspension is due to the Family Financial Responsibility Law:

- The most important thing you can do to prevent your driver's license from being suspended or to have your driver's license reinstated, is to call or email right away! Please Call 1-800-447-4278 or email HFS.DCSSDLU@illinois.gov.
- You will be asked to participate in a payment plan and you may be asked to make a down payment. It is important that you talk this through with the HFS staff person. We are willing to work with you; however, it is important that you discuss your circumstances in detail with us.

If you received a Payment Agreement Non-Compliance Notice:

- If you cannot keep the payment agreement you made with us, Call 1-800-447-4278 or email HFS.DCSSDLU@illinois.gov.
- Try to make another agreement or let us know what has changed. If you lost your job, let us know. We are willing to work with you; however, it is important that you discuss your circumstances in detail with us.

To make a payment on your support, please visit the website below for more information:

<https://www.illinois.gov/hfs/ChildSupport/parents/Pages/ElectronicPayments.aspx>

If you want to make a payment because you have received a notice that we are suspending your Driver's License, please submit your payment, along with your name and case identifying information to:

Illinois State Disbursement Unit (SDU)

Attn: Driver's License

P.O. Box 4614

Carol Stream, IL 60197-4614

Please note that if you email us, you will need to provide contact information, as well as identifying case information (Name and RIN or SSN) and a number where we can reach you. We will want to talk with you about your circumstances.