

201 South Grand Avenue East Springfield, Illinois 62763-0002 JB Pritzker, Governor Lizzy Whitehorn, Director

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Public Meeting Notice

Medicaid Advisory Committee (MAC):

Health Equity and Quality Care Subcommittee Meeting: HCI Listening Session

Tuesday, September 24, 2024 | 10:00 AM – 12:00 PM This meeting will be held using WebEx.

- To join please register at the following link: https://illinois.webex.com/weblink/register/r7dc609460c1378723db89e3a15f8167e
- Please register in advance of the meeting & join the WebEx Meeting a few minutes before the meeting starts. Please use the following meeting link to register:
 - During this brief registration your (name and email) will be required.
 - Once registered, WebEx will provide you access to the meeting link.
 - To join by phone: +1-312-535-8110 (Chicago) | +1-415-655-0002 (US Toll)
- Meeting Number & Access Code: |2631 526 4443| Password: HEQ92424

Agenda

- I. Call to order
- II. Roll call of subcommittee members
- III. HealthChoice Illinois MCO Customer and Stakeholder Engagement Listening Session (please register for public comments)
- IV. Managed Care Presentations: Business Enterprise Program (BEP) Impact on Member Health Equity
- V. Public Comments
- VI. Additional Business: Old & New
- VII. HFS Announcements
- VIII. Adjournment

HFS is committed to ensuring that this Health Equity and Quality Care session meets the disability access needs of all participants. Please contact Melishia.Bansa@illinois.gov with any disability access requests as early as possible. **Please use the following subject line in your email:** <u>*Request for*</u> *MAC Health Equity and Quality Care Disability Support on September 24, 2024.*

• Should you experience access issues or technical difficulties *during* the meeting, please contact Kyle.Daniels@illinois.gov and cc Melishia.Bansa@illinois.gov.

WebEx Tips

- Closed Captioning will be available during the meeting
- We strongly suggest using the WebEx link to attend the meeting so that you will have full functionality and capabilities during the meeting.



- You may use your computer's audio or the phone option for sound; in our experience the "Call me" option has the best sound quality.
- If you are calling-in and not using the WebEx link, please email <u>Kyle.Daniels@illinois.gov and cc</u> <u>Melishia.Bansa@illinois.gov.</u> Please use the following subject line in your email: <u>Request for Health Equity and Quality Care</u> <u>Attendee Support on September 24, 2024.</u> You will then receive any last-minute meeting
 - materials if applicable.
- Individuals participating through WebEx may use the "chat" function to communicate with the meeting host and/or co-host.

To Provide Public Comments, You Must Register in Advance As follows:

- To speak during the meeting, interested parties must email request to provide comments to <u>Kyle.Daniels@illinois.gov</u>, cc <u>Melishia.Bansa@illinois.gov</u>, <u>by no later than 5:00pm on</u> <u>September 20, 2024.</u>
- Please title you email correspondence with the following statement in the subject line: <u>Request to Provide MAC: Health Equity and Quality Care Public Comment on September 24,</u> <u>2024.</u>
- All public speakers must provide their name, title, organization name, email address and contact number when signing up to speak.
- <u>Speaker Requirements During the Meeting</u>: The Department will try to accommodate as many requests as possible, however there is limited availability for public comments. Comments must be short in length. At the Department's discretion and based upon the public comment time allotted, each speaker will be given less than 3 minutes to provide comments during the meeting.
- Speakers on the same subject are encouraged to collaborate and have a single spokesperson, if possible.
- Once your request has been reviewed, you will receive a confirmation email from Kyle Daniels or Melishia Bansa.
- Registrants will be provided with details of how to join the meeting to provide comments by 5:00pm on Monday September 23, 2024.

Regarding the Submission of Written Comments:

- Additionally, interested parties may also provide written comments to the Department in lieu of speaking during the meeting.
- Comments will be read into to record by the Chair or administrative personnel.
- <u>Comment Requirements:</u> Comments must be short in length and <u>must not</u> exceed 3 minutes when read during the meeting.
- Please email request to provide written comments to <u>Kyle.Daniels@illinois.gov</u> and cc Melishia.Bansa@illinois.gov. <u>no later than 5:00pm on Friday, September 20, 2024.</u>
- Please title your email correspondence with the following statement in the subject line: <u>Request to Provide MAC: Health Equity and Quality Care Written Comment on September</u> <u>24, 2024.</u>



Postponing the WebEx Meeting:

- If in the event of any technical errors with the Virtual WebEx platform that could impede upon the virtual operations of the meeting experience, the meeting will be postponed until further notice.
- Registered Attendees will receive an email notification informing them the meeting has been postponed until further notice.
- Registered Attendees will receive an email notification regarding the new date of the rescheduled meeting.

This notice is available at: <u>https://hfs.illinois.gov/about/boardsandcommisions/mac/news.html</u>