



HealthChoice Illinois Program Fact Sheet

What is HealthChoice Illinois?

In 2018, Illinois expanded their managed care program to cover all counties in Illinois. This program is a member-focused program called HealthChoice Illinois.

HealthChoice Illinois combined the Family Health Program, Integrated Care Program and Managed Long Term Supports and Services and is mandatory in all counties.

Why is HealthChoice Illinois important for me?

In the HealthChoice Illinois program, you choose a health plan that is best for you. The health plan will help you receive quality health care and services and help you reach your health goals. You will be able to select a primary care provider, also called a PCP, who will get to know you and all your medical needs.

Do I have to enroll in HealthChoice Illinois Program?

You have to enroll in HealthChoice if you are:

- Any age
- Receive Medicaid benefits but not Medicare benefits
- Live anywhere in the State of Illinois
- Receive Medicare & Medicaid and reside in a Nursing Facility or receive home services through (Traumatic Brain Injury, HIV/AIDS, Physical Disability, Aging or Supportive Living Facility)

You do not have to enroll in HealthChoice Illinois if you are:

- An American Indian and/ or Native of Alaska
- In a Spenddown Program
- Receiving temporary medical benefits
- Getting care in the Illinois Breast and Cervical Cancer Program
- Receiving private insurance that pays for hospital and doctor visits
- Dual-Eligible Adults enrolled in MMAI

What services do I get in the HealthChoice Illinois program?

All members of the HealthChoice Illinois Program get the same important health services you get now.

Some examples include:

- Hospital Services
- Eye Care Services
- Family Planning
- Prescriptions
- Hospice Care
- Lab Tests and X-Rays
- Medical Supplies
- Immunizations
- Home Health Care
- Transportation
- Doctor Services
- Mental Health Services
- Hearing Services
- Therapy/Substance Abuse
- Dental Services

You will receive education and help with all your services through care coordination. Your health plan has a Nurse Helpline that is available to you 24 hours a day to help answer your questions. You may also get extra services from your health plan.

How do I know which health plan is the right plan for me?

To choose the best health plan for you, you should think about your answers to these questions:

- Do I want to keep my doctor or clinic, or do I want a new doctor or clinic?
- Does the health plan have the doctors, hospitals, and specialists I use?
- Does anyone in my family have special health needs?
- What extra services does the health plan have?

You can also visit the website for Illinois' Client Enrollment Services. Go to: www.enrollhfs.illinois.gov to compare health plans.

How do I enroll in HealthChoice Illinois ?

We will send you an enrollment packet when it is time to enroll. Enrollment packets are sent to the address we have on file for you, so make sure your Department of Human Services caseworker has the address where you live right now.

What happens after I enroll in HealthChoice Illinois ?

Once you enroll in a health plan, you will get a health plan member handbook and a member ID card. Look for them in the mail. You will work with your plan to get the healthcare services you need. To learn more, call your Health Plan member services number.